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GENERAL STUDIES (TEST CODE: 1245)

Name of Candidate	AKSHANSH YADAV		
Medium Eng./Hindi	ENGLISH	Registration Number	111460
Center	KAROL BAGH	Date	22/07/19

INDEX TABLE

Q. No.	Maximum Marks	Marks Obtained
1(a)	10	
1(b)	10	
2(a)	10	
2(b)	10	
3(a)	10	
3(b)	10	
4(a)	10	
4(b)	10	
5(a)	10	
5(b)	10	
6	10	
7	10	
8	10	
9	20	
10	20	
11	20	
12	20	
13	20	
14	20	

Total Marks Obtained:

Remarks:

INSTRUCTIONS

1. Do furnish the appropriate details in the answer sheet (viz. Name, Registration Number and Test Code).
2. There are **FOURTEEN** questions printed in **ENGLISH**
3. **All questions are compulsory.**
4. The number of marks carried by a question/part is indicated against it.
5. Answers must be written in the medium authorized in the Admission Certificate, which must be stated clearly on the cover of this Question-Cum-Answer (QCA) Booklet in the space provided. No marks will be given for answers written in medium other than the authorized one.
6. Word limit in questions, if specified, should be adhered to.
7. Any page or portion of the page left blank in the Question-Cum-Answer Booklet must be clearly struck off.

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EVALUATION INDICATORS

1. Contextual Competence
2. Content Competence
3. Language Competence
4. Introduction Competence
5. Structure - Presentation Competence
6. Conclusion Competence

Overall Macro Comments / feedback / suggestions on Answer Booklet:

1.

2.

3.

4.

5.

6.

All the Best

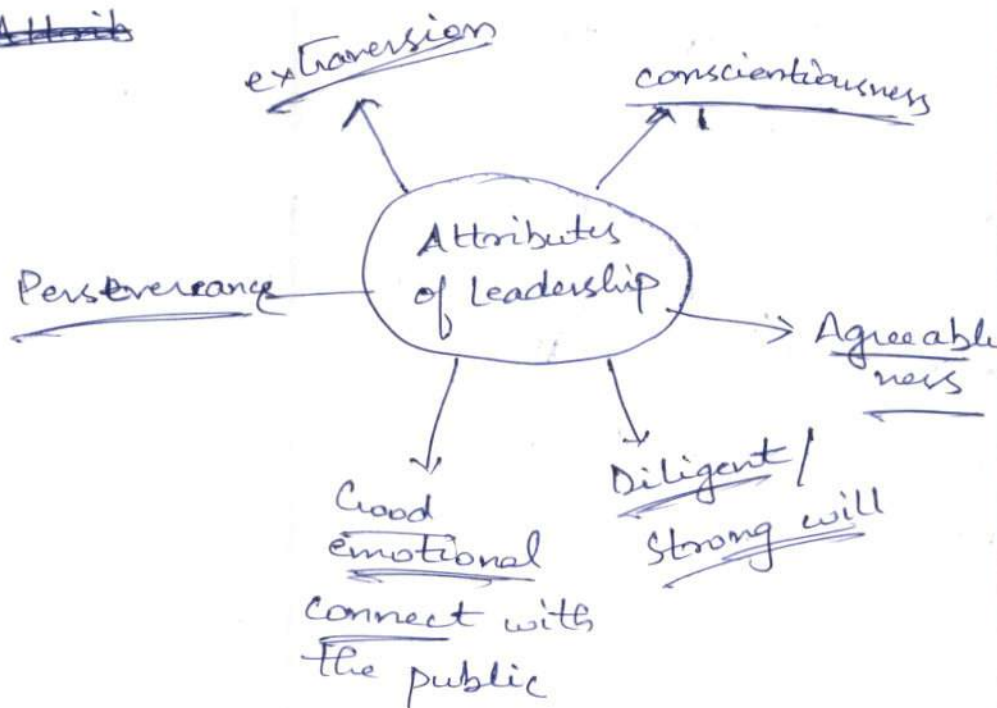
SECTION - A

Answer the following questions in not more than 150 words each:

1. (a) Highlighting the attributes of leadership, analyse why it is important for a civil servant. (10)

Leadership refers to quality of a person to illustrate various desirable personality traits through examples (by leading himself)

~~Attrib~~



Ex Role of Mahatma Gandhi during Noakhali riots where he displayed all the traits of leadership and got success in bringing riots to a halt.

Importance for civil servants

- (1) Handle with public - is a routine task for civil servants.
- (2) Conscientiousness - honesty & integrity will strengthen public confidence.
- (3) Agreeableness - need to be a good listener & appreciate the coworkers for their inputs.
- (4) Assume responsibility A leader has to take more than his share of blame & less than his share of appreciation.
- (5) fearlessness. to face adversity & uphold public interest.

Ex Role of TN Sheshan in reforming electoral system despite severe political pressure.

1. (b) A civil servant needs to be objective as well as empathetic. What do you understand by objectivity? Discuss its relationship with empathy. (10)

A civil servants needs to take each issue on its merit & observable fact while at the same time need to be empathetic to the public interest.

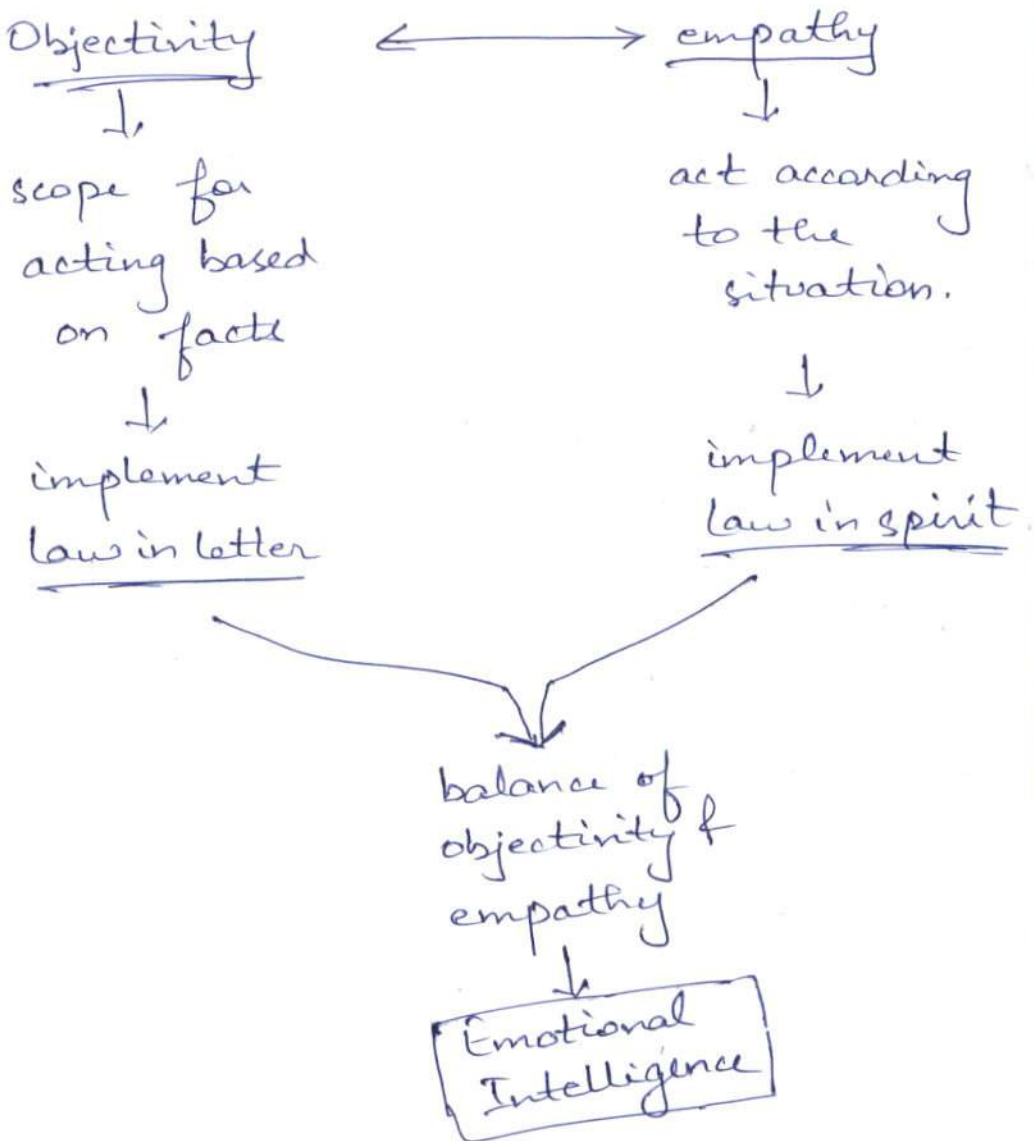
Ex a DM allotted a house of a old widow under PM Awas Yojana despite lack of documents

Objectivity - treating each issue of its merit & free from any biases / prejudices.

Objectivity → ensure transparency

↳ promotes rule of law rather than rule of men

↳ remove scope for arbitrariness.



It will help in following objective behaviour while at the same time providing scope for compassion for downtrodden section.

Ex: Railway directive to not clear encroachments during winter.

2. (a) With rapidly increasing use of information technology, what according to you is the role of ethics in cyber space? (10)

Today, we are living in an IT age where use of IT is all pervasive from our basic needs of waking up (use of alarms, AI clock) to getting appointment with professionals.

However it has raised several issues.

(1) Threat of privacy - large volume of data is public

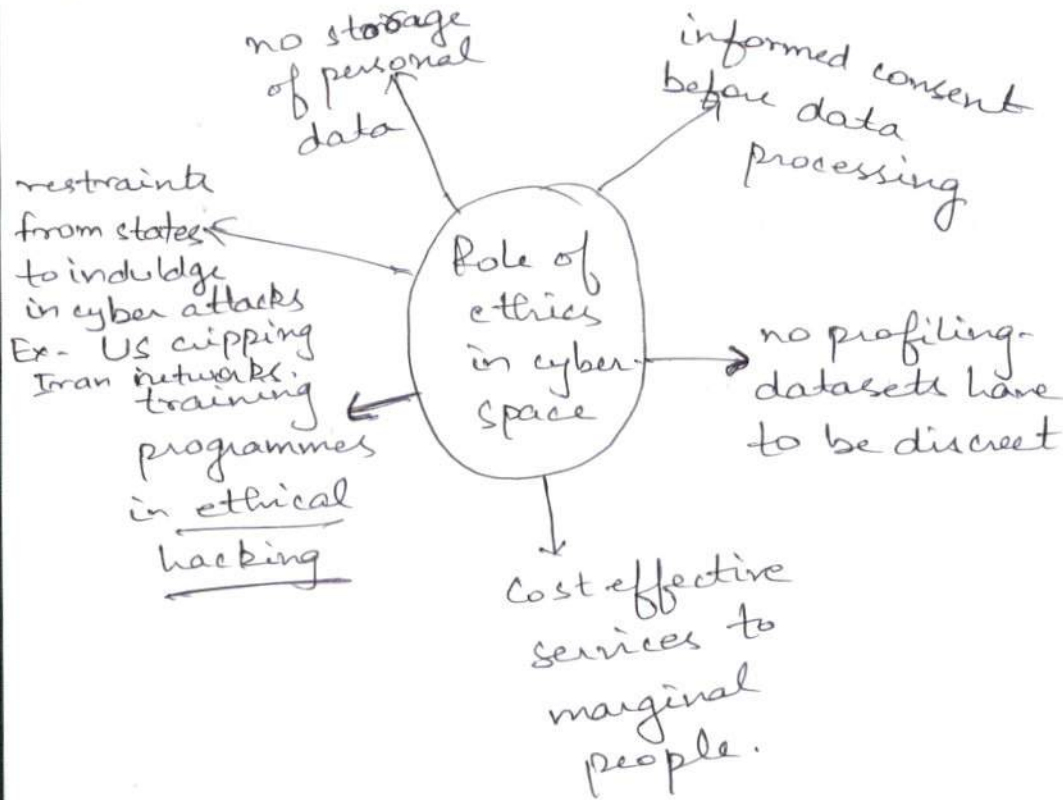
(2) Threat of profiling - by integrating various datasets.

Ex - Google maps can track your daily activity

(3) Digital divide poor with lack of internet penetration are devoid of benefits of IT

(4) Increasing individualism in society.

All these call for ethics in cyber spaces. It will play following role.



This requires coming together of digital platforms, governments & civil societies to ensure that the use of IT is carried out for benefits of mankind.

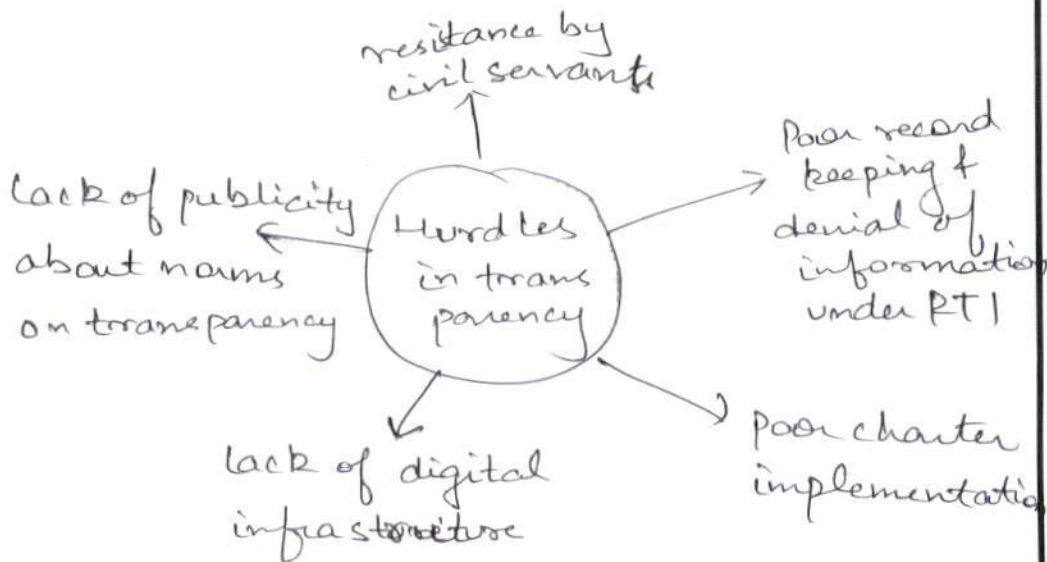
2. (b) Transparency in government organisations is an essential pre-condition for good governance. Elucidate. (10)

Transparency refers to opening up an organisation for public scrutiny. It is the best disinfectant for corruption in the system.

Precondition for good governance

- (1) ensure citizen participation - implementation of citizen charter.
- (2) curb corruptions - information can be obtained through RTI
- (3) Accountability - always under public scrutiny.
- (4) efficient use of resources - information about MANRECA work on MANRECA SOFT portal.
- (5) Ends complacency & red-tapeism as citizens can have access to information.

However, ~~these~~ are several hurdles in ushering transparency.



Solutions (1) Social audits to be made mandatory.

(2) Local language interface for e-governance initiative.

(3) Wide publicity to Citizen Charter

(4) Suo moto declaration of information.

Transparency in government organisations will empower people & strengthen grassroot democracy.

3. Given below are quotations of moral thinkers/philosophers. Bring out what they mean to you in the present context:

(a) A nation should not be judged by how it treats its highest citizens, but its lowest ones. Nelson Mandela (10)

The given quote by Mandelaji highlighte the moral compass under which a nation has to conduct its affairs.

Highest
citizens

- Those in power, with authority
- Rich & privileged class
- Those with access to resources as well as remedy in case of violation of their rights

Lowest
ones

- Marginal section
- Poor people, transgender, old & wherable people
- People with low awareness about their rights, those in need of support (trafficked persons)

A nation which treats its lowest citizens with compassion & care is regarded as great in the history.

Ex. The idea of Ramarajya where no one will be exploited, even the lowest person will have access to justice.

Similarly the Gandhian idea of Sarvodaya through Antyodaya is based on the empowerment of the weakest member of the nation, only then a nation will achieve its glory.

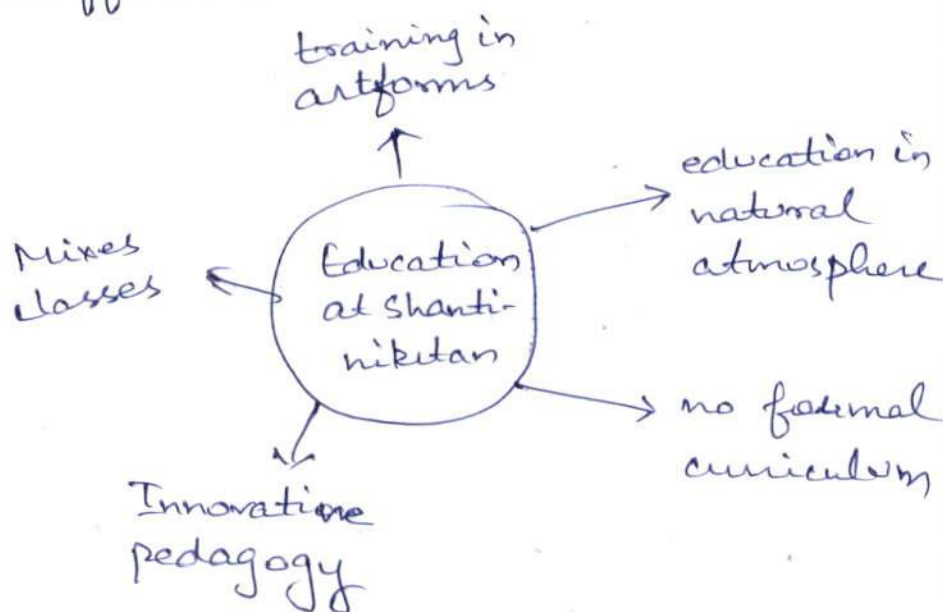
3. (b) The highest education is that which does not merely give us information but makes our life in harmony with all existence. Rabindranath Tagore (10)

The given quote by 'Rabindranath Tagore' underlines the objective of education.

Give not mere information → leads to transmission of values
 ↳ development of character and personality
 ↳ means to lead a meaningful life.

Makes our life in harmony with all existence → leads to preservation of culture
 ↳ promotion of values of secularism, democracy & scientific temper.
 ↳ tolerance to differences
 ↳ promote the idea of unity in diversity & cultural interaction

Ex The establishment of Shantiniketan by Tagore promotes such value education so that people live in harmony with differences.



Thus, education strive to make a person not mere possessor of information but ability to live in harmony with differences.

4. (a) For achieving success, attitude is equally, if not more important than ability. Discuss with the help of examples from your daily life. (10)

Attitude refers to act to a certain stimulus in a particular manner, it helps in predicting future behaviour. It is as much importance as ability to achieve ability.

Attitude + Ability - help in overcoming barriers in life. Ex- Kevally Tacaks (Hungarian shooter) won 2 Olympic gold with left hand while right hand was his main shooting hand which got injured before the event.

Thus, attitude helps in finding & sometimes developing abilities

Ex- A person sets alarm for 60' clock but reaches ~~abi~~ late to office daily. It is not his lack of ability to wake up early

but his attitude to tolerate indisciplined & unpunctuality.

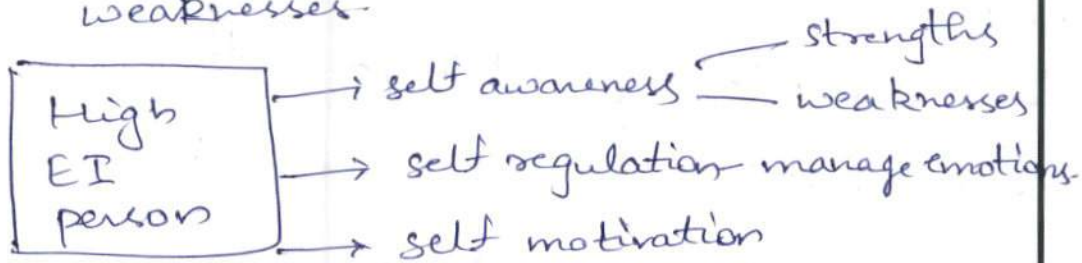
- If we take the example of Arunima Sinha (first amputee to climb Mt. Everest) - a lot of able bodied persons fail to climb Everest not because of lack of ability but because of lack of determination or faith to bear adversity. It was strong will power of Arunima & faith in her ability that she conquered Mt. Everest.

Thus, for achieving success, a person needs to have perfect blend of ability & attitude.

4. (b) The core of high Emotional Intelligence is self-awareness. If you don't understand your own motivations and behaviours, it is nearly impossible to develop an understanding of others. Discuss with the help of appropriate examples. (10)

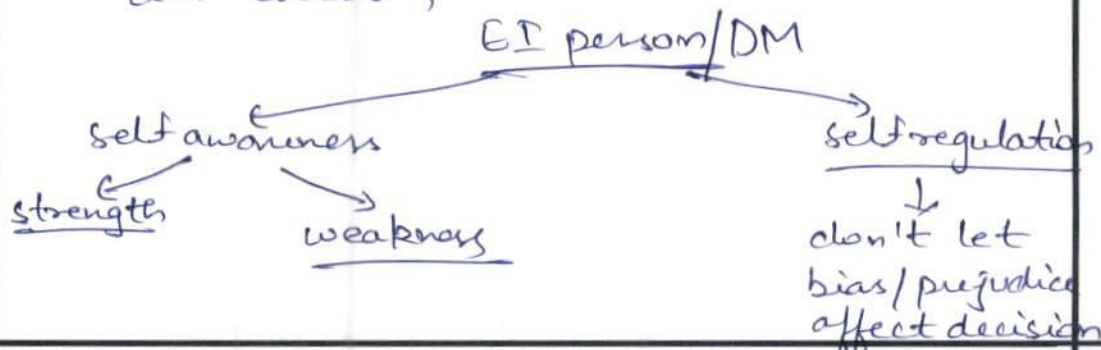
Emotional Intelligence refers to the ability to understand emotion of self & others and to manage them.

A highly Emotional Intelligent person will be aware of his strengths & weaknesses.



In the absence of these traits, a person will not be able to understand others.

Ex. In the situation of riots in an area,



Strengths

- backing of force & law
- engage with community
- confidence building measures.

Weakness

- escalation of situation
- allegations of partisan behaviour

If the person is aware of their entire matrix & then it will be simple for him/her to deal with the situation in a constructive manner.

EI helps in better performance as well as more potent leadership skills & thus managing relation ships in a better way.

- 5 (a) What do you understand by Integrity Pacts? Highlight the role they can play in bringing transparency in allotment of public contracts and ensuring proper utilization of public funds in India. (10)

Integrity Pacts are an instrument to ensure honest conduct between the contracting parties. It enlists several details of the underlying values & thus, ensures that the contract is carried out in public interest.

Role in bring transparency

- (1) Contract conditions are clearly laid out - no chance of misunderstanding.
- (2) Moral responsibility ^{as well as legal} on contractor to conduct the affairs transparently.
- (3) Any violation can be clearly identified & remedial action can be taken.

This will ensure that public funds are utilized in an efficient manner.

However, to bring uniformity in integrity pacts & to make it mandatory it need to have a legal backing & need to be widely publicised to ensure its implementation.

5. (b) In the context of rapid technological change, discuss the significance of inculcating moral and spiritual values in educational institutions. (10)

Education has been a core tool for inculcating desired value in the population. However with the rapid tech. change several issue emerged.

Issues with tech. changes

- (1) Dilution of moral & spiritual values.
- (2) Lack of respect for local customs
- (3) Extinction of indigenous languages.

However, technology can also be used to inculcate moral & spiritual values.

Significance of moral & spiritual education

- (1) Respect for culture, customs & traditions.
- (2) Ability to appreciate rich repository of ancient art &

architectural heritage.

- (3) Weaving of cultural fabric that respects diversity.
 - (4) Tolerancy & harmony to differences
 - (5) Setup attitude for future learning.
 - (6) Improve condition of elderly in homes
- Ex Several cases of elderly neglect.

The Draft National Policy on Education includes moral & spiritual education in Educational institutes.

We need to adopt a system which provides modern education with learning of moral & spiritual values.

6. Explain the main elements of integral humanism as propounded by Deen Dayal Upadhyay and highlight its contemporary relevance. (10)

Integral humanism as propounded by Deen Dayal Upadhyaya ~~states~~ invokes the essential worth of every human being. It says that every person has to be treated as an end in itself & is entitled to certain inalienable rights.

Elements

(1) Equal treatment of all human beings.

(2) Peaceful existence

Contemporary Relevance

- Issue of gender divide, patriarchy, wide gulf between developed & developing countries

- Increasing intolerance & protectionism
Ex- Refugee crisis in Europe

3) Harmony with nature

- Rise of extremism & terrorism
- The issue of climate change & global warming again reiterates the importance of ecocentric way of living

This, the elements of integral humanism are very much relevant today & will help in making this world more equitable & sustainable.

7. It is imperative for a country like India, that code of ethics should be implemented for civil servants on social media platforms as well. Discuss. (10)

Social media platforms have widened the platform for discourse & reduced the gap between public & officials. Today, a number of officers use social media platform for their public activities as well as their personal affairs.

This has raised several issues

- (1) violation of Civil Service Conduct Rules regarding secrecy of information
- (2) Difficult to differentiate between their public & private views
- (3) Use it for personal promotion
Ex- Several officers have their private pages & channels where they publicise their official acts.

This requires code of ethics for civil servants for conduction their activity on social media.

Code of Ethics set of guidelines outlining desired behaviours

- Benefits → avoid cases of lack of institutional guidelines
- check leakage of sensitive information
 - help in maintaining sanctity of services
 - illicit desired public opinions
 - differentiate between right/wrong use.

Thus, given the wide reach of social media & presence of number of officers on these ~~offic~~ platforms, a clear cut Code of Ethics is the need of hour.

8. Discuss how effective corporate governance can ensure the equitable treatment of all stakeholders. (10)

Corporate governance refers to application of principles of governance that takes care of all stakeholder in the management of industries.

In the India, it has been provided under Company Act, 2013.

Principles of Effective Corporate Governance

- (1) Representation of all stakeholders
- (2) Voting rights to minority stakeholders so that their rights are not overridden.
- (3) Disclosure of information before company's board.
- (4) Protect interest of all stakeholders.

(5) Work under triple bottomline of
People, Planet & Profit

All these principles ensure equitable treatment of all stakeholders. To address some issues government has formed Uday Kotak panel to suggest reforms in corporate governance.

SECTION - B

In the following questions, carefully study the cases presented and then answer the questions that follow (in around 250 words):

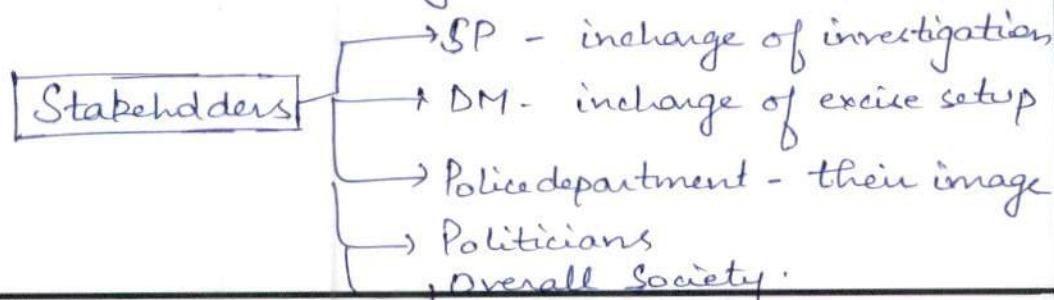
9. You are posted as the Superintendent of Police (SP) in a district of a state where alcohol prohibition has been imposed recently. The District Excise department has conducted many raids and seized liquor in large quantities, for which it has received state-wide public appreciation. A few months later reports surface in the media that in this district, hundreds of seized bottles of illicit liquor are missing from the government malkhanas or stores. As a result, the government is left red-faced. You are asked by the DM, who is the overall in-charge of the district excise setup, to investigate the matter. Upon investigation, you unearth a nexus of politicians and government officials who smuggled seized liquor and sold it through spurious means both inside and outside the state.

In this context, evaluate these options:

1. Report your findings to the DM and seek instructions for further actions, stating clearly the criminal offences committed prima facie.
2. Charge all accused under legal provisions and let the law take its own course.
3. Being aware of the seriousness of the matter, discretely put the detailed investigation report in the public domain and expose the nexus.

Also, suggest, without restricting yourself to the given options, the final course of action that you would prefer. (20)

The following case puts forward several issues like poor law enforcement, police-politician nexus, lack of integrity and weak moral fabric of people with authority.



1. Report findings to DM & seek instructions for further action.

Merits

- fulfill my duty of investigation.
- Responsibility of further action on DM
- Free from political pressure

Demerits

- Lack of leadership qualities.
- Lack of courage of conviction.
- Lack of spirit of public service

2. Charge all accused under legal provisions & take the law its own course

Merits

- Exemplary professionalism.
- Strengthen public confidence in police.
- Free state from menace of spurious liquor

Demerits

- Political pressure
- Since policemen are involved, it will tarnish the image of department.

(3) Put the investigation report in public domain.

Merits

- Public outrage will force authorities to act & punish those responsible.
- Alert others who are indulging in such acts.

Demerits

- Image of police department will get a setback
- Not following institutional procedures.

My course of action

- (1) firstly, I will conduct a fair investigation and charge all the accused under legal provisions.
- (2) Submit the report to the DM while at the same time let the law take its own course.
- (3) If there is no action taken by DM, I will submit the report.

to my senior authority.

(4) whistleblowing would be an option of last resort after going through all institutional mechanisms.

To prevent such cases in future, following steps need to be taken.

For police - proper value training

- random audits to check seized materials.
- Deterrence - fast trial & conviction of those involved.
- free from political interference.
- Proper law enforcement.

For society - Proper awareness regarding ill effects of liquor consumption.

- Role in community policing.
- Alternate livelihood options & skill training to those employed in illicit liquor production
- Rewards & incentives to those who help in tracking criminals

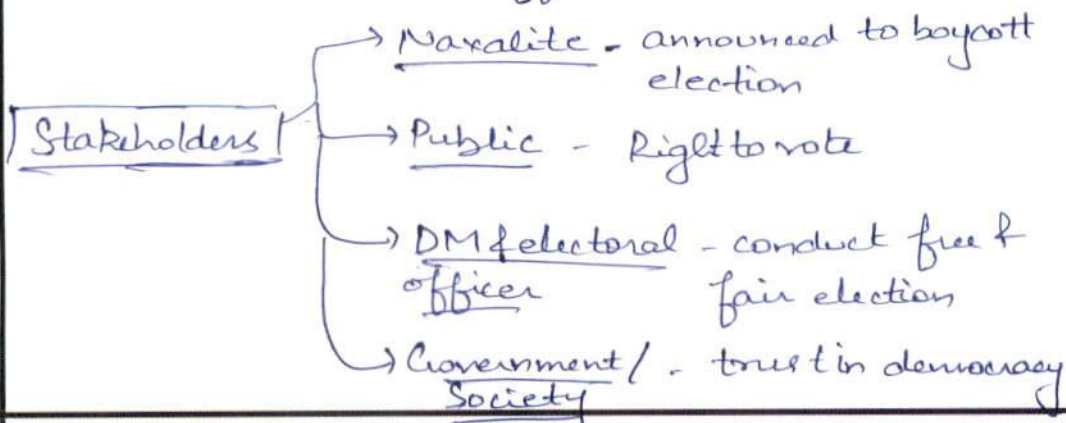
Article 47 of Directive Principles of State Policy directs States to take steps to discourage consumption of intoxicants & thus, we must help in fulfilling this goal.

10. You are posted as a District Magistrate in a Left Wing Extremism (LWE) affected district. The district has witnessed many instances of violence by the naxalites in the past. It has been observed that instances of violence increase as the elections approach. You, as a Returning Officer, are responsible for the smooth conduct of elections. Soon after the announcement of elections, the naxalites gave a call for their boycott and have been threatening people to stay away from them. The people of the district are eager to exercise their voting rights but are scared of the impending acts of violence. Further, with threat to their lives and a low expected turnout, the other electoral officers are also reluctant to go to these areas.

In this context, answer the following:

- (a) Identify the civil service values that are crucial for working in such adversities.
- (b) Suggest a plan of action to ensure the conduct of free and fair elections in such a situation. (20)

The following case presents situation of creation of atmosphere of fear & violence to deter people from exercising their Right to vote as well as lack of spirit of public service in face of adversities among the electoral officers -



(a) Various civil service values crucial to work in such adversities are

- Dedication to Public Service civil servant need to work undeterred to serve public interest.
- Professionalism/Leadership - to provide a sense of safety to people while exercising their right to vote.
- Commitment to citizen's concern to take part in democratic electoral system.
- Abidance by the constitution & Rule of law help people in exercising their constitutional right of right to vote.
- Selfless attitude don't concern about self but to work in public interest.

(b) Plan of action.

- firstly, ensure the safety of electoral officers and also encourage them to do their job fearlessly.

- (2) Provide safety to the voters (those who will vote)
- (3) Engage with NGO / PRI's to curb naxalite violence.
- (4) Carry out awareness campaigns about importance of participation in elections
- (5) Popularise rehabilitation scheme for naxals & ask them to shun violence & air their grievance through democratic medium.

While in long term my focus will be on development process to curb people from joining naxals as well as increasing surrender & rehab of naxals. Various measures like Eklanya and Ashram schools, Project Himayat have been taken in this regard.

Article 38 of DPSP ask the state to promote & secure social order to ensure justice to the people.

Thus, it is the responsibility of authorities to provide an atmosphere conducive to exercise voting & other democratic rights to the citizens.

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कुछ ना लिखें)

11. You are posted as a District Magistrate in a district, where many large factories and commercial establishments are located. One such factory is owned by one of your close friends. You visit each other's home frequently and are often seen in public together.

Recently, media reported about poor working conditions in your friend's factory. Upon enquiry with the labor office, you come to know that the factory has witnessed frequent labour unrests in the past as well. However, the labour officer told you that he was hesitating to take any action due to your proximity with the owner of the factory. With reference to the facts of the case, answer the following questions:

- (a) Identifying the stakeholders and public cause, discuss the ethical issues involved in the case.
- (b) As the District Magistrate, what appropriate course of action will you take? Give reasons for the same. (20)

The following case raises several questions about labour welfare, abuse of power (not wilful) and empathy for the weaker sections.

(a) Stakeholders

- Factory owner (DM's friend) - poor working conditions in factory
- Factory workers right to safe working conditions is violated.
- DM / district administration failure to ensure people's welfare & giving undue benefits to people close to authority.

- Society their trust in government will get eroded if no action is taken
- labour officer lack of professionalism & ignorance towards duty.

Public cause The district authority (labour department) failed to secure the rights of labourers for a safe working environment. This will shake people's confidence in state's commitment ^{to} of citizen's concern & public good.

Ethical issues

- (1) Violation of Right to Safe work environment of labourers was violated.
- (2) lack of leadership on part of labour officer.
- (3) Compassionate Capitalism factory owner have responsibility to ensure the labour welfare.

(4) Personal relation v/s Professional Duty

friendship with the factory owner
and protecting the right of owner.

(5) Image of DM has been tarnished as
someone who is shielding an immoral
person.

(6) Integrity to take action against
anyone who is working against
public interest.

(b) Appropriate course of action

<u>Action</u>	<u>Reason</u>
(1) Ask labour officer to inspect the factory premises	- validation of facts
(2) Take appropriate action as under <u>Industrial Estate Act & Factory Act</u>	- allow law to take its own course & instill people's faith in the system.

(3) Ensure that compensation to be paid to the workers.

- so that workers can bear any health expenses & are compensated for their exploitation.

(4) Carry out audits in other factories

- to prevent any such cases

(5) Enforce Citizen's charter implementation & publicity in public premises in the district

- workers to be aware of their rights & enforce accountability among authorities.

(6) Clearly demarcate personal & professional life

- Avoid conflict of interest

↳ There is a need to enact Code of Occupation Safety & Safe Working Conditions so that people's right to safe work environment is ensured as well as any violation of their right is duly

Compensated

12. You are a resident of a remote tribal district, where there is high incidence of malnutrition. As a remedial measure, the District Magistrate has initiated a programme to promote millet cultivation, especially on the lands currently lying fallow in the district.

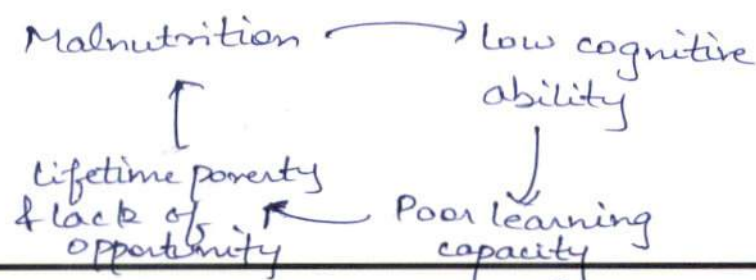
However, this well-intentioned move of the officer receives flak from the local tribals as this may not only change their age-old food habits, but also alter their traditional agricultural practices. They further cite lower remunerative prices of millets as another reason for continuing with their existing crop production pattern.

As a civil servant aspirant, who has a keen interest in development of tribal areas, answer the following questions:

- (a) What according to you are the key issues and challenges involved in the above situation?
 (b) Identify the key stakeholders and their respective interests.
 (c) Suggest a course of action that the District Magistrate can take keeping in mind the larger tribal interests. (20)

The following case presents a situation of interference in traditional agricultural pattern & food practices of the tribals as well as issue of malnutrition & non-remunerative crop prices.

- (a) Various issues & challenges involved are -
 - Issue of malnutrition



Malnutrition pushes people in vicious cycle of hunger & poverty.

(b) Interference in food habits & traditional agricultural practices government dictat

is seen as encroachment on their freedom to eat & cultivate according to their preferences.

(c) Non remunerative prices of millets force people to grow crops that have low nutritional value but fetch good price in the market

(b) Stakeholders

- Residents of the district

- DM / district authority.

Interests

Freedom to cultivate as well as food practices.

Improve the nutritional status of the residents.

- Society

equity in the society
work towards reducing
disparity.

- Government

• To ensure ^{standard} level of
nutrition among
the people (Art 47)

• Art. 29 - tribals
to protect their
customs (food habits)

(C) Course of action

- firstly arrange a meeting with
tribal heads / NGOs / PRIs to
bring clarity on the issue
- Take up millet cultivation on fallow
lands & later extend it to other
areas if proved remunerative
- Enrol them under Pradhan Mantri
fasal Bima Yojana to provide insurance
against crop loss.

- While to tackle malnutrition, reforms in Mid Day Meal diets can be introduced, fertilized food through LCDS & PDS can be distributed.
- Inform them about benefits of millet cultivation
 - low input demand
 - better nutritional output
- Streamline agriculture marketing & extension of e-NAM so that they get remunerative prices.

In the given case, it has to be taken care of that tribal control over their choice of food & agricultural practices is maintained but attempts to widen their choices based on informed decision making has to be made.

Also, SDG 2 ^{zero Hunger} ~~No poverty~~ & SDG 3 Improve
health outcomes calls for tackling
malnutrition & government has
initiated Poshan Abhiyaan to work
in this direction.

13. You have recently been posted as a District Labour Officer in a state, which derives a substantial revenue from tourism. You come to know that a big hotel in the area has not been paying wages as per the Minimum Wages Act. The hotel owner is a powerful local leader having contacts with many influential officials of the state. You have the power to take suo-moto cognizance of such violations and accordingly you initiate a preliminary enquiry into the matter. However, no worker is willing to come forward to lodge a formal complaint because they fear loss of employment. Meanwhile, your action has attracted notice of the higher authorities, and you are advised to drop the matter altogether. You are deeply concerned about the situation as it involves not only violation of the Minimum Wages Act but also denial of basic human rights of the worker.

- (a) Identify the issues involved in the given case.
- (b) Consider the options given below:
1. Follow the informal advise of the higher authorities.
 2. Convince the owner of the hotel to take note of these violations and take appropriate remedial measures.
 3. Submit a detailed report on the matter highlighting violations of workers' rights and seek formal directions from the competent authority.
 4. Serve a notice to the hotel owner and initiate action as per your powers under the Minimum Wages Act.

Evaluate the merits and demerits of each of these options and suggest your preferred course of action, giving reasons. (20)

The given case presents the issues of commitment to duty & public welfare versus personal interests (follow higher authorities) and denial of basic human rights.

(a) Issues involved in the case

- Crony Capitalism industrialists having contacts with power elites.

- violation of Article 21 dignified work environment & minimum wage.
- lack of compassion towards weaker section of the society.
- lack of courage of conviction to take action against a powerful local leader
- lack of integrity to stand up for people's rights & allegiance to the constitution & rule of law.

(b) 1) follow informal advice of higher authorities

Merits

- earn goodwill of seniors
- goodwill of hotel owner
- may be beneficial in future

Demerits

- violation of rights of workers
- crisis of conscience
- Shows lack of leadership

2) Convince hotel owner to take remedial measures.

Merits

- Goodwill of the hotel owner
- Provide minimum wage to employees

Demerits

- promote a sense of impunity.
- erode public confidence in the system.

3) Submit report to the authorities

Merits

- Following institutional procedure
- Not owning any responsibility

Demerits

- As seniors have advised to drop the matter, they may not take any action
- Denial of justice to the workers
- Shows lack of courage of conviction

4) Serve notice & initiate action

Merits

- Sense of justice among the workers
- Act as deterrent for any future event.
- Restores public faith in system.
- Resolves crisis of conscience
- Act with integrity
- Shows compassion & commitment to public interest

Demerits

- Earn displeasure of seniors & hotel owners
- Transfer or threat to family
- Loss of employment to labourers.

Preferred course of Action My course of action would be a mix of option (3) & (4) that is to submit report to higher authorities while serve notice to hotel owner and initiate action against Minimum

Wages Act as it will help in fulfilling institutional requirement of following hierarchy as well as provide justice to the local people.

There is a need to enact Code on Wages Bill & proper enforcement of the code to ensure that every person is ensured a fair wage.

14. You are the Chairman of a Committee, constituted by the government, to suggest measures to improve the quality of education in state-run schools. In view of the increasing dropout rate and the widening gap between students' learning ability in state-run and private schools, answer the following questions:

(a) Examine the role of government in the education sector, especially providing primary and secondary education through state-run schools.

(b) Identify the principles and values that would guide your recommendations in this regard.

(c) Suggest some ways in which quality of education in state-run schools can be improved. (20)

(a) Role of government in education sector

- Being a welfare state & education is a social good, thus, government has the responsibility to provide education.
- Address equity - cost of education is unaffordable for lower strata in private run schools, thus government ensures everyone gets quality primary education.
- Address regional disparity Private institutes are driven by profit motive, government runs schools in far flung

areas where it will not be profitable for private schools to run.

- Address social issues like gender disparity & malnutrition - Kasturba Gandhi Balika Vidyalaya & Mid Day Meal Scheme serves this purpose.
- Also inculcate desired behaviour - by control over curriculum

(b) Principles & values that will guide my recommendation.

(1) Principle of equity — gender
— regional

State run schools to bridge gap between male / female literacy as well as address rural / urban gap.

(2) Principle of Quality education

Education in state run schools should be measured through learning outcome

(3) Principle of community involvement like NCOs, parents, PRIs, ULBs in

ensuring accountability.

(4) Principle of Performance linked Pay
to engender sense of responsibility
among teachers.

(5) Principle of Service to Mankind
Providing education is like empoweri
ng an entire generations thus,
education has to be a service.

(C) Recommendations

- Infrastructure provide quality
infrastructure in state run
schools.
- Teacher Pupil Ratio improve it
by employing more teachers &
reduce burden on existing teachers
- Improve learning outcome
 - ↳ Accountability of teachers- Rewards
& incentives
 - ↳ Participation of parents in learning
process - education in mother tongue

- Balance between academic & sports activities - sports are neglected in state own schools.
- Reduce teacher's burden by freeing them of non-teaching tasks like conducting surveys, preparing census.
- Encourage civil society / public officials to ~~encourage~~ involve in teaching activities in leisure activities.

Ex- Recently a DM in Madhya Pradesh has started a programme to teach students in state own schools (not replace teachers, share their burdens)

- Make learning fun, adopt innovative methods of teaching.

State own schools are suffering from twin issues of quantity (infrastructure) & quality (poor learning)

outcomes). To achieve SDG 4 Good Quality Education, there is need to strengthen state run schools.