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GENERAL STUDIES (TEST CODE : 2081)

Name of Candidate	Amritanshu Nayak	Registration Number	1062117
Medium Hindi/Eng.	English	Date	10/8/23
Center	Online		

INDEX TABLE

Q. No.	Maximum Marks	Marks Obtained
1(a)	10	
1(b)	10	
2(a)	10	
2(b)	10	
3(a)	10	
3(b)	10	
4(a)	10	
4(b)	10	
5(a)	10	
5(b)	10	
6(a)	10	
6(b)	10	
6(c)	10	
7	20	
8	20	
9	20	
10	20	
11	20	
12	20	

Total Marks Obtained:

Remarks:

Signature of Examiner

INSTRUCTIONS

- Do furnish the appropriate details in the answer sheet (viz. Name, Registration Number and Test Code).
उत्तर पुस्तिका में सूचनाएं भरना आवश्यक है (नाम, प्रश्न-पत्र कोड, विद्यार्थी क्रमांक आदि)।
- There are TWELVE questions printed in HINDI & ENGLISH
इसमें बारह प्रश्न हैं हिन्दी और अंग्रेजी में छपे हैं।
- All questions are compulsory.
सभी प्रश्न अनिवार्य हैं।
- The number of marks carried by a question/part is indicated against it.
प्रत्येक प्रश्न/भाग के अंक उसके सामने दिए गए हैं।
- Answers must be written in the medium authorized in the Admission Certificate, which must be stated clearly on the cover of this Question-Cum-Answer (QCA) Booklet in the space provided. No marks will be given for answers written in medium other than the authorized one.
प्रश्नों के उत्तर उसी माध्यम में लिखे जाने चाहिए जिसका उल्लेख आपके प्रवेश पत्र में किया गया है और उस माध्यम का स्पष्ट उल्लेख प्रश्न-सह-उत्तर (क्यूसीए) पुस्तिका के मुख्य पृष्ठ पर अंकित निर्दिष्ट स्थान पर किया जाना चाहिए। उल्लिखित माध्यम के अतिरिक्त अन्य किसी माध्यम में लिए गए उत्तर पर कोई अंक नहीं मिलेंगे।
- Word limit in questions, if specified, should be adhered to.
प्रश्नों में शब्द सीमा, जहाँ विनिर्दिष्ट है, का अनुसरण किया जाना चाहिए।
- Any page or portion of the page left blank in the Question-Cum-Answer Booklet must be clearly struck off.
उत्तर पुस्तिका में खाली छोड़ा हुआ पृष्ठ या उसके अंश को स्पष्ट रूप से काटा जाना चाहिए।

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खण्ड A
SECTION A

निम्नलिखित प्रश्नों का अधिकतम 150 शब्दों में उत्तर दीजिए:

Answer the following questions in not more than 150 words each:

1. (a) डेटा संचालित प्रौद्योगिकियों पर अत्यधिक निर्भरता के परिणामस्वरूप डेटा उपनिवेशीकरण और डिजिटल तानाशाही की स्थिति उत्पन्न हो सकती है। इस संदर्भ में उत्पन्न होने वाले विभिन्न मुद्दों पर चर्चा कीजिए और उपचारात्मक उपायों का सुझाव दीजिए। (150 शब्दों में उत्तर दें)

Too much dependence on data driven technologies can result in data colonisation and digital dictatorship. Discuss the various issues that may arise in this context and suggest remedial measures. (Answer in 150 words)

With the rise of 4th Industrial Revolution, data driven technologies have become the mainstay of the day. Eg AI, ML, Big data
However excess dependence can lead to:

- ① Data colonisation
↳ Refers to the control of data with few companies & individuals
↳ Issues → Economic monopolisation of the technology
↳ create a class of have's, have nots creating inequality
↳ Loss of privacy & data rights of citizens:

(2) Digital dictatorship
Refers to the use of technology
for social control. Eg China

Issues → Use of data technologies
for surveillance violating
right to privacy

↳ Not sharing the benefits equitably.

Remedial Measures

① Data Protection through use of
laws, regulations etc

② Regulating the proliferation of
big technology firms to protect
privacy & digital rights

③ Transparency of algorithms &
their training procedures

④ Public awareness & grievance redressal

Thus, the use of data driven
technologies should be used for
sustainable development & not exploitation

1. (b) हालिया सोशल मीडिया के प्रसार के कारण, प्रभाव उत्पन्न करने वाले लोग समाज में परिवर्तन के महत्वपूर्ण कारक बन गए हैं। उदाहरण सहित चर्चा कीजिए। इसके अतिरिक्त, इसमें शामिल नैतिक मुद्दों को भी रेखांकित कीजिए। (150 शब्दों में उत्तर दें)

Due to the recent proliferation of social media, influencers have become important agents of change in the society. Discuss with examples. Also, highlight the ethical issues involved. (Answer in 150 words) 10

With the spread of internet & social media, there is a spurt of social media influencers within the world in platforms like Instagram, Facebook, Twitter etc.

They can act as important agents of change in following ways:

① Information dissemination

Eg COVID Song featuring Influencer

② Sharing ethical messages like

helping others, attain education,

kindness. Eg Free giveaways to

needy people

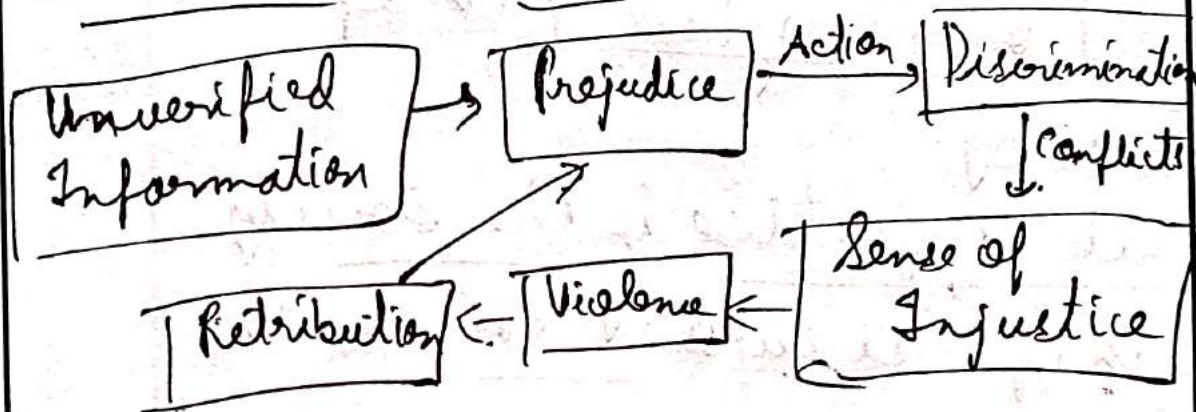
③ Affecting emotions of people, by giving logical arguments and

2. (a) पूर्वाग्रह और भेदभाव को जब दूर नहीं किया जाता है तो इनमें संघर्षों को हिंसा में बदलने की क्षमता होती है। उदाहरण सहित चर्चा कीजिए। (150 शब्दों में उत्तर दें)

Prejudice and discrimination when left unaddressed have the potential to turn conflicts into violence. Discuss with examples. (Answer in 150 words)

Prejudice refers to the strong beliefs held in a person vis-a-vis situations, people & communities. 10

Discrimination is a prejudiced behaviour. Eg Teacher punishing specific students



Thus, prejudice & discrimination can lead to a variety of issues

① Violation of rights

Eg Caste based discrimination of lower castes

② Violation of dignity of people

due to unequal treatment

Eg Black Lives Matter riots

③ Decline of social capital & degradation of society due to groupism, affecting harmony

④ Developing stereotypes which affect one's logical path of thinking.

⑤ Create injustice in the society which if not curbed can lead to violence.

Thus, it's a crucial categorical imperative to build social cohesion, participative democracy etc. to counter prejudice & discrimination & preserve peace & stability.

2. (b) अहिंसा मूलभूत नैतिक मूल्यों का उच्चतम स्वरूप है। टिप्पणी कीजिए। (150 शब्दों में उत्तर दें)

Non-violence is the highest form of fundamental moral virtue. Comment.
(Answer in 150 words)

10

Non Violence refers to act of avoiding physical & mental violence which harm anybody.

It is the attribute of Gandhi who believed that Ahimsa is the supreme value.

Non violence is not just a tool of searching of truth but has the following benefits:

① Spiritual Development of the person. Eg Buddha

② Societal level → Build communal harmony
↳ Mutual respect & tolerance
↳ can be fostered
↳ Unity of people to achieve bigger goals.

① National level

↳ Peaceful coexistence of the nation. Eg. Woodrow Wilson's 14 points speech.

↳ Sustainable Development.

However, sometimes ~~to~~ (as Lord Krishna mentioned) ~~a~~ Violence becomes essential to preserve

Dharma (Righteousness). Eg. Gandhi's ~~to~~ 'Do or die' slogan in Quit India movement.

↳ But in most other cases, it is true that 'Ahimsa Parmo Dharma' (Non Violence is the righteousness of supreme order), making it a fundamental moral virtue.

3. (a) हालांकि, 'मी टू मूवमेंट' ने कार्यस्थल पर महिलाओं के बीच उत्पीड़न के संबंध में कुछ असंतोष की ध्वनि पैदा करने में मदद की है, लेकिन यह भारत में कार्य संस्कृति पर व्यापक सकारात्मक प्रभाव उत्पन्न करने में विफल रहा है। क्या आप सहमत हैं? (150 शब्दों में उत्तर दें)

Though the 'Me Too Movement' helped in creating some murmur with respect to sexual harassment of women at workplace, it has failed to create a lasting positive impact on the work culture in India. Do you agree? (Answer in 150 words)

10

The 'Me Too Movement' started in USA as a result of years of sexual harassment of body actors by powerful Hollywood producers. This also started a chain reaction in India which had a profound impact on workplace:

- ① Calling out of powerful people through use of media, especially social media.
- ② Increased public awareness of people and women about their safety & rights → More discussion about these little talked issues.

- (3) Strengthened the workplace regulations like POSH Committees
- (4) Gave courage to people to fight against patriarchal norms & wrongdoings:
- (5) Rise in arrests & complaints to police

Limitations

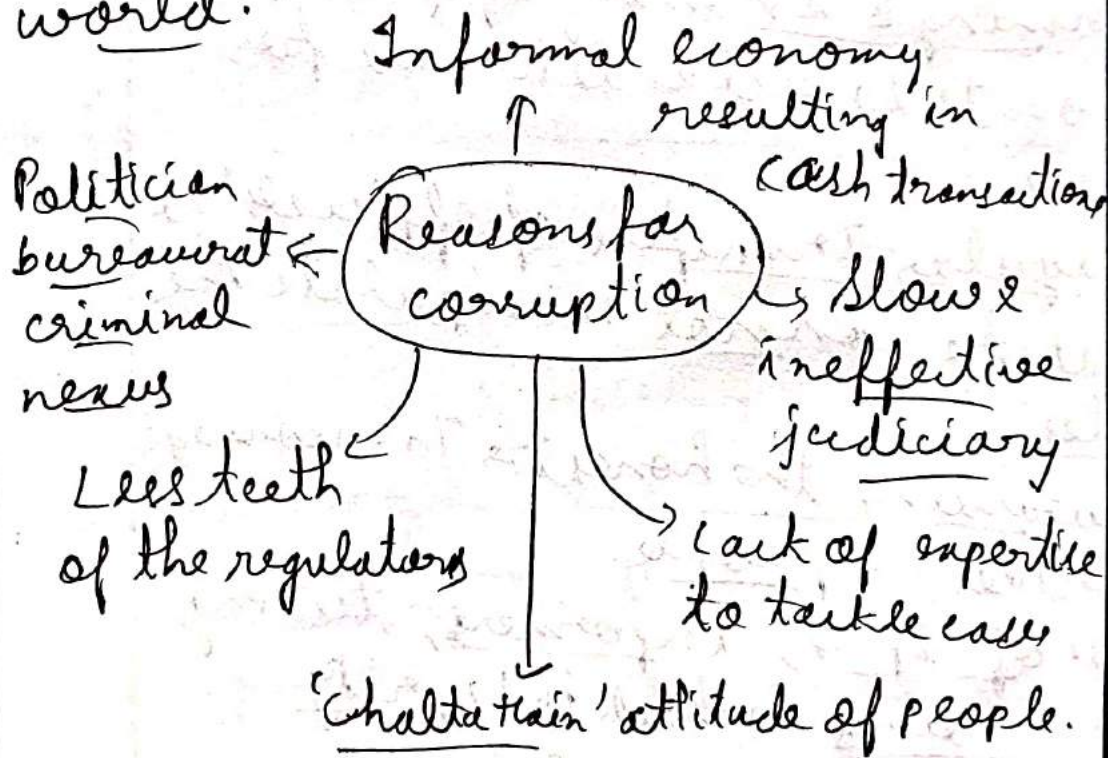
- (1) Did not percolate to lower levels → Mainly benefitted urban, working women
- (2) Limited to Social Media without lack of policy changes Eg. As per NCRB 7 out of 10 rapes are not prosecuted
- (3) Patriarchal structures still remain like sexism, discrimination etc.
- (4) Rise of false complaints reducing credibility.
- Thus, there is a need to enhance capacities of women to fight for their safety & rights.

3. (b) 2021 भ्रष्टाचार बोध सूचकांक में भारत 180 देशों में 85वें स्थान पर है। इस संदर्भ में, नीटिष्ठ के अर्थशास्त्र का विशिष्ट उल्लेख करते हुए, भारत में भ्रष्टाचार में निपटने के विभिन्न तरीकों पर चर्चा कीजिए। (150 शब्दों में उत्तर दें)

India ranks 85th amongst 180 countries in the Corruption Perception Index of 2021. In this context, discuss the various ways to tackle corruption in India, with special reference to Kautilya's Arthashastra. (Answer in 150 words)

10

Corruption refers to act of personal benefit from public office. With the 85th rank, India has one of the highest corruption rates in the world.



According to Kautilya, fish in the water does not even know when it is drinking the water. Thus, people

in public offices dealing with huge power can easily become corrupt without proper measures.

In Arthashastra, he gave the measures,

① Strict laws with huge punishments which must be effectively implemented

② Naming & Shaming of guilty public servants to act as deterrence for others.

③ Regular Transfers of officials so that he cannot manipulate the rules

④ Rewarding the honest to encourage virtues in people.

⑤ Use of spies, informers, testing procedures to check integrity.

All of these along with transparency & Accountability can be used to curb corruption in modern India.

4. (a) एक नैतिक कार्य संस्कृति न केवल संगठन के लिए सकारात्मकतात्मक परिणाम उत्पन्न करती है बल्कि कर्मचारियों की प्रगति में भी मदद करती है। चर्चा कीजिए। (150 शब्दों में उत्तर दें)

An ethical work culture not only drives positive organisational outcomes but also helps employees thrive. Discuss. (Answer in 150 words) 10

Work Culture refers to the sum, total of all processes, customs & procedures of the organization. Its aim is to align the attitudes & behaviour of the employees.

It helps in following:

(A) Positive Organizational Outcomes

(1) Building teamwork so that social capital is enhanced

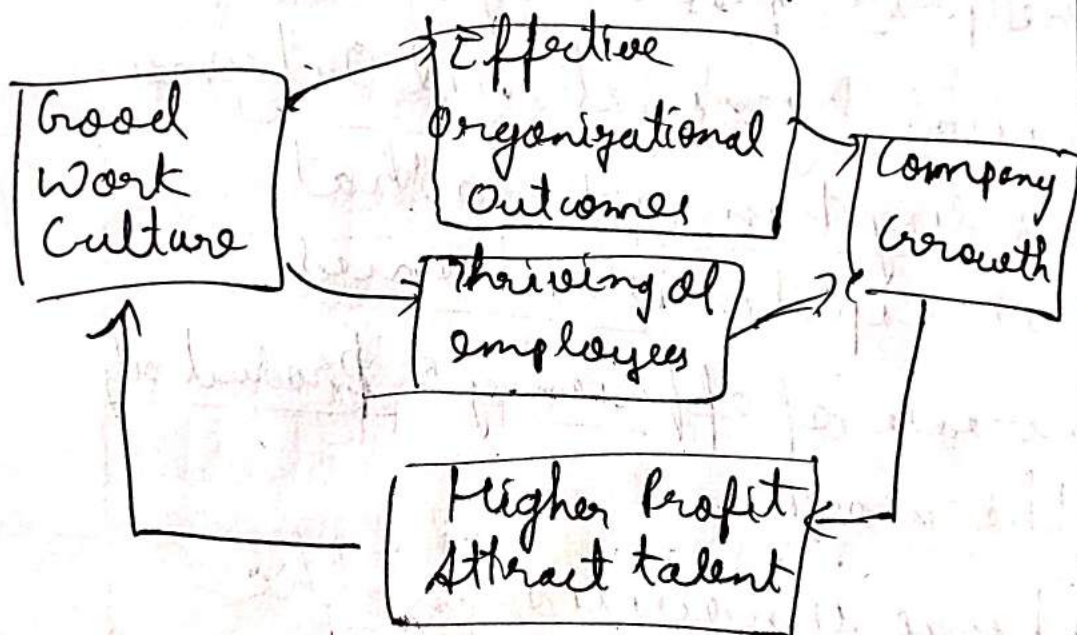
(2) Increase of efficiency & productivity of the work.

(3) Enhance innovation in the company.

(4) Help the new comers to adjust positively.

(5) Attracting top talent to the company.

- ⑩ Help employees thrive
- ↳ Create happiness even in stressful environment
 - ↳ Create great mental health boosting performance
 - ↳ Work Life balance is maintained
 - ↳ Create a sense of belongingness and relationship management



Companies like Tata, Google & others credit a ~~to~~ toxic work culture as a threat to organization. Hence, care must be taken to boost the strength of work culture.

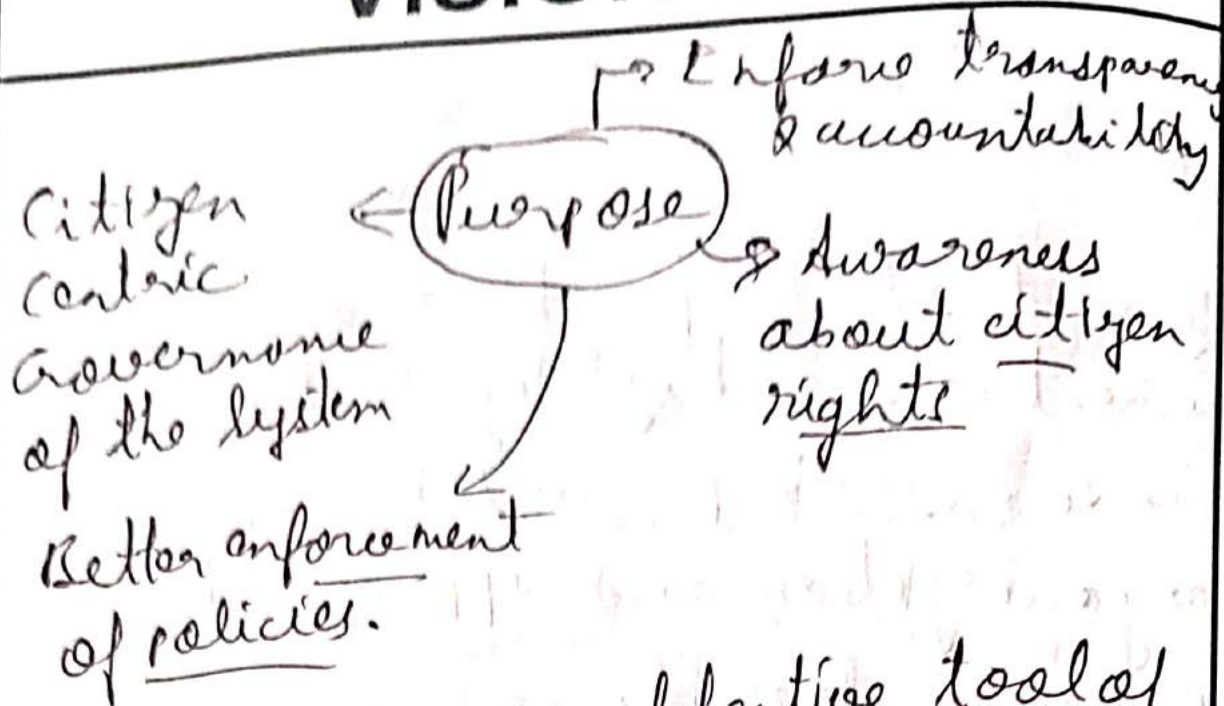
4. (b) उन नैतिक सिद्धांतों का उल्लेख कीजिए जिन पर नागरिक चार्टर तैयार किया जाता है। साथ ही, भारत में इसके उद्देश्य और प्रभावशीलता पर भी चर्चा कीजिए। (150 शब्दों में उत्तर दें)

Bring out the ethical principles on which a Citizen's Charter is formulated. Also, discuss its purpose and effectiveness in India. (Answer in 150 words)

Citizen Charter refers to the document which highlights the services to be provided by the organization and appropriate grievance redressal. 10

Ethical Principles

- ① Quality → Improvement of quality of public service delivery.
- ② Transparency → About the nature of service provided
- ③ Accountability of the leaders to the public.
- ④ Responsiveness to the needs of the public & grievance redressal
- ⑤ Value for tax payer money.



Despite being an effective tool of governance, it suffers from

ineffective implementation due to:

① One size fits all approach, lacking stakeholder feedback

② Lack of appropriate grievance redressal

③ Bureaucratic red tapism

④ Unrealistic standards of service

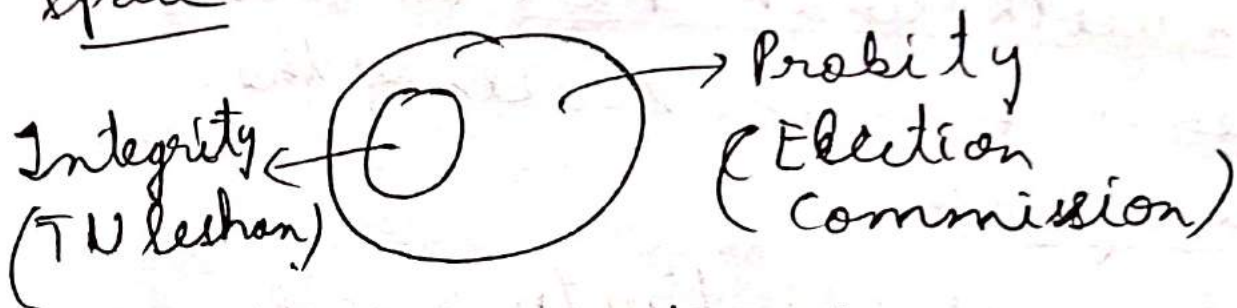
Thus, there is a need to follow 2nd ARC recommendations to make

Citizen Charters more consultative & effective for good governance.

5. (a) सार्वजनिक जीवन में ईमानदारी (प्रोबिटी) और कूट नहीं बल्कि निजी जीवन में मत्पनिष्ठा (इटीसिटी) का ही प्रतिबिम्ब है। चर्चा कीजिए। (150 शब्दों में उत्तर दें)

Probity in public life is nothing but the reflection of integrity in personal life. Discuss. (Answer in 150 words) 10

Probity refers to integrity at the level of an organization and integrity is honesty across time & space



Thus without integrity in personal life, probity ~~a~~ can't be achieved in public life:

① Helps ~~to~~ in enforcing transparency & accountability in the organization

Without individual action, it is not possible at organizational level

② Without honesty in personal life, public life will also

become dishonest. eg Activities of corruption involving collaboration

② Ineffective leadership in the organization as eventually the person with weak character becomes leader → Affecting health of the organization.

④ Lacking of objectivity & selflessness → Organization will not protect people's interest

As Plato had said, 'state is individual writ large', hence the need of the hour is to inculcate honesty at individual level for integrity & probity.

5. (b) भारत में पुलिस की कार्य संस्कृति को अनिर्णय, अक्षमता और महानुभूति की कमी के रूप में जाना जाता है। चर्चा कीजिए। साथ ही, इस संदर्भ में उपचारार्थक उपायों का भी सुझाव दीजिए। (150 शब्दों में उत्तर दें)

The work culture of the police in India is said to be characterised by indecision, inefficiency and lack of empathy. Discuss. Also, suggest remedial measures in this context. (Answer in 150 words)

10

Police is one of the most important institutions of the state with the duty of preserving law & order -

However, the work culture is characterized by:

(A) Indecision due to

- ↳ Political Pressure
- ↳ Risk aversion due to pressure of seniors, lawyers, career pressure etc
- ↳ Lack of proper training to respond

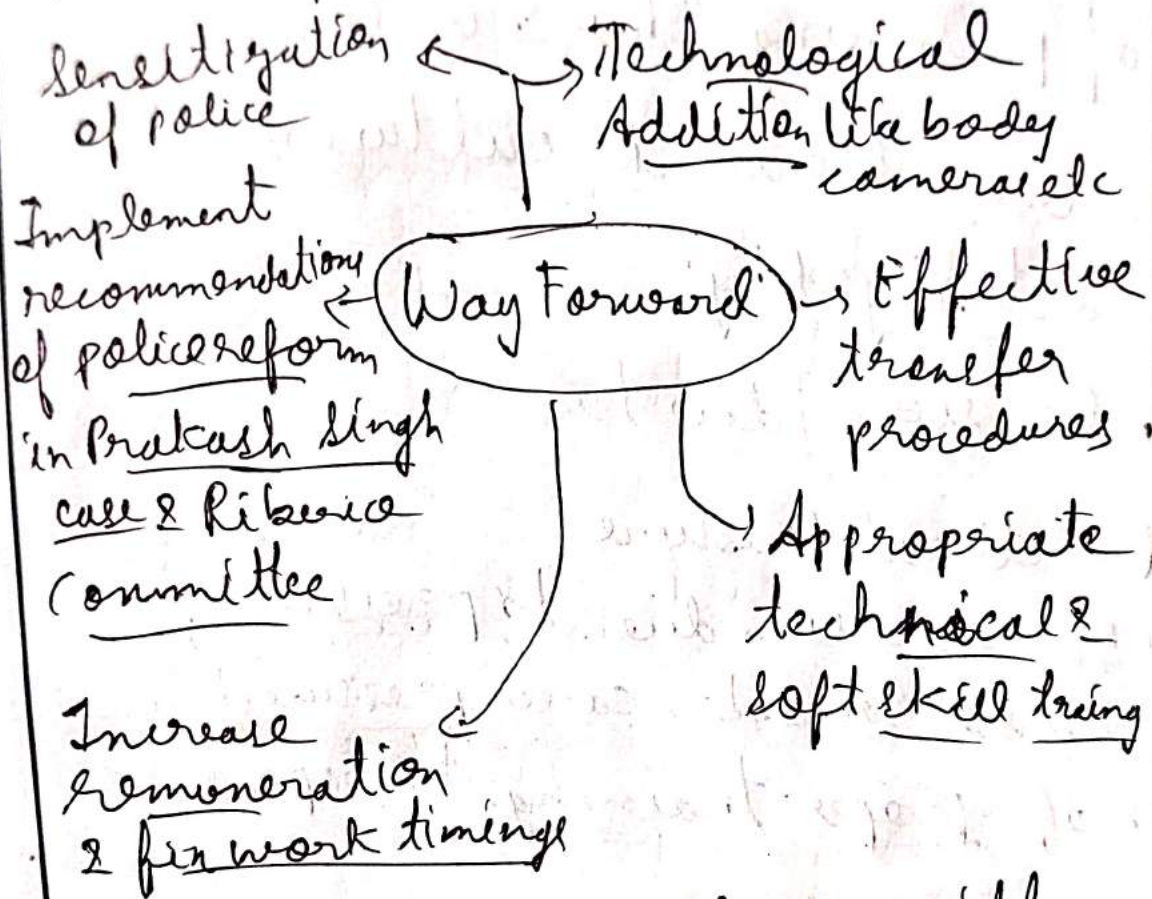
(B) Inefficiency

- ↳ Overburdened (152 Police per lakh population)
- ↳ Huge vacancies (25% of posts are vacant)
- ↳ Political Pressure
- ↳ Corruption in police forces

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as it will be cut off

① Lack of empathy

- ↳ Overwork crushing compassion
- ↳ Regular dealing with negative elements of society.
- ↳ Lack of gender sensitivity.



Thus, following reforms will create SMART (Sensitive, Modern, Accountable, Responsive & Trained) Police Force.

6. निम्नलिखित में से प्रत्येक उद्धरण का आपके लिए क्या अर्थ है?

What does each of the following quotations mean to you?

(a) "बुद्धिमानी से कार्य करने के लिए बुद्धिमत्ता से अधिक की आवश्यकता होती है।" - फ्योदोर दोस्तोयेव्स्की (150 शब्दों में उत्तर दें)

"It takes something more than intelligence to act intelligently." - Fyodor Dostoyevsky. (Answer in 150 words)

10

Intelligence refers to the ability of a person to solve problems

However, sometimes intelligence ~~is~~ ^{is} insufficient to deal with one's issues.

Thus, to act intelligently, one needs!

① Wisdom of distinguishing rights & wrong so that one can take correct decisions.

Eg Role of Kirbal & Tenali Rama to solve most difficult of problem

② Emotional Quotient → To understand the emotions of other people and empathize with

them. Eg. Indira Gandhi's slogan of
'Garibi Hatao'

③ Ethics → without a sense of
morality, no actions can have
long term utility.

Eg. Volvo not patenting the seat
belt technology

④ Innovation which adds multi-
dimensional capabilities to
intelligence Eg. Use of digital
technologies for public service delivery.

Thus, intelligence is a limited
trait. As a result, Fyodor
Postovsky pointed out addition
of other traits to increase its
scope.



6. (b) "एक लोकप्रिय सरकार, बिना लोकप्रिय जानकारी के, या इसे प्राप्त करने के साधनों के, एक दौंग की शुरुआत या एक त्रासदी; या संभवतः दोनों हैं।" - जेम्स मैडिसन (150 शब्दों में उत्तर)

"A popular government, without popular information, or the means of acquiring it, is but a prologue to a farce or a tragedy; or perhaps both." - James Madison (Answer in 150 words)

10

A popular government is the one which is formed with the consent of the people.

Hence ~~without~~, it is essential for people to ~~also~~ have right to information because:

- ① Be informed about policy of government
- ② Take correct decisions vis-a-vis political participation
- ③ Increase transparency, openness, and accountability of governance
- ④ Makes democracy deeper than elections → substantive democracy.

Without popular information, the popular government is a farce ~~to~~ or tragedy:

- ① Responsiveness of government towards citizens is reduced.
- ② Does not expose the wrong policies, corruption etc. reducing the accountability.
- ③ Loss of public trust in the government → Reduces the public will behind the government affecting the popularity.
- ④ Non transparent government creates dictatorial & autocratic structures. Eg Nazi Germany, Communist China.

Thus, James Madison (US President) is right to point out the power of information, excessively relevant today in the modern age.

6. (c) "चरित्र को अनुनय का लगभग सबसे प्रभावी साधन कहा जा सकता है।" - अरस्तू (150 शब्दों में उत्तर दें)

"Character may almost be called the most effective means of persuasion." - Aristotle (Answer in 150 words) 10

Persuasion refers to the art of convincing through social influence. According to Aristotle, there are 3 ways of persuasion:

- ① Ethos → Ethics → lead to character
- ② Pathos → Emotion
- ③ Logos → Logic

Thus, he called character as the most effective means of persuasion because:

- ① Power of visuals → People ^{believe} ~~see~~ what they see. Hence, a good character enables the acceptance of the message. Eg Lord Krishna's Chagwad gates & his own acts of righteousness.

② Halo effect → The effect of role models in the society is immense → which can help in persuasion.

Eg Collectors eating food ^{prepared} by lower class cook to fight caste discrimination.

③ Creation of aspirations to become a superior form of oneself. physically, morally or ethically → stimulated through character.

④ Long term change in society as emotions ~~are~~ and logic are for short term effectiveness
Eg Role of Gandhi in spreading the importance of khadi

Thus, character based persuasion is the best way of persuasion as it creates internalization of the message within the person.

खण्ड B
SECTION B

निम्नलिखित प्रश्नों में, प्रस्तुत प्रकरणों का ध्यानपूर्वक अध्ययन कीजिए और उनके आगे आने वाले प्रश्नों के उत्तर दीजिए (लगभग 250 शब्दों में):

In the following questions, carefully study the cases presented and then answer the questions that follow (in around 250 words):

7. आप एक युवा आई. ए. एस. अधिकारी हैं और हाल ही में एक ऐसे जिले में सब-डिविजनल मजिस्ट्रेट के रूप में पदस्थापित हुए हैं जिसे "खुले में शौच मुक्त" घोषित किया गया है। हालांकि, आपको जानकारी मिलती है कि आपके सब-डिविजन के कुछ गांवों में शौचालयों की उपलब्धता के बावजूद अभी भी खुले में शौच करने की प्रथा जारी है। जिला प्रशासन में आपके सहयोगी डम जानकारी की सत्यता की पुष्टि करते हैं। आप इन गांवों के ग्राम प्रधानों को बुलाते हैं और उनसे कहते हैं कि वे अपने-अपने ग्रामीणों को खुले में शौच न करने के लिए राजी करें। लेकिन, वे इस प्रथा को पूरी तरह से बंद करने में अपनी अनिच्छा और असमर्थता व्यक्त करते हैं, क्योंकि वे कुछ मामलों में स्वयं खुले में शौच करने को सही मानते हैं। आप इस मामले पर जिलाधिकारी से चर्चा करते हैं जो आपको कोई भी आधिकारिक कार्रवाई करने से मना कर देते हैं, क्योंकि इससे जिले को दिया गया 'खुले में शौच मुक्त' का दर्जा वापस लिया जा सकता है।

एक युवा और सक्रिय अधिकारी के रूप में, निम्नलिखित का उत्तर दीजिए:

- (a) घर में शौचालय होने के बाद भी लोग खुले में शौच क्यों करते हैं?
(b) इस प्रकरण में एक सब-डिविजनल मजिस्ट्रेट के रूप में आपके पास कौन-से विकल्प उपलब्ध हैं? प्रत्येक विकल्प के गुणों और दोषों पर प्रकाश डालिए।
(c) आप क्या कार्रवाई करेंगे? (250 शब्दों में उत्तर दें)

You are a young IAS officer and have recently joined as a Sub-Divisional Magistrate in a district, which has been declared 'open defecation free'. However, you get information that some villages in your sub-division are still continuing the practice of open defecation out of habit despite availability of toilets. Your colleagues in the district administration confirm that the information is true. You call the village headmen of these villages and tell them to persuade their respective villagers to stop open defecation. But, they express their unwillingness and inability to fully stop this practice, as in some cases they themselves consider it healthy to defecate in the open. You discuss this matter with the District Magistrate who forbids you from taking any official action, as this may cause the 'open defecation free' status given to the district to be withdrawn.

As a young and dynamic officer, answer the following:

- (a) Why do people continue to practice open defecation even when they have access to toilets?
(b) What are the options available to you as the Sub-Divisional Magistrate in this case? Highlight the merits and demerits of each option.
(c) What will be your course of action? (Answer in 250 words)

The following case study shows the practical difficulties faced in the field. Here the SDM has to change the behaviour of the public to preserve the ODF status of the village.

① Reasons behind practice of open defecation despite having sanitary facilities:

- ① Long term prevalence of the practice → People have been used to the practice for long.
- ② Belief that this practice is more hygienic and safe.
- ③ Source of socialization for people.

④ Maintenance of toilets

↳ People have little knowledge because of first time exposure to toilets

⑤ Form of physical activity to walk in the fields

⑥ As the SDM, following options are available

① Ignore the issue

Merit → ODF status of village will be preserve

Demerit → chance of getting caught

② Take up the issue officially

Merits → Full fledged solution can be obtained.

↳ People's attitude will be changed

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(इस स्थान में कुछ भी न लिखें)

Demerits } → Revocation of ODF status

↳ Violating the advice of the DM

② Informal way of dealing

Merits } → Obey the DM as well as

preserve the ODF

↳ Persuasion will be an effective way to change attitudes

Demerits } → Issue of getting exposed.

↳ slow change.

Thus, in this case, I will opt for the informal way of persuasion with increased help of village Panchayat, increasing awareness etc so that ODF status of village is preserved.



Thus, such a multidimensional approach of ethos, pathos & logos will enable an effective persuasion & change the value structure of the village. Doing so I would have displayed innovation, intelligence and Emotional Intelligence.

8. आप एक ऐसे जिले के जिलाधिकारी हैं, जो इंजीनियरिंग के साथ-साथ मेडिकल प्रवेश परीक्षाओं के कोचिंग संस्थानों का एक हब है। हाल ही में, लगभग 5 छात्रों ने शैक्षणिक और सामाजिक दबाव के कारण आत्महत्या कर ली है। देश भर में 15-18 वर्ष के आयु वर्ग के अनेक छात्र IIT और AIIMS जैसे प्रतिष्ठित संस्थानों में प्रवेश पाने का सपना लेकर जिले में आते हैं। हालांकि, कोचिंग संस्थान व्यवसायिक मानसिकता से कार्य करते हैं और चाहते हैं कि टॉपर्स उनके संस्थान के ही हों ताकि वे और अधिक छात्रों को आकर्षित कर सकें। वे बेहतर प्रदर्शन करने के लिए छात्रों पर बहुत अधिक दबाव बनाते हैं, छात्रों के प्रदर्शन के आधार पर अलग-अलग श्रेणी के बीच बनाने जैसे भेदभावपूर्ण व्यवहार करते हैं। ये छात्र पेइंग गेस्ट के रूप में और अपने परिवारों से दूर होस्टल में रहते हैं तथा उनमें से कई प्रतियोगिता के भारी बोझ और उससे जुड़े मानसिक तनाव का सामना करने में सक्षम नहीं होते हैं।

हाल ही में, 5 छात्रों द्वारा की गई आत्महत्या की घटनाओं को राष्ट्रीय मीडिया द्वारा उजागर किया गया है और आपको मुख्यमंत्री द्वारा स्थिति की रिपोर्ट पेश करने तथा मामले में उचित कदम उठाने के लिए कहा गया है। मुख्यमंत्री ने आपको इस मामले को लाइमलाइट से दूर रखने के लिए भी कहा है ताकि कोचिंग संस्थान अपना कारोबार करते रहें और अपने लिए तथा राज्य के लिए राजस्व उत्पन्न करते रहें। जांच करने पर, आपको पता चलता है कि 2-3 सबसे प्रसिद्ध कोचिंग संस्थान सत्तारूढ़ दल के राजनीतिक नेताओं द्वारा चलाए जा रहे हैं। वे छात्रों को लुभाने के लिए झूठे विज्ञापनों का सहारा ले रहे हैं। वे छात्रों पर प्रदर्शन करने के लिए अनुचित दबाव भी बनाते हैं। इसके अलावा, प्रदर्शन बढ़ाने वाली दवाओं का एक अवैध बाजार भी उभर रहा है और यह छात्रों के बीच काफी प्रचलित है। स्थिति को देखते हुए:

- इसमें शामिल हितधारकों का उल्लेख कीजिए और दिए गए प्रकरण से जुड़े नैतिक मुद्दों पर चर्चा कीजिए।
- दी गई स्थिति में, आप क्या कार्रवाई करेंगे?
- छात्रों के बीच आत्महत्या के मामलों में वृद्धि के विभिन्न कारणों पर चर्चा करते हुए, इस मुद्दे के दीर्घकालिक समाधान के लिए उपाय सुझाइए। (250 शब्दों में उत्तर दें)

You are the District Magistrate of a district, which is the hub of coaching centres for engineering as well as medical entrance exams. Recently, around 5 students have committed suicide owing to academic and social pressure. Students in the age group 15-18 years from across the country come to the district with the dream of getting admission into prestigious institutions like the IITs and AIIMS. However, the coaching institutes are business-minded and want to have toppers from their institute so that they can attract more students. They create a lot of pressure on students to perform, with differential treatment like forming different category of batches depending on students' performance. These students live as Paying Guests and in hostels away from their families and many cannot tackle the huge burden of competition and the associated mental stress.

The recent spate of suicide by 5 students has been highlighted by the national media and you have been asked by the Chief Minister to present a report of the situation and take steps on the matter. The Chief Minister has also asked you to keep the matter away from limelight so that the coaching centres continue with their business and generate revenue for themselves as well as the state. Upon investigation, you find out that 2-3 of the most famous coaching institutions are run by political leaders of the ruling party.

They are involved in false advertisements in order to lure students. They also create undue pressure on the students to perform. Also, there is an emerging black market for performance enhancing drugs, which have become common among the students.

Given the situation:

- (a) Highlight the stakeholders involved and discuss the associated ethical issues in the given case.
- (b) Given the situation, what will be your course of action?
- (c) Discussing the various reasons for increased cases of suicides among students, suggest measures to address the issue in the long-run. (Answer in 250 words)

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The following case study shows how an organized coaching system is able to falsify its results at the cost of student welfare to maximize profits.

Though, they provide essential advice & guidance but they come with various downsides.

(a) Stakeholders of the case & ethical issues:

(1) Students → Primary consumers of coaching services

↳ Under huge pressure to perform in adverse conditions at the cost of physical & mental health

(2) Parents → Contribute the fees as well as provide mental support

↳ They have the right to information for the amount they invest.

③ Society → Represents the environment of the town & students
↳ Less concern for mental wellbeing and more for materialism

④ Coaching classes → Provide the services to students
↳ They are in competition to boost prestige & revenue at the cost of students

⑤ Administration → District Administration faces the task of public welfare
↳ Or directly involved to work for welfare as well as protect the interest of ruling party (People in coaching)

⑥ me → As the ~~SD~~ DM, I ~~are~~ have to put a transparent case study report with integrity and empathy for students

(5) As the DM, I can take the following
action;

(A) Short term action

↳ set up an enquiry commission
with representation of all stakeholders

↳ Police enquiry for violation of
advertisement laws

↳ Setup facilities for parent teacher
meetings with psychiatrists for
mental health

↳ Prepare the report & submit to the CH

(B) Long term action

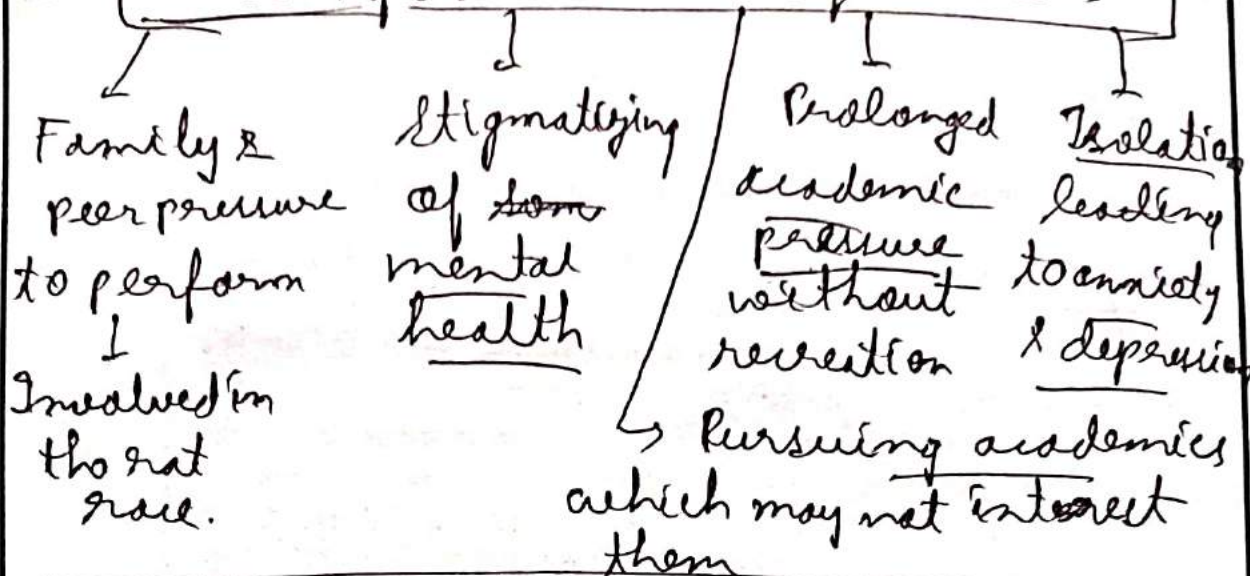
↳ Ensure that wrongdoings of
the coaching centres is punished

↳ Setup suicide prevention health
lines & mental problem clinics
in the district

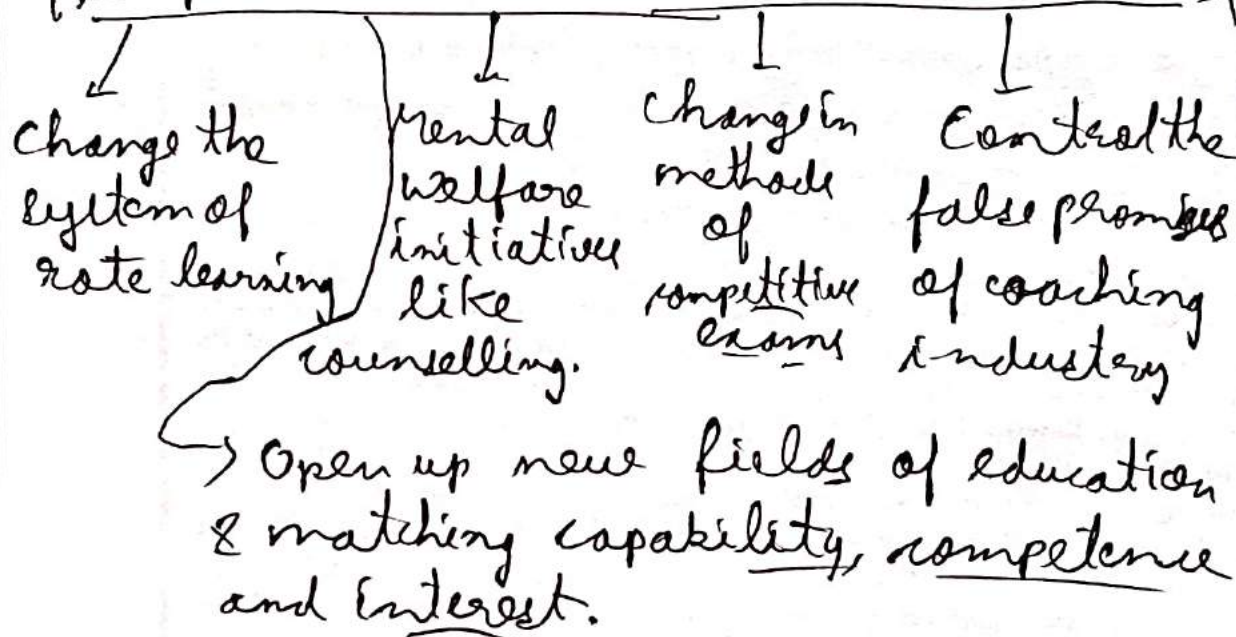
↳ Curbing the sale of narcotics

↳ strict implementation of admission
advertisement laws.

Reasons for increase of suicides



Steps to be taken to prevent suicides



The students of the system are the future of the nation. Hence, their welfare & flourishing should be paramount in the education system.

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9. आप देश की एक बड़ी इंफ्रास्ट्रक्चर कंपनी में प्रोजेक्ट डायरेक्टर के पद पर नियुक्त हैं। उक्त कंपनी को एक राज्य में एक बंदरगाह और उसके आंतरिक इलाकों को विकसित करने की अनुमति मिली है। इस परियोजना का देश के लिए आर्थिक और रणनीतिक महत्व है क्योंकि यह अपने परिचालनों के जरिए, इस क्षेत्र में एक प्रमुख ट्रांशशिपमेंट हब विकसित करेगी और नए व्यवसायों के विकास का मार्ग प्रशस्त करेगी तथा रोजगार के अवसर पैदा करेगी।

साथ ही, इस परियोजना का सफल समापन और संचालन कंपनी के लिए भी महत्वपूर्ण है क्योंकि इसकी कुछ पिछली परियोजनाओं को स्थानीय समुदायों के विरोध के कारण रोक दिया गया था एवं इसमें न केवल कंपनी की प्रतिष्ठा बल्कि महत्वपूर्ण निवेश भी दांव पर लगा हुआ है।

पर्यावरणीय प्रभाव का आकलन किया गया है और परियोजना को संबंधित अधिकारियों से हरी झंडी मिल गई है। साथ ही, निर्धारित मानदंडों के अनुसार प्रभावित लोगों को पुनर्वास और वैकल्पिक आजीविका के अवसर भी उपलब्ध कराए गए हैं।

हालांकि, एक बार निर्माण शुरू होने के बाद, कुछ किसान समूहों ने इस आधार पर विरोध करना शुरू कर दिया है कि उन्हें पर्याप्त मुआवजा नहीं प्राप्त हुआ और यह परियोजना उनकी आजीविका को नकारात्मक रूप से प्रभावित करेगी। वे मांग कर रहे हैं कि या तो परियोजना को रोक दिया जाए या उन्हें प्रदान किए गए मुआवजे में और अधिक धनराशि दी जाए तथा उन्हें सुनिश्चित नौकरियां भी मिलें।

इस संदर्भ में, निम्नलिखित का उत्तर दीजिए:

- इस प्रकरण में प्रासंगिक हितधारकों और उन्हें प्रभावित करने वाले मुद्दों की पहचान कीजिए।
- दिए गए संदर्भ में, विरोध करने वाले समूहों की मांगों को मानने के गुणों और दोषों का मूल्यांकन कीजिए।
- आप कौन-सी कार्रवाई का अनुसरण करेंगे? (250 शब्दों में उत्तर दें)

You are appointed as the Project Director in a large infrastructure company of the country. The company has won the rights to develop a port and its hinterland in a state. The project has economic and strategic significance for the country as it would develop a leading transshipment hub in the region and would lead to higher exports and earnings through its operation, flourishing of new businesses and also create employment opportunities. Also, the successful completion and operationalization of the project is important for the company as some of its previous projects were halted due to protests by the local communities and not only the reputation of the company but also significant investments are at stake. The land acquisition for the project has been completed as per the laid down rules and regulations. The Environmental Impact Assessment has been carried out and the project has received the go ahead from the concerned authorities. Also, rehabilitation and alternative livelihood opportunities are made available to the affected people as per the laid-down norms. However, once the construction started, some farmer groups started agitating on the grounds that they have not been adequately compensated and that the project will negatively impact their livelihoods. They are demanding that either the project be halted or the compensation provided to them be increased substantially by way of money and assured jobs.

In this context, answer the following:

- Identify the relevant stakeholders in this case and the issues affecting them.
- Evaluate the merits and demerits of ceding to the demands of the protesting groups, in the given context.
- What course of action will you follow? (Answer in 250 words) 20

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The following case study shows how sometimes development & welfare are contradictory.

Thus, as the Project Director, I must help in the sustainable development of the project.

(a) Stakeholders

(1) Company & employees

↳ Have invested hugely in the project
↳ Livelihood security & survival dependent on the project

(2) Government → Followed all the rules for the project

↳ Importance of port for economic & strategic perspective

(3) Local farmer groups → Face loss of income & livelihood due

to port development

(4) Project Director → My responsibility is to successfully complete the port development timely and resolve the protests

(5) Ceding to demands of protesters

(A) Merits → Help in grievance redressal of the people

↳ Help in solving the protest

↳ Help in enhancing image of the company

↳ Livelihood security & compensation to the people

↳ Help in changing attitude of people & state regarding the project.

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(एक अंक के
एक अंक के)

- ⑮ Demerits → The company is not ethically bound to provide compensation after following all rules
- Financial burden on the company
 - Tool for further blackmail & extortion.

⑥ As the Project Director, I would take the following course of action

- ① Ensure that all regulations vis-à-vis EIA & Social Impact Assessment are followed for public welfare
- ② Seek help of the state & local administration to resolve the disputes.

- (2) Negotiating with local farmer groups so that a solution can ~~be~~ be reached → Involve with local Panchayat.
- (4) Develop a sustainable & implementable solution so that all parties are satisfied
- (5) Long term solution
- ↳ Open up schools, health facilities for locals for their goodwill
 - ↳ Train locals for employment at project

Thus, this model of compassionate capitalism will change the attitude of local people & build bridges. As a result, a timely completion of project with benefits to all can be conducted.

10. जलवायु परिवर्तन से निपटने के लिए, हरित ऊर्जा को सबसे अच्छे समाधानों में से एक माना जाता है। देश अब कोयले की जगह जलविद्युत्, जीवाश्म ईंधन के स्थान पर सौर ऊर्जा, पेट्रोल और डीजल से संचालित कारों की जगह इलेक्ट्रिक वाहनों (EVs) को अपना रहे हैं। EVs को एक स्वच्छ, हरित और टिकाऊ विकल्प के रूप में पेश किया जा रहा है। इलेक्ट्रिक कारें बैटरी का उपयोग करती हैं तथा इन बैटरियों के निर्माण हेतु प्रयुक्त लिथियम और कोबाल्ट दुर्लभ धातुएं हैं। बैटरी में कोबाल्ट इसे स्थिर रखता है और इसके सुरक्षित संचालन में मदद करता है। कोबाल्ट का उपयोग लगभग आधी इलेक्ट्रिक कारों में किया जाता है, जो एक बैटरी में लगभग चार से 30 किलोग्राम तक उपयोग होता है।

आप उस जिले के जिलाधिकारी हैं जहां कोबाल्ट प्रचुर मात्रा में पाया जाता है। ऐसी ही एक कोबाल्ट साइट में जाने पर आपको पता चलता है कि खदानों में बच्चों को काम पर रखा गया है और ये बच्चे रोजाना अपने जीवन को संकट में डालकर कार्य करते हैं। वे ऊर्ध्वाधर सुरंगों में प्रवेश करते हैं जो वयस्कों हेतु प्रवेश करने के लिए बहुत संकीर्ण हैं और भट्टी जैसे वातावरण की अमानवीय परिस्थितियों में कोबाल्ट की खुदाई करते हैं। हालांकि, वे केवल कभी-कभी ही फावड़े का उपयोग करते हैं और सामान्यतः अपने हाथों से ही खुदाई करते हैं। उन्हें मास्क, दस्ताने, कार्य हेतु उचित कपड़े नहीं दिए जाते हैं और एक बार में केवल 20 मिनट तक की ही ऑक्सीजन दी जाती है। फिर भी ये छोटे बच्चे घंटों खुदाई करते हैं। कोबाल्ट के पत्थरों को खोदने के पश्चात्, वे उन्हें तोड़ते हैं, उन्हें धोते हैं और फिर उन्हें बेचने के लिए बाजार में ले जाते हैं।

इस संबंध में, निम्नलिखित प्रश्नों के उत्तर दीजिए:

- उपर्युक्त प्रकरण में शामिल नैतिक मुद्दों पर चर्चा कीजिए।
- कानूनी और संस्थागत उपायों के बावजूद, भारत में बाल श्रम के जारी रहने के कारणों पर चर्चा कीजिए।
- दी गई स्थिति के संदर्भ में, जिले में बाल श्रम की समस्या के समाधान के लिए आप क्या कदम उठाएंगे? (250 शब्दों में उत्तर दें)

In order to tackle climate change, green energy is touted as one of the best solutions! Countries are now replacing coal with hydroelectric power, fossil fuels with solar energy, petrol and diesel cars with electric vehicles (EVs). EVs are being pitched as a cleaner, greener and sustainable alternative. Electric cars use batteries, and lithium and cobalt are rare metals that make up these batteries. The cobalt in the battery keeps it stable and allows it to operate safely. Cobalt is used in about half of the electric cars, which is about four to 30 kilograms per battery.

You are the District Magistrate of a district where cobalt is found in abundance. On a visit to one such cobalt site, you find out that children are employed in the mines and these children flirt with death daily. They enter vertical tunnels that are too narrow for adults to enter and dig for cobalt under inhumane conditions in a furnace-like environment. Although, they sometimes use shovels, they typically dig with their bare hands. They are not provided with masks, gloves, work clothes and are only provided with 20 minutes of oxygen at a time. Yet, these young children dig for hours. Upon digging the rock, they crush it, wash it and then take their finds to the market in order to sell them.

In this regard, answer the following questions:

- (a) Discuss the ethical issues involved in the above case.
- (b) Despite the legal and institutional measures, discuss the reasons behind the prevalence of child labour in India.
- (c) In context of the given situation, what steps will you take to address the issue of child labour in the district? (Answer in 250 words) 20

The following case study shows how long term development projects can cause huge distress in the population. Even though electric cars are important to future but conducting child mining of cobalt mines violates the principle of human dignity.

① Ethical Issues of the case

↳ Environmental Ethics → sustainable development is the benefit of all

↳ Failure of administration to check child labour → violates Article 21, Article 24

↳ Failure on part of society & parents to provide children

with education & health facilities
 ↳ violation of human rights
 ↳ Long term damage to environment

(b) Legal Measures & Institutional
measures against child labour
 includes Prohibition of Child
Labour Act, National Commission
for Protecting Child Rights, ILO
Convention 182, Article 24 etc.

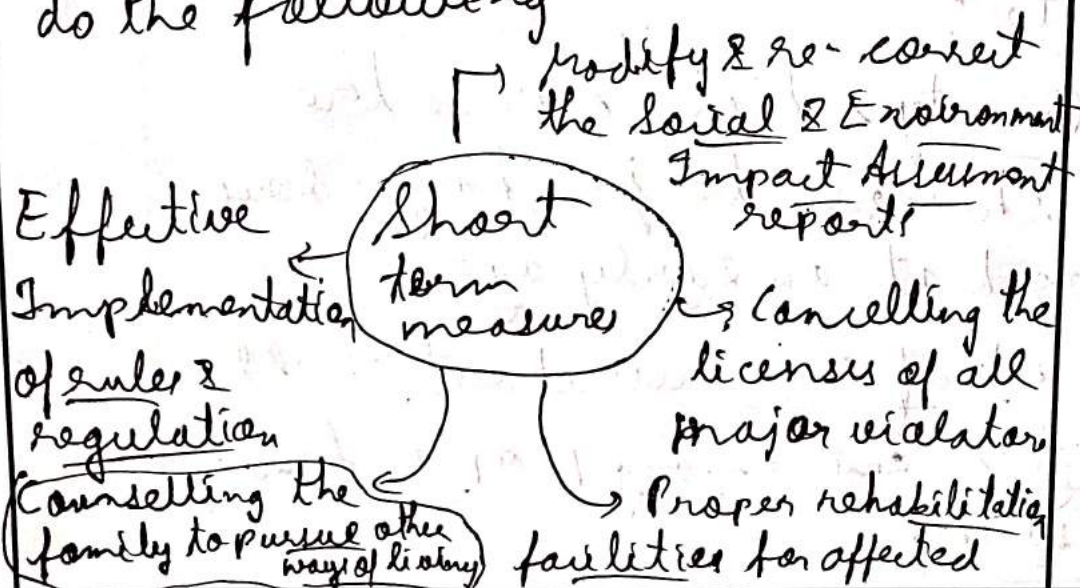
However child labour persists
 due to:

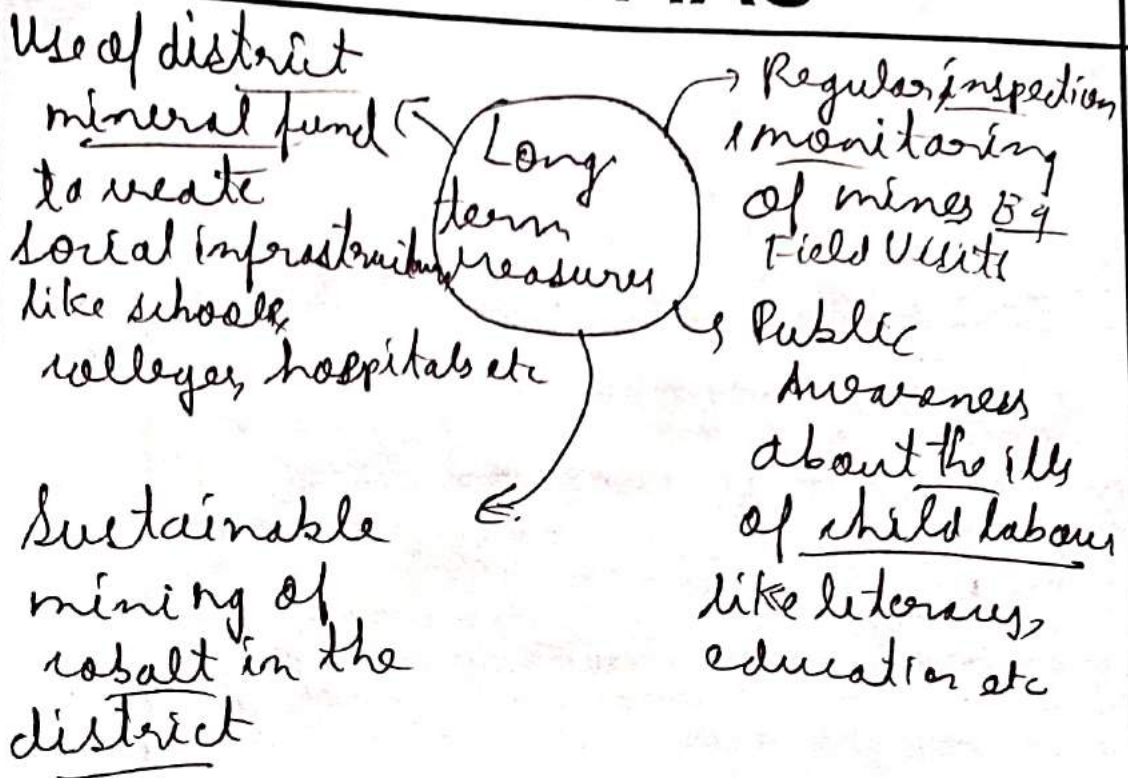
(1) Poverty which forces the
 children to join hazardous
 work at an early age.

(2) Lack of awareness about child
rights ~~and~~ among people, family
 & society -

- ③ Lack of social infrastructure like education & health facilities, which pushes children into workforce
- ④ Lack of implementation & monitoring of laws in the country
- ⑤ Unethical business practice of cheap labour, ability to exploit etc. by business owners.

⑥ As the DM, I will display the qualities of compassion, empathy and dedication to public service to do the following





Gandhi had mentioned that business without ethics is a sin.

Thus, long term benefits of EVS & environment should not come at the cost of oppressive child labour. Thus, a collaborative approach to mining without child labour will help in realization of sustainable development in letter as well as spirit.

11. आप एक टेलीविजन रियलिटी शो के निर्माताओं में से एक हैं। यह शो देश में बहुत लोकप्रिय है और समाज के सभी वर्गों एवं विभिन्न क्षेत्रों में इसके दर्शकों की अत्यधिक संख्या है। हालांकि, एक विवाद सामने आया है जिसमें शो के नवीनतम सीजन में, फिल्म उद्योग के एक प्रतियोगी, जिस पर उसके कई सहकर्मियों द्वारा यौन उत्पीड़न का आरोप लगाया गया है, उसको एक प्रतिभागी के रूप में शामिल किया गया है। कई मीडिया कंपनियों ने इसकी रिपोर्ट की है और महिला उत्पीड़न के देश के सबसे हाई-प्रोफाइल कथित आरोपी व्यक्तियों में से एक को राष्ट्रीय मंच पर लाने के लिए शो की आलोचना भी की है। वे इसे उन महिलाओं के अपमान के रूप में मानते हैं जिन्होंने अपने उत्पीड़न के मामलों को बहादुरी से प्रकट किया था।
- निजी तौर पर आप भी ऐसा ही महसूस करते हैं और आपका मानना है कि ऐसे विवादित व्यक्ति को शो में नहीं शामिल किया जाना चाहिए था। हालांकि, जब आप अन्य निर्माताओं से इसके बारे में बात करते हैं, तो वे मानते हैं कि विवाद शो के लिए अच्छा है, क्योंकि यह मुफ्त में प्रचार करता है। साथ ही, उनका कहना है कि कोई व्यक्ति तब तक दोषी नहीं होता है जब तक कि न्यायालय द्वारा उसे दोषी घोषित न किया गया हो और मीडिया ट्रायल के कारण किसी व्यक्ति के करियर को खराब नहीं किया जाना चाहिए। इसके अतिरिक्त, विचाराधीन व्यक्ति शो के होस्ट के अत्यधिक करीबी है, जो कि देश में एक बेहद लोकप्रिय सार्वजनिक हस्ती है। इस शो को बहुत पसंद किया जाता है और शो की सफलता भी उस पर निर्भर है। कोई भी निर्माता होस्ट को नाराज नहीं करना चाहता है। दी गई स्थिति में, निम्नलिखित प्रश्नों के उत्तर दीजिए:

- इस प्रकरण में शामिल नैतिक मुद्दे कौन-से हैं?
- आपके समक्ष कौन-से विकल्प उपलब्ध हैं और आप क्या कार्रवाई करेंगे?
- ऐसे प्रकरणों में मीडिया द्वारा ट्रायल के सकारात्मक और नकारात्मक प्रभावों पर चर्चा कीजिए। (250 शब्दों में उत्तर दें)

You are one of the producers of a television reality show. The show is very popular in the country and has a wide viewership among all sections of the society and across various regions. However, a controversy has emerged wherein in the latest season of the show, a contestant from the film industry, who has been accused of sexual harassment by many of his co-workers has been accepted as a participant. Several media houses have reported it and have criticized the show for giving a national platform to one of the country's most high-profile alleged perpetrators of female harassment. They term it as a denigration of those women who had bravely spoken up about their harassment.

In a personal capacity, you also feel the same and are of the view that such a controversial person should not have been invited to the show. However, when you talk to other producers about it, they opine that the controversy is good for the show, as it generates free publicity. Also, they say that a person is not guilty unless the court of law declares so and the career of a person should not be sabotaged due to media trial. Moreover, the person in question is very close to the host of the show, who is an extremely popular public figure in the country. The show commands a huge fandom and success of the show is also contingent on him. None of the producers want to antagonize the host.

In the given situation, answer the following questions:

- (a) What are the ethical issues involved in the case?
 - (b) What are the options available to you and what will be your course of action?
 - (c) Discuss the positive and negative impacts of trial by media in such cases.
- (Answer in 250 words) 20

[Faint handwritten text in Hindi, likely bleed-through from the reverse side of the page. The text is mostly illegible due to fading and bleed-through.]

The following case study highlights the unethical practices of the entertainment industry. It shows that how the rich & powerful can be saved provided they have the right connections. As the ~~host, I must~~ producer, I must take such steps to ensure that the show is not affected.

(a) Ethical Issues

- (1) Profit over ethics is a sin as per Gandhi.
- (2) Reduces the dignity of the victims by hero worship of the accused.
- (3) Safety of existing contestants as the accused can attempt such things in the house.
- (4) Whitewashing of the image of

an alleged criminal → Promotes
wrong set of values in the society

⑤ Loss of overall credibility of
the show due to closeness of host &
accused.

⑥ Innocent until proven guilty
unless the court of law proves
his guilt, the accused should be
allowed to pursue his livelihood

⑦ Options available to me

① stay silent & allow accused
to be part of the show

② Protest to higher management
about the management of channel

③ Media statement about by
displeasure

Course of action

① As the producer, I must follow ethical behaviour & protect all my employees.

② Thus, I will call a meeting of all other producers & hosts of the show & persuade them about the dangers of having the accused

③ Thus, the accused participation should be revoked by the management in a collaborative manner

④ It is true that one is innocent until proven guilty but the larger safety of contestants will take primary

⑤ Though media is the fourth pillar of the democracy, but its involvement can have following

IssuesBenefits

- ① Increased awareness to the issue
- ② Fight Patriarchy
- ③ Builds up public pressure for fast action
Eg Nirbhaya rape case

Negatives

- ① Sensationalization over objectivity
- ② Court of law is greater than media courts
- ③ Diversion from the core issue
- ④ Severity of accused under danger (Article 21 violated)
- ⑤ Inherent bias in media will be detrimental to the case

Thus, the media must act responsibly in the democracy. Speculation over facts will be detrimental to its credibility as well as the health of society

12. आप हाल ही में भारत के एक महानगर में जल आपूर्ति और सीवरज बोर्ड के मुख्य कार्यकारी अधिकारी के रूप में नियुक्त हुए हैं। हाल ही में, एक ऐसी घटना हुई थी जिसमें दो गरीब लोगों की शहर के एक पॉश मोहल्ले में सीवर की जोखिमपूर्ण सफाई के दौरान मौत हो गई थी, जिसमें शहर के शीर्ष कॉर्पोरेट प्रमुख रहते थे। प्रारंभिक रिपोर्ट में पाया गया कि उक्त मोहल्ले के कुछ निवासियों ने स्थानीय शहर प्रशासन की जानकारी के बिना सीवर की सफाई के लिए निजी कर्मचारियों को नियुक्त किया था। संबंधित निवासियों के साथ-साथ दोनों मृत लोगों को काम पर नियोजित करने वाले निजी ठेकेदार के खिलाफ उनकी लापरवाही के कारण हुई मौत का मामला दर्ज कर लिया गया है। यह शिकायत उस मोहल्ले के निवासियों के लिए एक चौंकाने वाली घटना थी, जिनमें से अधिकांश ने पहले कभी कानूनी कार्यवाई का सामना नहीं किया था।
- जांच के दौरान मोहल्ले के लोगों ने शिकायत की कि स्थानीय प्रशासन लंबे समय से सीवरों की सफाई नहीं करा रहा है, जिसके कारण उन्हें निजी कर्मचारियों को काम पर रखना पड़ा। आपको यह भी पता चला है कि नगर प्रशासन में मेंटेनेंस कार्यों को लेकर असमंजस की स्थिति बनी हुई है, जिसका आज तक कोई समाधान नहीं हुआ है। समग्र रूप से नगर प्रशासन भी आवश्यक बुनियादी ढांचे के निर्माण और सीवेज सफाई से संबंधित कार्य करने के लिए सुरक्षात्मक गियर प्रदान करने के लिए धन की कमी का सामना कर रहा है।
- दूसरी तरफ, मृतक के परिजनों ने मुआवजे के लिए सरकार पर दबाव बनाना शुरू कर दिया है। साथ ही, मीडिया ने भी इस घटना के लिए नगर प्रशासन की उदासीनता को जिम्मेदार मानते हुए हंगामा किया हुआ है और मोहल्ले के हाई प्रोफाइल निवासियों के खिलाफ दर्ज शिकायतों को वापस लेने के लिए दबाव बना हुआ है।
- उपर्युक्त स्थिति के आलोक में, निम्नलिखित प्रश्नों के उत्तर दीजिए:
- (a) संबंधित मुद्दों के साथ प्रकरण में शामिल हितधारकों की पहचान कीजिए।
- (b) दिए गए प्रकरण में आपके समक्ष उपलब्ध विकल्पों का मूल्यांकन कीजिए। आप इनमें से कौन-सा विकल्प चुनेंगे और क्यों?
- (c) भविष्य में ऐसी घटनाओं को रोकने के लिए आप कौन-से दीर्घकालीन उपाय करेंगे? (उत्तर 250 शब्दों में दें)

You have recently joined as the Chief Executive Officer of the Water Supply and Sewerage Board in a metropolitan city of India. Recently, there was an incident where two poor people died while undertaking hazardous cleaning of sewers in a posh neighbourhood, housing top corporate honchos of the city. The preliminary report found that a few residents in the said neighbourhood employed private workers to clean the sewers without the knowledge of the local city administration.

A complaint for causing death by negligence has been registered against the concerned residents as well as the private contractor through whom these poor people were employed to carry out the task. The complaint has come as a shock to the residents of the neighbourhood, most of whom never had a brush with the law before.

During the investigation, the residents of the neighbourhood complained that the local administration has not been cleaning sewers for a long time, forcing them to hire private workers. You also come to know that there has been a confusion over the maintenance works in the city administration,

with no resolution till date. The city administration, as a whole, has also been facing a shortage of funds to build the requisite infrastructure and provide protective gears to carry out the sewage cleaning work. In the meantime, the family members of the deceased have started pressurising the government for compensation and there has also been a media blitzkrieg blaming the apathy of the city administration for the incident and pressure to withdraw the complaints registered against the high profile residents of the neighbourhood. In light of the above situation, answer the following questions:

- Identify the stakeholders involved in the case along with the associated issues.
- Evaluate the options that are available to you in the given case. Which of these options will you choose and why?
- What will be the long-term measures you will take to prevent such an incident from occurring in the future?(Answer in 250 words)

20

The given case study shows how violation of law is a common even amongst the elite sections of society. As the CEO of Water Supply & Sewerage Board, I must ensure that justice is done.

(A) Stakeholders & their issues

(1) Residents → Violated the law by
 (employing manual scavengers)
 → Face issue of poor sewerage management

(2) People who died → Violation of
 their right to life & dignity
 (Article 21)

(3) Family of the died people
 ↳ Loss of livelihood and denial of Justice so far.

- (4) Administration & me & who
have the responsibility for
senior management and get
justice for the workers.
- (5) Media & highlighted the issue
but must not conduct media
trials as the facts ~~are~~ are debated
in the court of law
- (6) Larger society which tolerates
the heinous activity of Manual
Scavenging
- (7) Contractor & who directly violated
Prohibition of Employment as
Manual Scavengers & there
rehabilitation act, 2013.
- (8) As the CEO, I have the following
options:

④ Relaxed approach & allow matters to take its own time

Merits → Effective ~~and~~ investigation

↳ Be in the good books of powerful people

Demerits → Basic Justice is delayed

↳ to the people

↳ Media Trial by the people

⑤ Proactive approach

Merits → Shows my ethical

↳ behaviour

↳ Quick Justice to the victim.

↳ Improve reputation of the department

Demerits → Pressure on police to

↳ pursue the case faster

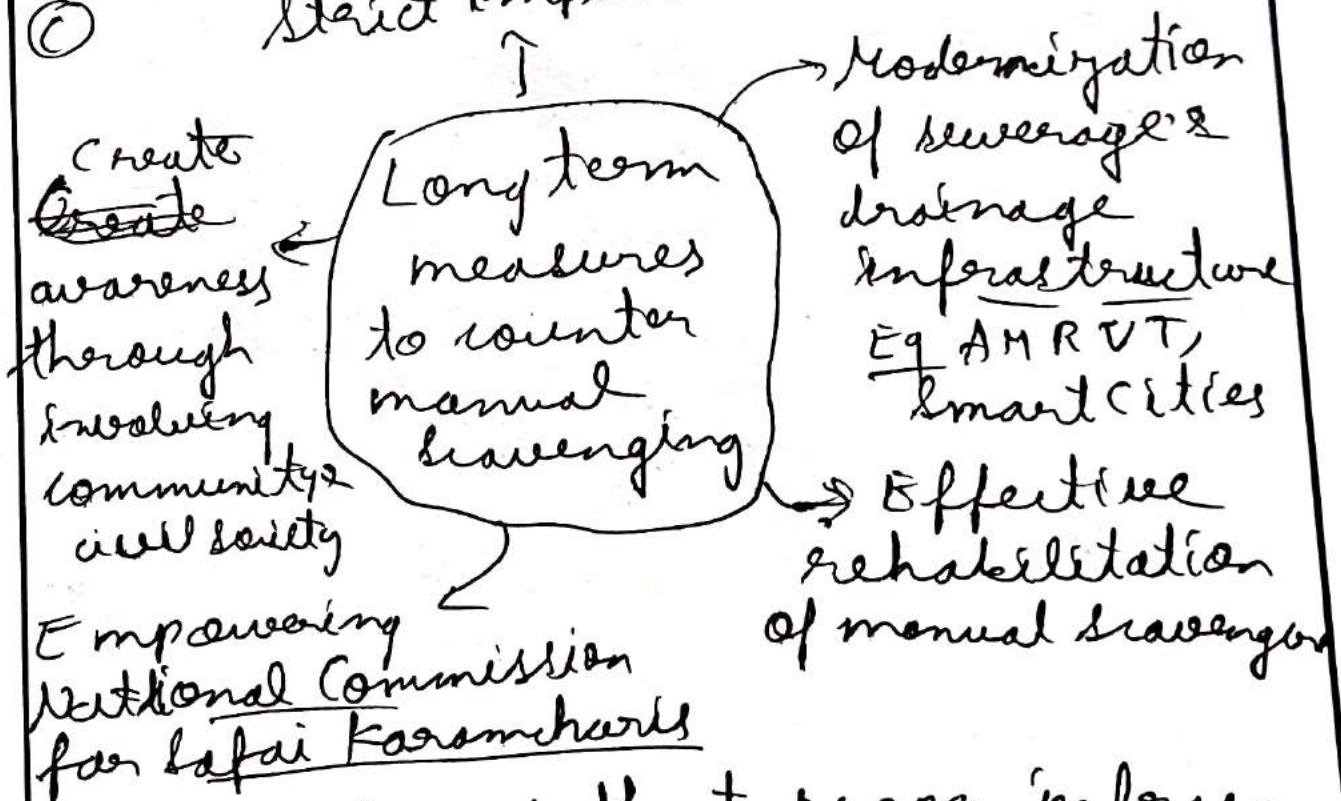
↳ Delay in court of law

Thus, being a public servant, I will follow a proactive approach of forming an inquiry

Commission to follow the case in a transparent & timely manner.

Reasons → Effective study of case?
 → punishing the wrongdoers
 → Providing compensation & rehabilitation to the family
 → Uphold the Principle of Justice

① Strict implementation of laws



It is pertinent that proper infrastructure is provided to urban residents, but not at the cost of human dignity. Thus, sustainable urban development should be the long term aim.