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GENERAL STUDIES (TEST CODE: 1249)

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Medium Eng./Hindi	ENGLISH	Registration Number	38203
Center	KAROL BAGH	Date	11.09.2019

INDEX TABLE		
Q. No.	Maximum Marks	Marks Obtained
1(a)	10	
1(b)	10	
2(a)	10	
2(b)	10	
3(a)	10	
3(b)	10	
4(a)	10	
4(b)	10	
5(a)	10	
5(b)	10	
6	10	
7	10	
8	10	
9	20	
10	20	
11	20	
12	20	
13	20	
14	20	

Total Marks Obtained:

Remarks:

INSTRUCTIONS

- Do furnish the appropriate details in the answer sheet (viz. Name, Registration Number and Test Code).
उत्तर पुस्तिका में सूचनाएं भरना आवश्यक है (नाम, प्रश्न-पत्र कोड, विद्यार्थी क्रमांक, आदि)।
- There are **FOURTEEN** questions printed in **ENGLISH & HINDI** इसमें चौदह प्रश्न हैं अंग्रेजी और हिन्दी में छपे हैं।
- All questions are compulsory.**
सभी प्रश्न अनिवार्य हैं।
- The number of marks carried by a question/part is indicated against it.
प्रत्येक प्रश्न/भाग के अंक उसके सामने दिए गए हैं।
- Answers must be written in the medium authorized in the Admission Certificate, which must be stated clearly on the cover of this Question-Cum-Answer (QCA) Booklet in the space provided. No marks will be given for answers written in medium other than the authorized one.
प्रश्नों के उत्तर उसी माध्यम में लिखे जाने चाहिए जिसका उल्लेख आपके प्रवेश पत्र में किया गया है और उस माध्यम का स्पष्ट उल्लेख प्रश्न-सह-उत्तर (क्यूसीए) पुस्तिका के मुख्य पृष्ठ पर अंकित निर्दिष्ट स्थान पर किया जाना चाहिए। उल्लिखित माध्यम के अतिरिक्त अन्य किसी माध्यम में लिए गए उत्तर पर कोई अंक नहीं मिलेंगे।
- Word limit in questions, if specified, should be adhered to.
प्रश्नों में शब्द सीमा, जहाँ विनिर्दिष्ट है, का अनुसरण किया जाना चाहिए।
- Any page or portion of the page left blank in the Question-Cum-Answer Booklet must be clearly struck off.
उत्तर पुस्तिका में खाली छोड़ा हुआ पृष्ठ या उसके अंश को स्पष्ट रूप से काटा जाना चाहिए।

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EVALUATION INDICATORS

1. Contextual Competence
2. Content Competence
3. Language Competence
4. Introduction Competence
5. Structure - Presentation Competence
6. Conclusion Competence

Overall Macro Comments / feedback / suggestions on Answer Booklet:

1.

2.

3.

4.

5.

6.

All the Best

SECTION - A

Answer the following questions in not more than 150 words each:

1. (a) What do you understand by cultural sensitivity? Identify the ways in which individuals and organisations can benefit from cultural sensitivity in India. (10)

आप सांस्कृतिक संवेदनशीलता से क्या समझते हैं? उन रीतियों की पहचान कीजिए जिनसे भारत में व्यक्ति और संगठन सांस्कृतिक संवेदनशीलता से लाभान्वित हो सकते हैं।

Cultural are man-made part of environment. Cultural sensitivity is the acceptance, recognition and tolerance from oneself culture and culture of others.

Significance of cultural sensitivity

- Develop mutual compatibility and tolerance among each other.
- Develop respect for other culture.
- Reduce generation gap.
- Develop pride for own culture.
- Helps in cultural integration and cultural hybridization.

WAY through which cultural sensitivity
develops in individual and organisation

- Education and awareness campaign.
- Integration of cultural value in
education and value system.
- Develop common element so that
cultural integration and cultural
hybridization occurs.
- Integrate 'cultural sensitivity' programme
in organisation work culture.
- Campaign and respect 'unity
in diversity'

Through this, 'cultural sensitivity'
occurs and cultural intolerance
reduces.

1. (b) In the quest for scientific and technological development, ethical values should not be neglected. Discuss in the current context. (10)

वैज्ञानिक और तकनीकी विकास की तलाश में, नैतिक मूल्यों की उपेक्षा नहीं की जानी चाहिए। वर्तमान संदर्भ में चर्चा कीजिए।

many times for swift and immediate success with scientific and technological development, ethical values is delined.

For Example

- Environmental Degradation
- tribal Rehabilitation and displacement
- Rising inequality and unbalanced development
- TRADE war and protectionism in global arena
- Nuclear weapon, AWM & deterrence

Significance of Ethical values

- Guides in right direction in case of dissension and conscience crisis

- uphold Gandhian principles that 'SCIENCE without humanity' a sin. Thus, science should work for humanity.
- Agree EINSTEIN view, that intellectual development make SCIENTISTS but character and ethical development make great scientists.
- Ethical values helps in optimizing and balancing development and environment degradation.

Ethics

- Reduce the mistrust and deceit in foreign relations for technology transfer.

Ethical values are set of standard guide 'WHAT OUGHT TO DO'.
They help SCIENCE to work for humanity and development for all.

2. (a) In a plural society like India, education should help the individual to celebrate the plurality and visualize the inherent unity of cultures and values. Analyze the statement in the present context with examples. (10)

भारत जैसे एक बहुलवादी समाज में, बहुलता की प्रशंसा करने एवं संस्कृतियों व मूल्यों की अंतर्निहित एकता का दिग्दर्शन करने में शिक्षा को व्यक्ति की सहायता करनी चाहिए। उदाहरण सहित वर्तमान संदर्भ में इस कथन का विश्लेषण कीजिए।

Education is a means that
enlightened the human brain
with rationality, logic and
emotional reasoning.

Significance of Education in plural
Society

- Develop tolerance for other.
- Develop cultural sensitivity and
mutual compatibility.
- Appreciate diversity and differences.
- Make individual more EXTRA VAGANT
and OPEN towards others
- Visualize UNITY in DIVERSITY.

Examples

- In urban India, people are more educated and enlightened. Thus, the CASTE and CLASS hierarchy weak. And, respect for all cultural values.

- Rural India, less educated and more stereotyped thus caste-class and cultural diversity more rigid.

2. (b) Elucidate Swami Vivekananda's ideas on nationalism. (10)
राष्ट्रवाद पर स्वामी विवेकानंद के विचारों का विशदीकरण कीजिए।

Swami Vivekananda was a social reformer and has strong faith in humanity and service to mankind.

His nationalism DRIVEN from these feelings and his UPNISHADIC thoughts.

IDEAS in Nationalism

- He didnot consider, political boundary, geographical boundary and emotional boundary as criteria for nationalism. For him, humanity and not universal values are main criteria to define nationalism.

- His Ideas are MORE UNIVERSALIST and tilt towards common brotherhood.

- In Indian case, He said Nationalism define by spiritual values like tolerance, brotherhood feeling, unity in diversity as main criteria for Nationalism.

- He said all religions in India based on TOLERANCE and brotherhood.

Thus this is the defining feature for Indian Nationalism.

Thus, vine/canada was not tilt in SOUL DRIVEN VALUES rather than define political boundary in NATIONALISM.

3. Given below are quotations of moral thinkers/philosophers. Bring out what they mean to you in the present context:

नीचे नैतिक विचारकों/दार्शनिकों के उद्धरण दिए गए हैं। स्पष्ट कीजिए कि वर्तमान संदर्भ में आपके लिए उनके क्या मायने हैं:

(a) The best way to find yourself is to lose yourself in the service of others.
Mahatma Gandhi (10)

स्वयं को खोजने का सबसे अच्छा तरीका यह है कि आप स्वयं को दूसरों की सेवा में खो दें -
महात्मा गांधी

The quotation signify the importance of 'service to others', mean service to mankind and humanity. For 'finding YOURSELF', Gandhi want to signify that DEVELOP YOUR IDENTITY through service to other, rather than service to yourself.

This is the best way, through this SOCIETY recognized your greatness of VALUES and selflessness.
This will give you inherently peace and satisfaction.

EXAMPLES

Denis Mukwege: Noble Laureate.
 'Doctor MIRACLE' develops this name because of service to safe survival.

Dr. Subroto DAS, find himself as HIGHWAY MESSIAH for his instant treatment to ROAD accident.

Dr. Kalni Haq known as BIKE-AMBULANCE DADA because his ambulance service given life to 3000 victims.

These examples signifies that, best way to find yourself is in service to others.

3. (b) So long as you do not achieve social liberty, whatever freedom is provided by the law is of no avail to you. B.R. Ambedkar (10)

जब तक आप सामाजिक स्वतंत्रता प्राप्त नहीं कर लेते, तब तक कानून द्वारा प्रदत्त स्वतंत्रता का आपके लिए कोई मायने नहीं है - डॉ. बी. आर. आम्बेडकर

Social Liberty is the freedom in social affairs. There shall be no discrimination in caste, class, religion, culture, race. All will be equal and free to express themselves.

Significance of social liberty

- Society helps in social liberty as positive force in development and upliftment.

Ex: Recently, IIT qualified poor students helped by a Delhi family.

- poor social liberty hampers the progress and kills the freedom.

Ex. Casteism in India, leads to
historical injustices to DALITS
and TRIBALS. This happens
because they do not have
SOCIAL liberty. Even LAW has under
Art 14, Art 21.

- Most prosperous society in India
are JAINS, BRAHMINS and
RAJPUTS, because throughout history
they have high social liberty.

- Women has poor and
pathetic condition in ~~INDIA~~
GUITA period, because of
their SOCIAL liberty diminished.
Ex. SATI, DOWRY system, puddah system BEHANS.

Thus, social liberty helps as an positive
external environment in development
of individual.

4. (a) Explaining the concept of moral attitude, discuss how social media is shaping moral attitudes of people. (10)

नैतिक अभिवृत्ति की अवधारणा को समझाते हुए, चर्चा कीजिए कि सोशल मीडिया लोगों की नैतिक अभिवृत्ति को कैसे आकार दे रहा है।

Morality are the belief that provide behavioural book to behave in right and wrong way in a given situation.

Moral attitude are the underlying predisposition of this MORAL values that helps individual to behave consistently in favourable and unfavourable manner toward the target object.

Ex. (Moral attitude) of Arjuna is Truth in all condition makes his behaviour TRUSTWORTHY. while Drogyodhan MORAL attitude is weak and manipulative. Thus became an EVIL SOUL.

Significance of Social Media in Moral attitude

- Social media provides information, data and right/wrong beliefs helps in changing the MORALITY, which change the moral attitude.
 - Social media provide platform of Debate and DISCUSSION, thus generate new VALUES & IDEAS. Thus, changes moral attitude.
 - Social media provide Aspiration EXPLOSION and introduction to NEW things. Thus change attitude towards the object, which changes moral attitude.
- Thus, social media has strong impact on moral attitude.

4. (b) Analyse the importance of both influence and persuasion for effective leadership. (10)

प्रभावकारी नेतृत्व के लिए प्रभाव और अनुनय, दोनों के महत्व का विश्लेषण कीजिए।

Δ Persuasion
Influence is to change the attitude
or behaviour of the object in
the intended direction through logic,
emotional or moral appeal.

SIGNIFICANCE for effective leadership

- makes leader EXTAVAGENT and open
to respect the diversity and difference.
And to show tolerance.

- The good persuasion skills provide WIN-WIN
situations in TEAM management
and team working.

- Persuasion helps in bringing attitudinal
change of FOLLOWER for more
ethical and morally correct path.

- Persuasion acts a bridge to harness the principle of compromise and co-ordination in democratic set up.

- Persuasion act as MEAN for TEAM MEMBER facing stress and frustration in team, thus to motivate them and remove it stress.

Good
- Persuasion improves communication and listening skill, and make individual more acceptive and empathetic.

Ex.
Persuasive skill of Krishna helps Ayudh to fight in Mahabharata, which then change portrait of Mahabharata WAR.

- Persuasion skill of WINSTON CHURCHILL in W. W. II motivate the SOLDIERS to stop the Hitler campaign towards U.K.

5. (a) Analyze the significance of adopting a code of ethics for creating a healthy work culture in an organization. (10)

किसी संगठन में एक स्वस्थ कार्य संस्कृति के सृजन हेतु आचार संहिता को अपनाने के महत्व का विश्लेषण कीजिए।

Work culture are the set of values, norms, rules in the organisation, which ~~is~~ helps in organisation functioning and developing interpersonal relationship, to achieve the organisational goal and objectives.

Code of Ethics are the behavioral book that guide the individuals for DO's → DONT's in right direction. It mitigate unconscie crisis and situation of conflict of interest.

Significance of Code of ethics for healthy work culture

- Make organisation more VALUE DRIVEN and HUMANISTIC in dealing

with organisational matters.

- Make organisational behaviour more good,
 - Honesty
 - Integrity
 - Accountability
 - Public and societal interest preference.
- Helps in bringing attitudinal change for corrupt and inefficient working staff
- Supplement the intellectual competencies in morally correct direction
- Help in balancing 3P → People, Planet, Profit.
- Develop social capital and consumers interest.

Thus, code of ethics is a step toward creating a more ethical environment.

5. (b) Ethos, ethics, equity and efficiency are key criteria on the basis of which the competency of civil servants should be judged. Analyse. (10)

लोकाचार, नीतिशास्त्र, समता और दक्षता वे प्रमुख मापदंड हैं, जिनके आधार पर सिविल सेवकों की कार्यनिर्वाह-क्षमता का आकलन किया जाना चाहिए। विश्लेषण कीजिए।

Ethos : Ethical values that provide set of standard to tell "What ought to do?" in certain condition.

Ethics : provide societal Acceptance to civil servants decision.

Ex. PRADEEP KASNI, Haryana IAS, transferred more than 30 times, well known for his high ETHICAL integrity.

Equity : It makes civil servants for active and concerned in equitable transfer of BENEFITS to people. Ex: proper implementation of SOCIAL justice LAWS.

Efficiency It is important to to increase the economy and effectiveness in spending the public resources.

It makes civil servant to
ensure PUBLIC MONEY spending
in right direction for inclusive
and sustainable growth.

Ex. Mizoram IAS officer launch
initiative "MY FARM MY SCHOOL"
with government support. That helps
in reducing the MALNUTRITION
problem. otherwise MMS, IDS, IDS also
doing same thing but not so efficiently.

WAY FORWARD.

civil servant like TN SESHAN,
K K PAUL, Verghese Kurien have
competency, but due to their strong
ethos, ethics and efficiency revolutionise
the public service.

6. The mandatory nature of Corporate Social Responsibility goes against the notion of philanthropy. Discuss. (10)

निगमित सामाजिक उत्तरदायित्व की अनिवार्य प्रकृति परोपकारिता की धारणा के विरुद्ध है। चर्चा कीजिए।

CSR are the ^{certain} profit ^{share} which company need to spend in social welfare.

Philanthropy is self-driven expenditure by company to social welfare.

Differences

CSR	Philanthropy
- <u>Right based approach</u>	- <u>welfare based approach</u>
- obligation	- Discretion
- Consumers of society are not partner in company's growth	- Consumer of society are not partner
- <u>ACTIVIST approach</u>	- <u>PASSIVIST approach</u>
- Balance corporate and societal interest	- Corporate and societal interest are <u>exclusive</u>

Similarity

CSR	Philanthropy
- welfare of society	- welfare of society.
- incorporate societal interest in corporate interest	- same.

Thus, Mandatorily CSR may make it a right based approach and obligation on company to not consider societal interest exclusive to corporate interest. Thus as a kind of PROACTIVE OBLIGATORY PHILANTHROPY.

7. There have been arguments that rich countries owe an obligation to people living in poor countries. In this context, discuss the issues associated with foreign aid. (10)

ऐसे तर्क दिए गए हैं कि समृद्ध राष्ट्र निर्धन राष्ट्रों में रहने वाले लोगों के प्रति दायित्वाधीन हैं। इस संदर्भ में, विदेशी सहायता से जुड़े मुद्दों की विवेचना कीजिए।

This obligation is due to belief
in HUMAN RIGHT → principle
of VASUDHAIV KUTAMBHAM.

Both try to make world a global
village with universal brotherhood

Why obligation?

- It is said poverty anywhere is threat
to prosperity of everywhere.
- For equitable sharing of benefits
- For upholding IA ethics in
global domain,
- Reduce modern problem of hunger,
malnutrition, terrorism, extremism

Which is a threat for anyone

- will
- Helps in breaking core-periphery relationship, and vicious cycle of poverty and DISCRIMINATION

Issues in foreign AID

- No specific and efficient CHANNELS.
Ex. UN humanitarian relief force attack and in SYRIA.
 - Accountability and Transparency issues.
 - Consider threat to SOVEREIGNTY
 - AID amount is very meagre.
 - condition AID reflect NEO-COLONIALISATION attitude.
- Ex. 920 aid to Brazil for Amazon forest very meagre \$20 million and reflect neo-colonialist attitude.

8. It is essential that people have access to information if they are to have the capacity to exercise other rights. Discuss the statement with focus on importance of RTI in governance. (10)

यदि लोगों को अन्य अधिकारों का उपयोग करने की क्षमता प्राप्त करनी है, तो सूचना तक उनकी पहुँच होना अनिवार्य है। शासन (गवर्नेंस) में RTI के महत्व पर ध्यान केन्द्रित करते हुए इस कथन की विवेचना कीजिए।

S.C said access to information
part of Art 21 and vital for
efficient and democratic functioning
of democracy and governance.

without awareness and education,
they will not be able to exercise their
right efficiently and effectively.

Significance of RTI in governance

- It develops TWO WAY DIALOGUE
between government and peoples.
- promotes principle of participation.

- make government accountable and transparent in implementation of schemes.
- Reduce the corruption and nepotism.
- Bring governance close to people and empower them to ask for their right.
- Helps in MEDIA to open and expose corrupt practices.
- Helps citizen to efficient use his RIGHT TO VOTE, RIGHT TO SELECT,
- Reduces the OPAQUENESS and AIR-AIRY in administrative work culture.

SECTION – B

In the following questions, carefully study the cases presented and then answer the questions that follow (in around 250 words):

9. You have been recently appointed as the head of tourism department of a state in India that has many places of great historical importance. In the past few years, the state has witnessed a decrease in tourist inflow. Upon enquiry, you come to know that this decrease is largely attributed to the influence of touts and harassment of tourists, including unwanted advances and grossly overcharging them for various services. You also did a quick search about your state on leading travel advisory websites and found that it has earned a dubious reputation for being particularly unsafe for women tourists.

Given the situation, answer the following:

(a) Do you think that such a state of affairs can be attributed to insensitivity prevailing in the society? How can the community be made more sensitive towards tourists?

(b) Suggest some measures to make a quick turnaround in terms of reputation, employment generation and rebuild the reputation of the state as a safe haven for tourists. (20)

आपको हाल ही में भारत में ऐतिहासिक महत्व के कई स्थलों वाले एक राज्य के पर्यटन विभाग का प्रमुख नियुक्त किया गया है। विगत कुछ वर्षों में, राज्य में पर्यटकों के आगमन में कमी देखी गई है। पूछताछ करने पर, आपको पता चलता है कि इस कमी का कारण मुख्य रूप से दलालों का प्रभाव और पर्यटकों का उत्पीड़न है, जिसमें अवांछित अग्रिम एवं विभिन्न सेवाओं के लिए उनसे अत्यधिक शुल्क वसूलना सम्मिलित है। आप प्रमुख यात्रा सलाहकार वेबसाइटों पर अपने राज्य के संबंध में त्वरित खोज भी करते हैं और पाते हैं कि इस राज्य की छवि ने महिला पर्यटकों के लिए विशेष रूप से असुरक्षित होने की छवि बन गई है।

इस स्थिति को देखते हुए, निम्नलिखित प्रश्नों के उत्तर दीजिए:

(a) क्या आप मानते हैं कि इस प्रकार की स्थिति के लिए समाज में व्याप्त असंवेदनशीलता को उत्तरदायी ठहराया जा सकता है? समुदाय को पर्यटकों के प्रति और अधिक संवेदनशील कैसे बनाया जा सकता है?

(b) प्रतिष्ठा (साख) व रोजगार सृजन के संदर्भ में त्वरित बदलाव लाने और पर्यटकों के लिए एक सुरक्षित स्थल के रूप में राज्य की प्रतिष्ठा को पुनर्बहाल करने हेतु कुछ उपायों का सुझाव दीजिए।

The given case study reflects the harassment and torts tourist face in absence of proper regulatory management in tourist sector. This badly hampers the image of the COUNTRY and reduce tourist inflow.

9.)

Reason for such state of Affairs

- Inadequate awareness and ignorance among local community about importance of tourism for their economic growth.
- ILLICIT element and police failure to control them.
- Traditionally patriarchal mindset with wrong prejudices for women, thus cause harassment and torts.
- Degradation of MORALITY in the society.

- Absence of strong LAW deterrence, because in many cases, culprit not punished.

Thus, not only sensitivity, but also failure of administration to sensitise and regulate the TOURISM are major cause of such affairs.

community made more sensitive

- Education, awareness, training and capacity building of local employers in tourism sector.
- Special campaign through MEDIA, newspaper, role model to signify the importance of tourism sector.
- VALUE based education in school curriculum so that children become the flag bearer of change.

- Strict guidelines and proper LAW
deterrence against culprit.
- Naming and shaming of those
who harass and torture tourists
through POSTERS, tweets.

b) Suggestion to improve reputation,
employment generation as a safe haven

→ Strict implementation of LAW and
procedures so that LAW deterrence
work.

→ Immediate
punishment to those who dare
commit, but moving freely.

→ Mass campaign on MEDIA, newspaper,
social media about changing rules
and regulation

→ Sensitisation of ^{LOCAL} community about
importance of tourism sector as employment
generation

→ 'citizen charter' should be placed in every SERVICE spot so that grievance can be sorted out immediately.

→ TOURIST helpline number to safeguard and help them in NEED.

→ A 'two way communication' street between tourist and local authorities through web-portal and SOCIAL media. So that they can RATE and share their experiences

↓
This will help other to come ~~to~~ as tourist

Through this, I uphold safety, security and good tourist experience. This will enhance the image of country in outside world.

10. A private company has proposed a large-scale hydel power project to tap the potential of a fast-flowing river in a state predominantly occupied by indigenous tribal groups. The state is backward and badly needs funds for socio-economic development. The state government is deliberating on the issue and is yet to take a final decision on the matter.

While the project is expected to generate substantial revenue and employment, it will submerge the surrounding areas eventually displacing the tribals. Another issue of concern is that the tribal community regards this land and the river as sacred and integral to their cultural heritage. Thus, the tribals are not in favour of going ahead with the project and are already protesting against it. Their leader has threatened to initiate a hunger strike if the government goes ahead with the project. This has caught the attention of the mainstream media and social activists.

Based on the information given above, answer the following:

- (a) Identify the stakeholders involved in the case and their respective interests.
- (b) Keeping in mind the issues involved, how can differing interests be reconciled for ensuring sustainable development in the area? (20)

एक निजी कंपनी ने मुख्यतः देशज आदिवासी समूहों की आबादी वाले राज्य में एक तेज बहाव वाली नदी से प्राप्य संभावनाओं का दोहन करने के लिए एक बृहद् जल विद्युत परियोजना का प्रस्ताव दिया है। यह राज्य पिछड़ा है और इसे सामाजिक-आर्थिक विकास हेतु अत्यधिक धन की आवश्यकता है। राज्य सरकार इस मुद्दे पर विचार-विमर्श कर रही है और इस प्रकरण पर अभी अंतिम निर्णय लेना शेष है।

जहां इस परियोजना से पर्याप्त राजस्व और रोजगार सृजन की आशा है, वहीं इससे आस-पास के क्षेत्र जलमग्न हो जाएंगे, जिससे अंततः आदिवासियों को विस्थापित होना पड़ेगा। चिंता का एक और मुद्दा यह है कि आदिवासी समुदाय इस भूमि तथा नदी को पवित्र एवं अपनी सांस्कृतिक विरासत के लिए अभिन्न मानते हैं। इस प्रकार, आदिवासी इस परियोजना को आगे बढ़ाने के पक्षधर नहीं हैं और पहले से ही इसका विरोध कर रहे हैं। उनके नेता ने सरकार द्वारा इस परियोजना को आगे बढ़ाए जाने की स्थिति में आमरण अनशन आरंभ करने धमकी दी है। इसने मुख्यधारा के मीडिया और सामाजिक कार्यकर्ताओं का भी ध्यान आकर्षित किया है।

उपर्युक्त जानकारी के आधार पर, निम्नलिखित प्रश्नों के उत्तर दीजिए:

- (a) इस प्रकरण में सम्मिलित हितधारकों और उनके संबंधित हितों की पहचान कीजिए।
- (b) सम्मिलित मुद्दों को ध्यान में रखते हुए, क्षेत्र में संधारणीय विकास सुनिश्चित करने हेतु विभिन्न हितों के बीच कैसे समन्वय स्थापित किया जा सकता है?

The given case study reflects a classic example of ethical dilemma between development vs displacement; modernisation vs traditional customs.

a)

Stakehold involved	Respective interest
- Private company	development of hydel power project.
- Tribals	<u>Livelihood</u> from forest and <u>Continuation of traditional cultures and customs</u> .
- Government	<u>Development of the region, without tribal violent protest.</u>
- Media and social Activist	<u>No injustice with tribals in name of the development</u>

b.)

Issues Involved

- Tribal displacement
- Development of the region
- Traditional culture continuation or modernisation
- Backwardness of the region.
- Proper tribal rehabilitation
- Tribal protest and hunger strike that

Step to ^{be} taken to reconcile differing interests

- The problem is complex so the solution is MULTI-pronged involves logical appeal, emotional appeal, reward and punishment, strong awareness. So that development and tribal displacement shall be balanced.

- The immediate step to bring tribals in confidence so that situation don't get worse and out of control.
- Logical appeal to tribals that SAM development in no way disturb the RIVER, and proper afforestation will be happen in nearby region. So that FOREST area not reduce, this will help in winning the trust of tribals that their TRADITION and culture have safeguarded.
- Government schemes like Tribal sub-plan development and Tribal Rehabilitation Scheme shall be use to rehabilitate the TRIBAL, before the project start. So that LIVELIHOOD LOSS shall be minimised.
- Forest Right Act, 2005 and PESA, 1996 shall be use to grant tribals

land rights in new area,

- Proper environment impact Assessment shall be carried out so that minimum environment degradation will be there.

- Alternative employment opportunities in HYDEL POWER PLANT or through government schemes like MGNREGA, DDU - NRLM given to tribals so that it ensure their economic upliftment.

Through these steps, I ensured that persuasion not confrontation will occur. And there shall be balance between economic development and environment preservation.

11. You are posted as Superintendent of Police (SP) in a district, which has a bustling market in the district headquarters with a high footfall. The area has traditionally been occupied by street vendors and hawkers. They form an intrinsic part of the market system in the area and derive their livelihood from it. Recently, you got reports that the policemen posted in the area harass the hawkers and also extort 'hafta' – a weekly bribe - from them despite complying with the laws. It has been brought to your notice that while those who comply with this arrangement are allowed to carry on with their daily operations, those who do not are being evicted from the market area. In the process of eviction, they are even physically assaulted and their saleable items are often confiscated and destroyed. As a result, some street vendors have been staging protests against the local administration in the market and have blocked the normal market passage. They have also threatened to intensify their protest over a period of time. The local police, however, has been in denial of any such wrong doings and argue that they are merely removing illegal encroachments, which were causing traffic jam in the area. In this situation, answer the following:
- (a) Mention the stakeholders and ethical issues involved in the case.
- (b) As the Superintendent of Police, what course of action would you adopt for diffusing the tensions in the area? Also, suggest some policy recommendations, which will help resolve the issues in the long-term. (20)

आप एक ऐसे जिले में पुलिस अधीक्षक (SP) के रूप में पदस्थापित हैं, जिसके जिला मुख्यालय में भारी आवाजाही वाला व्यस्त बाजार है। इस क्षेत्र में पारंपरिक रूप से पटरी दुकानदारों और फेरीवालों का कब्जा रहा है। पटरी दुकानदार और फेरीवाले, क्षेत्र में बाजार प्रणाली का स्वाभाविक भाग हैं तथा इससे अपनी आजीविका चलाते हैं। हाल ही में आपको सूचना मिली है कि क्षेत्र में तैनात पुलिसकर्मी कानूनों का पालन करने के बावजूद फेरीवालों को परेशान करते हैं और उनसे 'हफ्ता' (साप्ताहिक रिश्वत) भी वसूलते हैं। आपके संज्ञान में लाया गया है कि इस व्यवस्था का अनुपालन करने वाले लोगों को अपने दैनिक कार्य करने की अनुमति है, जबकि अनुपालन न करने वाले लोगों को बाजार क्षेत्र से बेदखल किया जा रहा है। बेदखली की प्रक्रिया में, यहां तक कि उन पर शारीरिक रूप से हमला भी किया जाता है और उनकी पण्य वस्तुओं को प्रायः जब्त कर लिया जाता है और नष्ट कर दिया जाता है। परिणामस्वरूप, कुछ पटरी दुकानदार स्थानीय प्रशासन के विरुद्ध बाजार में विरोध प्रदर्शन कर रहे हैं और उन्होंने बाजार का सामान्य मार्ग अवरुद्ध कर दिया है। उन्होंने समय बीतने के साथ अपना विरोध और तेज करने की भी धमकी दी है। हालांकि, स्थानीय पुलिस ऐसे किसी भी गलत कार्य से इनकार करती है और तर्क देती है कि वे केवल अवैध अतिक्रमणों को हटा रहे हैं, जो क्षेत्र में ट्रैफिक जाम का कारण बन रहे थे। इस स्थिति में, निम्नलिखित प्रश्नों के उत्तर दीजिए:

- (a) इस प्रकरण में सम्मिलित हितधारकों और नैतिक मुद्दों का उल्लेख कीजिए।
- (b) एक पुलिस अधीक्षक के रूप में, क्षेत्र में तनाव को कम करने हेतु आप क्या कार्रवाई करेंगे? साथ ही, कुछ नीतिगत अनुशंसाओं के भी सुझाव दीजिए, जो दीर्घावधि में इन मुद्दों का समाधान करने में सहायता करेंगे।

The given case study is a classic example of apathetic and corrupt administration, where public official in place of public welfare doing public exploitation.

a.) Stakeholders involved are	Interest
- <u>Superintendent of Police</u>	Maintain Law and order
- <u>Street vendors.</u>	Sale their product
- <u>Policeman posted</u>	Illicit returns
- <u>Government</u>	Public welfare
- <u>Normal public</u>	Less traffic on ROAD.

Ethical issues involved

- Corrupt policeman
- Apathetic and ignorant administration
- Exploitation of poor vendors.
- Vendor protest to intensify

- Difficulty in Ease of doing business in market.
- Government failure to ensure JUSTICE to vendors.
- Normal public facing Traffic issue due to vendors BLOCKING passage.

b) Course of Action

Immediate Action

- Direct conversation with leader of street vendors to listen their grievances and assure them for justice.
- Approach will be firmness not harshness, so that protest will not intensify.
- In case, they do not agree, then little force will be use to displace them for normal market passage.

- For objectivity and understanding of clear facts, a COMMITTEE shall be formed to inquire the whole case.
- Based on the recommendation of committee, further course of action shall be taken.
- If policeman found guilty and violators of LAW, they shall be suspended immediately, and will be booked under provisions of IPC and CrPc so that they shall be punished.
- A proper guidelines shall be formed so that transparency and Accountability in market functioning can be ensured.

Policy recommendation for LONG TERM

- enhance accountability and transparency in police functioning through ICT tools.
 - A local committee shall be formed having VENDOR representation, civil society representation and administration representation for coherent normal functioning of MARKET.
 - 'LOCAL toll free number' shall be open, so that vendors has direct grievance redressal mechanism.
 - Sensitisation and awareness programme to make vendors realise their rights and duties in market functioning.
- Though this is upheld Art 14 (punishment to policemen) and Art 21 (livelihood to vendors).

12. A mid level manager in a food and beverages firm has been assigned the responsibility to deal with tensions arising in a rural area between the firm and the local farmers. These farmers supply the company with bananas, which are used exclusively by the company in its niche products. The banana plantations are growing a variety developed by the firm. The core issue revolves around the perceived violation of company's IPR as many of the farmers in the neighbouring areas have also started growing the same variety of banana. It is suspected that the farmers with whom the company had a contract have shared the breed with others in the region. The legal department of the firm is of the opinion that a legal complaint against the farmers is the only way to protect the IPR of the company. It would also set a precedent for the future. However, many in the firm also believe that such a step would escalate the matter.

In such a scenario, identify the key issues to be addressed. What measures would you suggest to deal with these issues? (20)

खाद्य एवं पेय पदार्थ से संबंधित एक फर्म के मध्यवर्ती स्तर के एक प्रबंधक को फर्म और स्थानीय किसानों के बीच ग्रामीण क्षेत्र में उत्पन्न होने वाले तनावों से निपटने का उत्तरदायित्व सौंपा गया है। इन किसानों द्वारा कंपनी को केले की आपूर्ति की जाती है, जिनका विशेष रूप से कंपनी द्वारा अपने आला (उच्च दर्जे के) उत्पादों में उपयोग किया जाता है। केले के बागानों में उक्त फर्म द्वारा विकसित एक किस्म उगायी जा रहा है। मुख्य मुद्दा कंपनी के IPR के कथित उल्लंघन के इर्द-गिर्द है क्योंकि पड़ोसी क्षेत्रों के कई किसान भी केले की यही किस्म उगाने लगे हैं। यह संदेह व्यक्त किया गया है कि जिन किसानों के साथ कंपनी का अनुबंध था, उन्होंने क्षेत्र के अन्य लोगों के साथ यह किस्म (ब्रीड) साझा की है। फर्म के विधि विभाग का विचार है कि किसानों के विरुद्ध कानूनी शिकायत ही कंपनी के IPR की रक्षा करने का एकमात्र उपाय है। यह भविष्य के लिए भी एक पूर्व उदाहरण स्थापित करेगा। हालाँकि, फर्म के कई लोगों का यह भी मानना है कि इस प्रकार के कदम से मामला और आगे बढ़ेगा।

ऐसे परिदृश्य में, संबोधित किए जाने वाले प्रमुख मुद्दों की पहचान कीजिए। इन मुद्दों से निपटने के लिए आप किन उपायों का सुझाव देंगे?

The given case study reflects the violation of IPR by farmers, and necessary steps need to be taken to ensure company's IPR safety. The need is to balance between IPR and public interest.

KEY ISSUES

- IPR violation by farmers.
- Contractual agreement for not sharing the breed VIOLATED by farmers.
- Legal action against farmers may exacerbate the matter.
- Violation of The plant and protection of agriculture varieties Act.
- The confidentiality principle between farmer and company compromised.
- may be unawareness and ignorance among farmer regarding IPR violation and its legal action.
- Livelihood issues for farmer growing IPR variety illegally.
- Poor farmer vs rich corporates may invited government interference.

MEASURES need to be taken

- IPR violation is a big issue and may be get proliferated in case of no action TAKEN. Thus, the approach shall be to balance between Farmer livelihood and company's IPR interest.
- Company shall talk to the farmers growing illegally the patented varieties. And aware them about its legal repercussions. And told them to not do this. ⇒ **FEAR APPEAL**
- In case FARMER denied, then a polite and firm action need to be taken through by interference of LOCAL panchayats.
- If this option to get exhausted,

then under The plant varieties and protection of Agriculture varieties Act, a case need to be registered.

↳ LAW DETERRENCE

- The law will take its own course of action, and in between

if farmer want for negotiation and arbitration with government as NEUTRAL agent. Then arbitration

shall be the best option to make a final deal between farmer and the company.

Through these option I uphold the balance between people profit planet.

In long term, I should organise a WORKSHOP and MEDIA CAMPAIGN in the region to get aware the

the farmer about I PR violation
 and I PR significance for the
 growth of the nation, and
violation of I PR is an offence.

13. You have recently been posted as a probationary officer in the District Magistrate's office in a tribal district. During one of the fieldtrips, while interacting with the tribals, you come to know about a private company, established a few years back, which has transformed their lives. The company, using the traditional knowledge of tribals, had launched a series of products and provided numerous livelihood opportunities to the tribals.

Upon further enquiry, you come to know that while the lives of tribals had indeed improved, the distribution of profits however, has been quite disproportionate. The company has seen a huge growth in its operations and its owners have amassed huge wealth. It is also planning to file for IPR, which may further hinder the interests of the tribals:

You feel that tribals have been left short changed and there has not been an equitable sharing of benefits arising out of the use of their resources. When you tried to approach the Gram Sabha and voice your concerns, the tribals requested you not to intervene as they do not have any alternatives. They also argue that governments in the past have failed to protect their interests.

Given the situation, answer the following:

(a) Identify the different stakeholders and their interests involved in this case.

(b) Present a case to convince the District Magistrate for the need of government intervention in the situation. (20)

आपको हाल ही में एक जनजातीय जिले में जिला मजिस्ट्रेट कार्यालय में एक परिवीक्षाधीन अधिकारी के रूप में पदस्थापित किया गया है। एक क्षेत्र भ्रमण के दौरान, आदिवासियों से बातचीत करते हुए, आपको कुछ वर्ष पूर्व स्थापित एक निजी कंपनी के बारे में पता चलता है, जिसने उनके जीवन का कायापलट कर दिया है। आदिवासियों के पारंपरिक ज्ञान का उपयोग करते हुए, कंपनी ने उत्पादों की एक शृंखला आरंभ की थी और आदिवासियों के लिए आजीविका के कई अवसर उपलब्ध कराए थे।

अधिक पूछताछ करने पर, आपको पता चलता है कि जहां आदिवासियों के जीवन में वास्तव में सुधार हुआ है, वहीं लाभ का वितरण अत्यंत असंगत (अननुपातिक) रहा है। कंपनी के परिचालनों में भारी वृद्धि देखी गई है और इसके स्वामियों ने अत्यधिक धन-संपत्ति अर्जित की है। कंपनी IPR भी फाइल करने की योजना बना रही है, जो आदिवासियों के हितों में आगे बाधक भी बन सकता है।

आप अनुभव करते हैं कि आदिवासियों को वंचित रखा गया है और उनके संसाधनों के उपयोग से उत्पन्न होने वाले लाभों का एक समान बंटवारा नहीं हुआ है। जब आपने ग्राम सभा से संपर्क करने और अपनी चिंताओं से उन्हें अवगत कराने का प्रयास किया, तो आदिवासियों ने आपसे हस्तक्षेप न करने का अनुरोध किया, क्योंकि उनके पास और कोई विकल्प नहीं है। उनका यह भी तर्क था कि अतीत में सरकारों उनके हितों की रक्षा करने में विफल रही हैं।

इस स्थिति को देखते हुए, निम्नलिखित प्रश्नों के उत्तर दीजिए:

(a) इस प्रकरण में सम्मिलित विभिन्न हितधारकों और उनके हितों की पहचान कीजिए।

(b) इस स्थिति में सरकारी हस्तक्षेप की आवश्यकता है, जिला मजिस्ट्रेट को यह समझाने हेतु प्रकरण प्रस्तुत कीजिए।

The given case study shows the violation of Biodiversity Act 2002, which requires for equitable sharing of benefits from traditional knowledge. Moreover, it involves the TRIBAL ignorance, poor corporate governance and government apathy.

a.)

Stakeholders	Interest
Tribals	<u>Better Livelihood</u>
Corporate	Huge profit
Probationary officer	Justice to tribal and <u>equitable sharing of benefits</u>
Gram Sabha	<u>Prosperity of village</u>

Government

~~Social~~ Justice and Rule
of LAW. The uphold of
Biodiversity Act, 2002.

b.)

Steps to convince the District Magistrate

- For possession and conviction to district
magistrate the approach shall be
objectivity, empathy and accountability
in taking right decision.

- The first step need to collect all
DATA and FACT that ensure that
private company violating the
biodiversity Act, 2002.

- The next step, to take oral interview
from tribals that how much company
paying for their traditional
knowledge.

- The fact report shall be presented
against district Magistrate. The
persuasion will be through LOGICAL
FACTS, and EMOTIONAL appeal,
that tribals are exploited by private
company.

- Moreover, DM shall be convince
that violation of Biodiversity Act, 2002
and administration apathy will
put the DMO's office credibility
in DANGER. And might be future
face negative referression, if case
get in limelight by media.

↳ FEAR appeal

- Demonstration of previous examples,
when administration remain silent
and District registration get suspended
due to its inaction.

↳ DEMONSTRATION effect

- Moreover, the company going to file IPR for traditional knowledge. If that happened. The tribal will going to have huge MISERIES → INJUSTICE. This may lead to protest and the matter may be going in media. Thus suitable condition is to take strict action against the corporates.

I hope through these Arguments, DM may concur.

CONCLUSION

Through this I uphold the bureaucratic values of integrity, honesty. And I have shown emotional intelligence in taking right decision for poor tribals.

14. Various studies have found out that cases of depression and mental illness have increased exponentially in the recent past. Also, in the age group of 15-30 years, this problem is further pronounced. Furthermore, the rising trend of suicides in this age group has been attributed to depression.

Given the situation, answer the following questions:

(a) Present an ethical critique of the prevalent societal attitude towards mental illness.

(b) Given the magnitude of the problem among younger generation/young adults, analyse the role of the following:

i. Parenting

ii. Social Media

iii. Video Games

(20)

विभिन्न अध्ययनों से पता चला है कि हाल के दिनों में अवसाद और मानसिक रोगों के मामले तेजी से बढ़े हैं। साथ ही, 15-30 वर्ष के आयु वर्ग में, यह समस्या और स्पष्ट है। इसके अतिरिक्त, इस आयु वर्ग में आत्महत्या की बढ़ती प्रवृत्ति के लिए अवसाद को उत्तरदायी ठहराया गया है।

इस स्थिति को देखते हुए, निम्नलिखित प्रश्नों के उत्तर दीजिए:

(a) मानसिक बीमारी के प्रति प्रचलित सामाजिक अभिवृत्ति की नीतिशास्त्रीय आलोचना प्रस्तुत कीजिए।

(b) युवा पीढ़ी/युवा वयस्कों के मध्य इस समस्या की भयावहता को देखते हुए, निम्नलिखित की भूमिका का विश्लेषण कीजिए:

i. परवरिश (Parenting)

ii. सोशल मीडिया

iii. वीडियो गेम

The case studies reflect the problem of mental illness and societal apathy.

a.) Ethical Critique

- Poor social outlook for mental illness.

- Prevalent prejudice, that it may

due to some GHAST SOUL inside
the body or due to previous births
wrong karmas

- Prevalent social custom to maintain
MENTAL illness as side effect of
poor study and not doing the
work efficiently and effectively. It
is simply an EXCUSE for not doing
the work.

- Poor scientific temper and low
awareness about mental illness
make it vulnerable for NO treatment
NO counselling by parents and family.

- Lack of government intervention and
awareness campaign further aggravate
the crisis.

- Casual attitude of IGNORANCE of
society towards mental illness.

- Inadequate Law deterrence and
unawareness and ignorance among
people regarding MENTAL Act.

b.) ROLE OF FOLLOWING

Parenting

- Daily conversation with child to
provide it emotional and
material support.

- Do not pressure for SUCCESS of
JOB.

- make close bond, so that
Adult can share confidential
information.

- Periodic COUNSELLING so that
no depression can lead to suicide.

SOCIAL MEDIA

- Awareness campaign like
Mental illness - JA 40 abhyan
- Proper regulation so that depressive
and provocative material shall
be filter out.
- Provide smooth communication
channel so that conversation
with PEER release the emotions
- Demonstrate TRUE stories,
where failure became part
of success.
- Through DATA Analysis TOOL,
try to accumulate information, about
PERSON preference. In case, if he
watching depressive MATERIAL,
report to LOCAL Authority. So
that proper action can be taken
immediately.

VIDEO GAMES

- Games like BLUE WHALE challenge shall be immediately banned.
- Games like PUBG, TIKTOK shall be regulated so that they do not become a breeding ground for ADDICTION.
- VIDEO games are now both mental reliever and mental addicts. Thus, proper parenting, schooling and peer group functioning require to create a BALANCE.
- Parents need to be aware about side effects of VIDEO games.
- Proper counselling in case a child/Adult became an addict.