

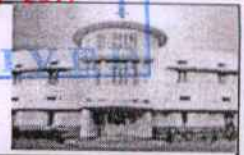
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GENERAL STUDIES (Test Code : 423)

Name of Candidate: VIPIN GARG Registration No. 4952

Schedule: 1:30 - 4:30 PM Module: C

Place: DRN Time: DRN Date: 15/11/14

Classroom: Distance Learning: Classroom & Distance Learning:

INDEX TABLE		
Q. No.	Maximum Marks	Marks Obtained
1	10	
2	10	
3	10	
4	10	
5	10	
6	10	
7	10	
8	10	
9	10	
10	10	
11	10	
12	10	
13	10	9.0
14	10	8.0
15	10	8.0
16	10	8.0
17	10	7.5
18	10	7.5
19	10	7.0
20	10	
21	10	7.5
22	10	
23	10	
24	10	
25	10	

- ### INSTRUCTIONS
- Do furnish the appropriate details in the answer sheet (viz. Name, ID Number and Test Code).
उत्तर-पुस्तिका में सूचनाएं भरना आवश्यक है (नाम, प्रश्न-पत्र कोड, विद्यार्थी क्रमांक नम्बर आदि।)
 - There are TWENTY-FIVE questions printed both in HINDI and in ENGLISH.
इसमें पच्चीस प्रश्न हैं तथा हिन्दी और अंग्रेज़ी दोनों में छपे हैं।
 - All questions are compulsory.
सभी प्रश्न अनिवार्य हैं।
 - The number of marks carried by a question/part is indicated against it.
प्रत्येक प्रश्न/भाग के अंक उसके सामने दिए गए हैं।
 - Answers must be written in the medium authorized in the Admission Certificate, which must be stated clearly on the cover of this Question-cum-Answer (QCA) Booklet in the space provided. No marks will be given for answers written in medium other than the authorized one.
प्रश्नों के उत्तर उसी माध्यम में लिखे जाने चाहिए जिसका उल्लेख आपके प्रवेश-पत्र में किया गया है और उस माध्यम का स्पष्ट उल्लेख प्रश्न-सह-उत्तर (क्यू.सी.ए.) पुस्तिका के मुख-पृष्ठ पर अंकित निर्दिष्ट स्थान पर किया जाना चाहिए। उल्लिखित माध्यम के अतिरिक्त अन्य किसी माध्यम में लिए गए उत्तर पर कोई अंक नहीं मिलेंगे।
 - Word limit in questions, if specified, should be adhered to.
प्रश्नों में शब्द सीमा, जहाँ विनिर्दिष्ट है, का अनुसरण किया जाना चाहिए।
 - Any page or portion of the page left blank in the Question-cum-Answer Booklet must be clearly struck off.
उत्तर-पुस्तिका में खाली छोड़ा हुआ पृष्ठ या उसके अंश को स्पष्ट रूप से काटा जाना चाहिए।

Total Marks Obtained: 47.0

Remarks:

Signature of Examiner

103, 1st Floor B/1-2, Ansal Building, Behind UCO Bank, Dr. Mukherjee Nagar, Delhi-09

75, 3rd Floor, Old Rajinder Nagar Market, Near Axis Bank, New Delhi - 110060

GENERAL STUDIES (Test Code : 423)

Overall Macro comments / feedback / suggestions on Answer Booklet:

Dear Vipin,

- Structure: 1. Please try to attempt more questions
Context, Long : inadequate
content
2. Please try to ~~use~~ prepare specific theories to apply in case studies.
- ⇒ 3. In Case studies, try to identify ~~the~~ central ethical dilemma w/ protagonist of the case & issues of ethics w/ various key stakeholders
4.
5.
↳ Analyse how each option impact these two & try to identify which option resolves the dilemma most effectively & has the most positive impact on the issues of ~~the~~ ethics.
- All The Best
-
- All the Best
-

Section A

Answer the following questions in not more than the word limit specified for each in the parenthesis

1. 'Probity and efficiency need not necessarily be mutually exclusive-sets'. Comment on the above statement and substantiate your stand with examples. (150 words)

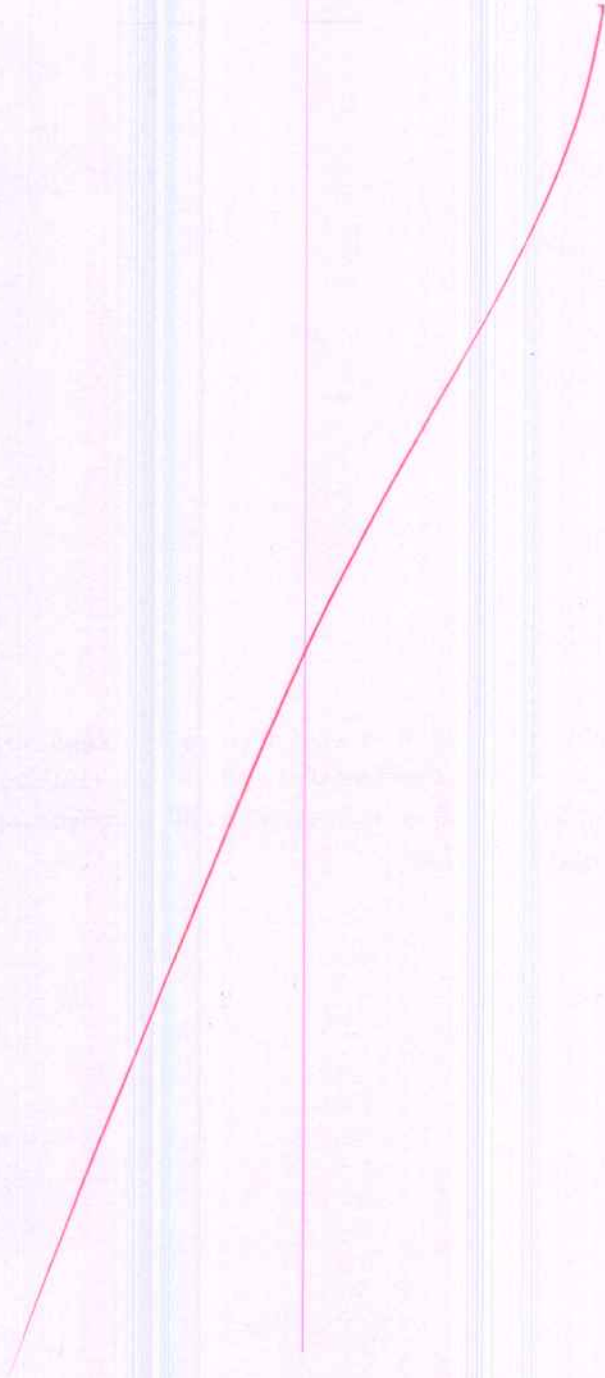
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'सत्यनिष्ठा एवं कार्यक्षमता का पारस्परिक अन्नय समुच्च्य होना आवश्यक नहीं है।' उपरोक्त कथन पर टिप्पणी करें एवं उदाहरणों के साथ अपने दृष्टिकोण की अभिपुष्टि करें।

2. 'Code of conduct must be imbibed rather than enforced'. Discuss. (150 words) 10
आचार संहिता थोपी नहीं बल्कि आत्मसात की जानी चाहिए। चर्चा करें।

3. Can conscience take precedence over rules and regulations as a source of ethical guidance? Narrate an incident from your life where you followed your conscience as a source of ethical guidance instead of rules. (150 words) 10

क्या नैतिक निर्देशन के स्रोत के रूप में विवेक, नियमों व विनियमों पर वरीयता प्राप्त कर सकता है? अपने जीवन की किसी ऐसी घटना का वर्णन करें जब आपने नैतिक निर्देशन के स्रोत के रूप में नियमों के स्थान पर विवेक का पालन किया हो।

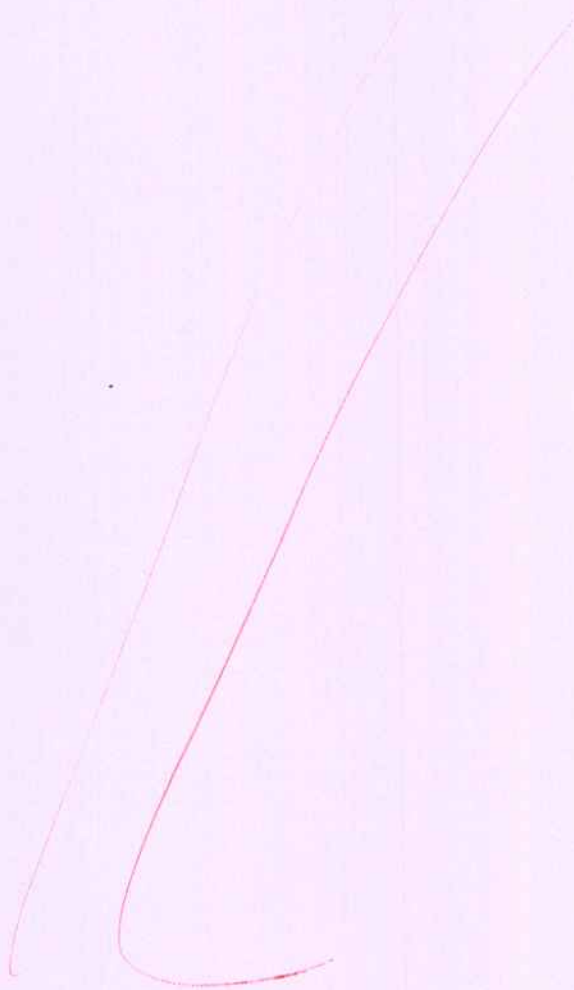


4. "To see what is right and not do it, is want of courage" – Confucius. Discuss the importance of this statement in the context of public service. (150 words) 10
"क्या सही है यह देखना और उसे नहीं करना, साहस की कमी है"-कॉन्फ्यूशियस। नागरिक सेवा के संदर्भ में इस कथन के महत्व पर चर्चा करें।

5. 'Laws are social norms codified'. Do you agree? Give a few examples to substantiate your answer. (150 words) 10

"कानून सामाजिक आदर्शों का संहिताकरण है"। क्या आप सहमत हैं? अपने उत्तर की अभिपुष्टि हेतु कुछ उदाहरण दें।

Don't write anything this margin
(इस भाग में कुछ ना लिखें)

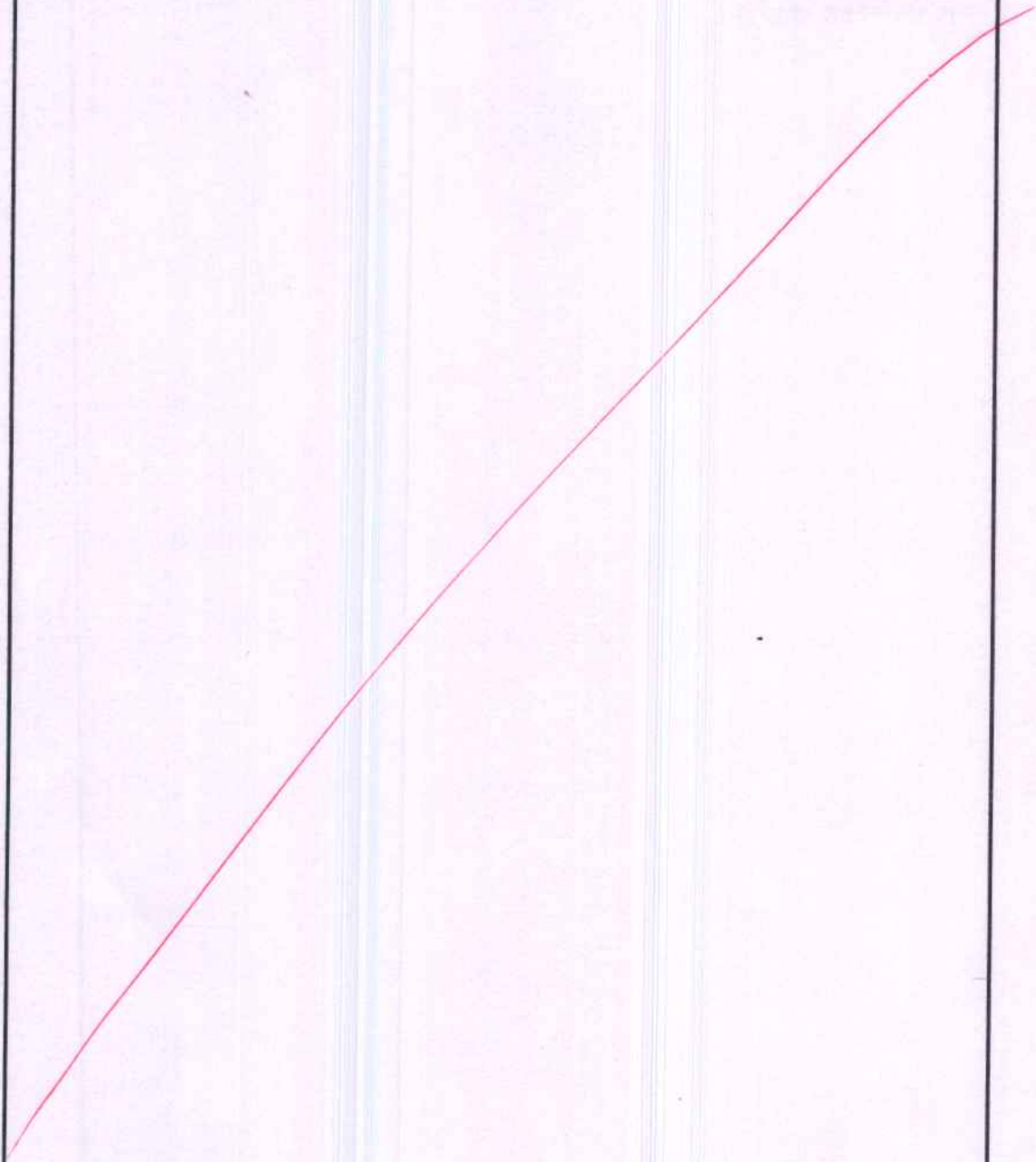


6. (a) You are DM of a district where there exists a strong negative attitude towards girl's education among the people. How will you bring about a change in this negative attitude? (100 words) 5
- आप एक ऐसे जिले के जिलाधिकारी हैं जहां बालिका शिक्षा को लेकर लोगों की प्रवृत्ति नकारात्मक है। आप इस नकारात्मक प्रवृत्ति में किस प्रकार परिवर्तन लाएंगे ?

6. (b) "Relativity applies to physics, not ethics"-Albert Einstein. Comment. (100 words) 5

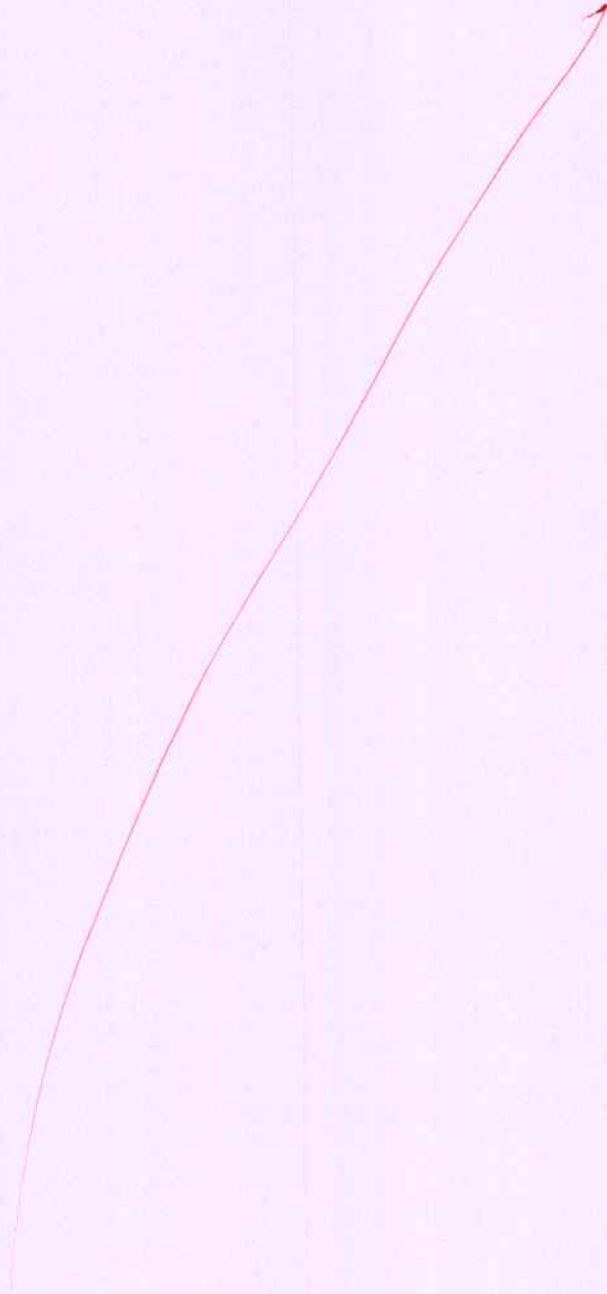
"सापेक्षता भौतिकता पर लागू है, नैतिकता पर नहीं"—अल्बर्ट आइंस्टीन। टिप्पणी करें।

6. (c) Explain why it is important for a good leader to be Emotionally Intelligent. (100 words) 5
एक अच्छे नेतृत्वकर्ता (मार्गदर्शक) के लिए भावनात्मक समझदारी क्यों आवश्यक है, वर्णन करें।



7. Indian education system needs to be reinvigorated to inculcate moral values and promote ethical conduct. Do you think indigenization of our education system can promote the same? (150 words) 10

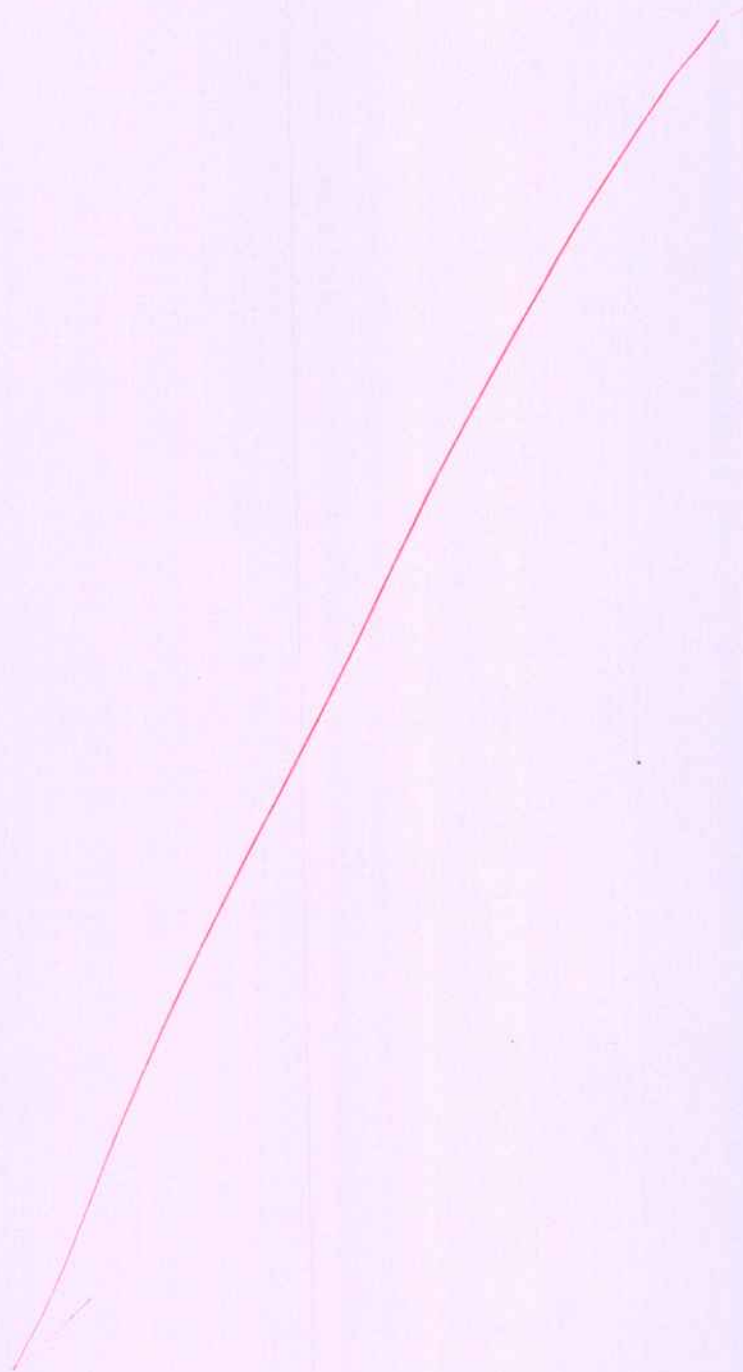
नैतिक मूल्यों के समावेश एवं नैतिक आचार को प्रोत्साहित करने हेतु भारतीय शिक्षा पद्धति को पुनर्जीवित करने की आवश्यकता है। क्या आप ऐसा समझते हैं कि हमारी शिक्षा प्रणाली का स्वदेशीकरण इसे प्रोत्साहित कर सकता है?





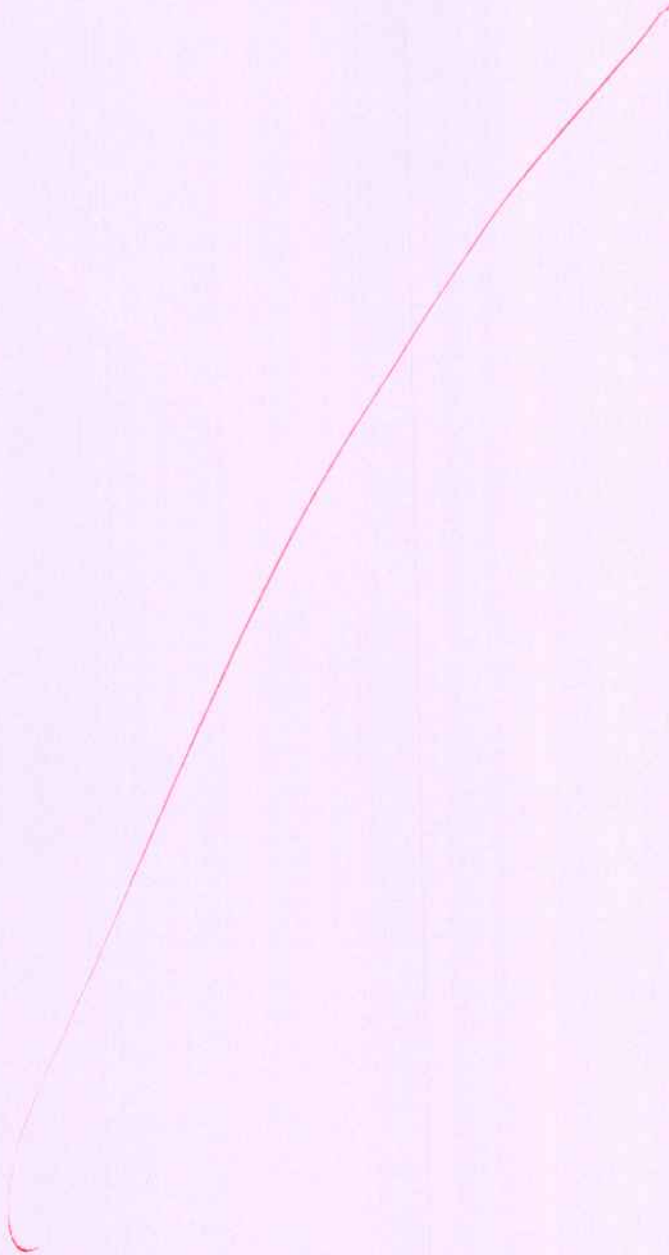
8. What do you understand by Civil Services neutrality? Why is neutrality one of the most important foundational values for a civil servant? (150 words) 10
- सिविल सेवाओं की निष्पक्षता से आप क्या समझते हैं ? एक सिविल सेवक के लिए निष्पक्षता सर्वाधिक महत्वपूर्ण आधारभूत मूल्यों में से एक क्यों है?

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कुछ ना लिखें)

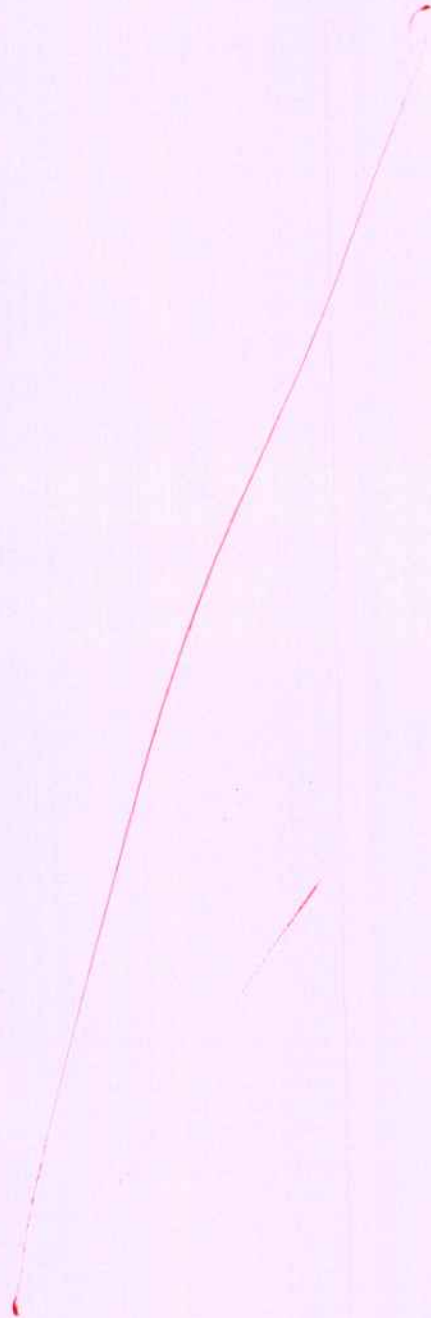


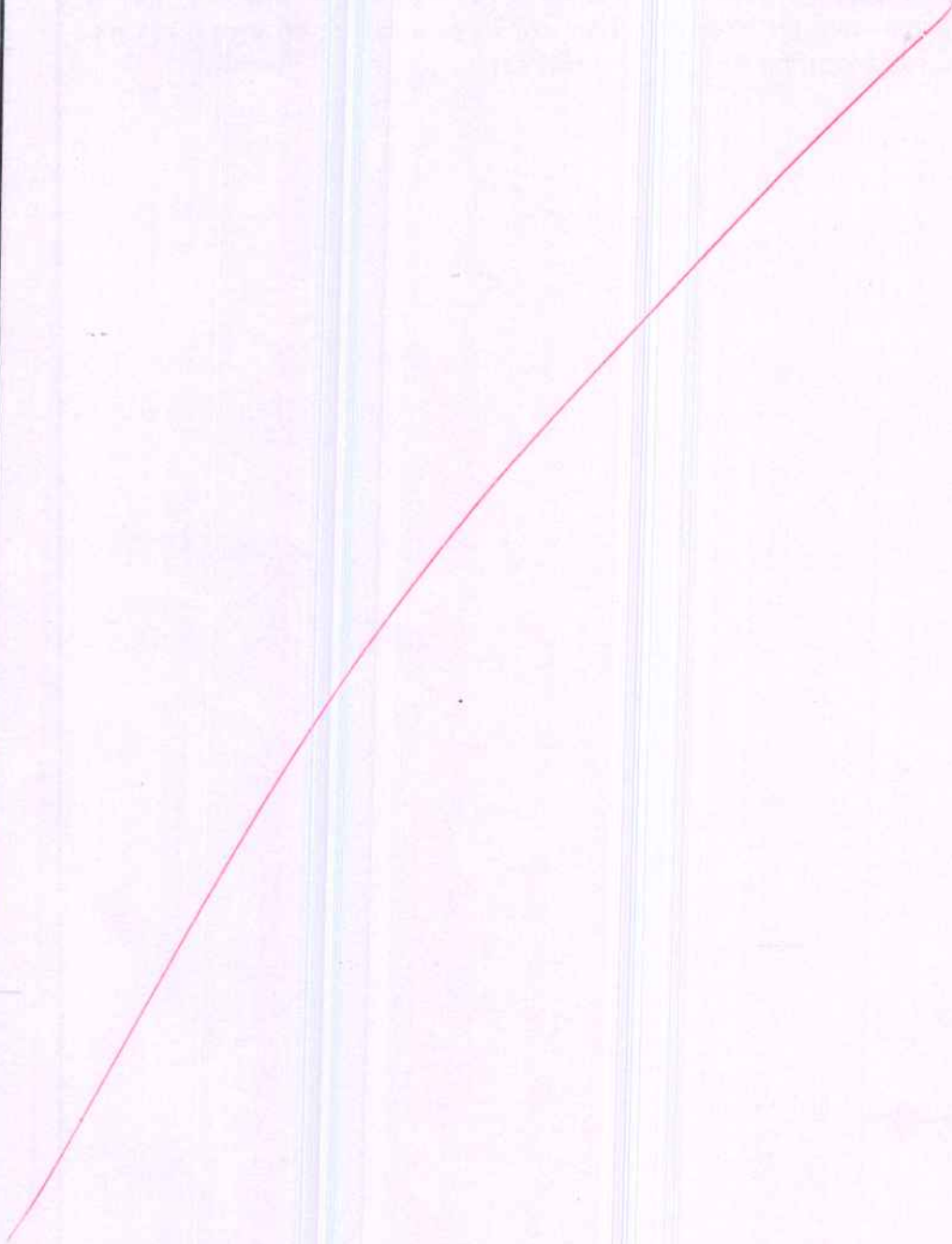
9. Explain how corruption devours the very concept of good governance and slowly eats away the good in the society. (150 words) 10

भ्रष्टाचार सुशासन की संकल्पना एवं समाज की अच्छाइयों का धीरे-धीरे कैसे भक्षण करता है, विस्तार से बताएं। -



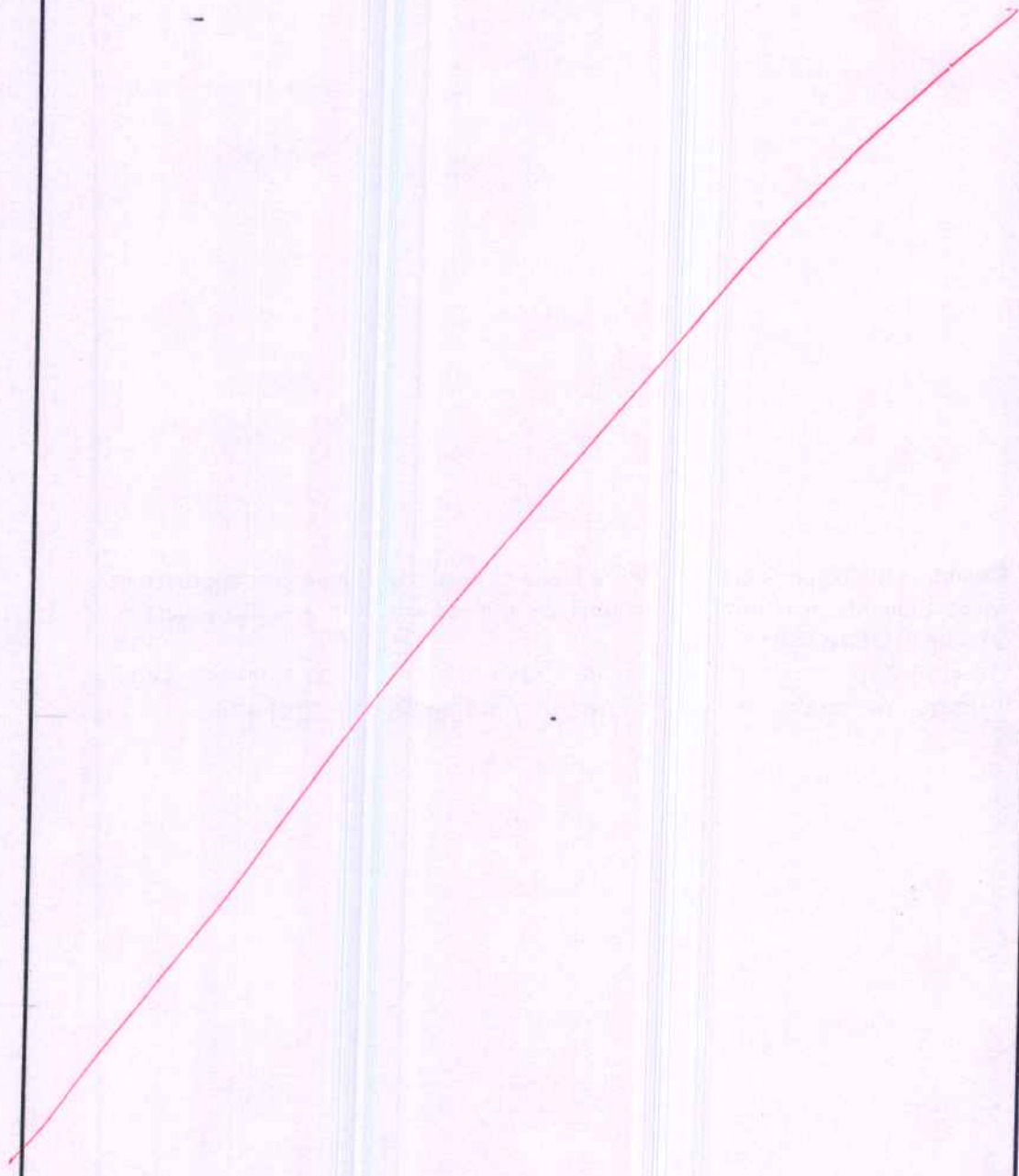
10. 'Adhering strictly and blindly to the rules and procedures is missing the wood for the trees'. Discuss the relevance of the above statement in the context of public service delivery in India. (150 words) 10
- 'नियमों एवं प्रक्रियाओं का कड़ाई से और बिना देखे पालन करना वृहद् परिदृश्य के प्रति अनभिज्ञता दर्शाता है।' भारत में लोक सेवाओं के निष्पादन के संदर्भ में उपर्युक्त कथन की प्रासंगिकता पर चर्चा करें।





11. In framing a government, which is to be administered by men over men, the greatest difficulty lies firstly in enabling the government to control the governed; and in the next place to oblige it to control itself. Comment w.r.t. accountability of public service in India. (150 words) 10

व्यक्ति के ऊपर व्यक्ति द्वारा शासन करने वाली एक सरकार के गठन में सबसे बड़ी समस्या सर्वप्रथम सरकार को इस योग्य बनाने की होती है कि वह शासितों पर नियंत्रण कर सके; और इसके बाद स्थान आता है स्वयं को नियंत्रित करने हेतु इसे बाध्य करने का। भारत में सार्वजनिक सेवाओं की उत्तरदायिता के परिप्रेक्ष्य में टिप्पणी करें।



12. Rabindranath Tagore's philosophy is a blend of idealist and humanist approach in which thoughts of naturalism, pragmatism and individualism are also reflected. Comment. (150 words) 10
- रविन्द्रनाथ टैगोर के दर्शन में आदर्शवादी एवं मानवतावादी दृष्टिकोण का समावेश है, जिसमें प्रकृतिवाद, यथार्थवाद एवं व्यक्तिवाद के विचार भी प्रतिबिंबित होते हैं। टिप्पणी करें।



In the following questions, carefully study the cases presented and then answer the questions that follow (in around 250 words):

13. Shalini works in the Human Resource Department in a Marketing firm. Marketing job entails a lot of travel, and accordingly the firm provides for many perks. She finds that some employees engage in activities such as getting doctor's appointment during office hours, making personal phone calls, using office computer and Internet for personal reasons. As a new employee, she finds this behaviour unethical but her colleagues tell her that since the employees tend to spend so much of their weekday hours on the job, it is all right to engage in some personal work.

Consider the following options and evaluate them:

- Strict monitoring of the employees for such unethical behaviour.
- Ignoring this issue altogether.
- Dismissing the employees who are found to be engaged in such activities on a regular basis.
- Reporting the matter to the Departmental head.
- Issuing warning to the employees.

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शालिनी एक विपणन (मार्केटिंग) फर्म के मानव संसाधन विभाग में कार्य करती है। मार्केटिंग का कार्य होने कारण उसके कार्य में काफी यात्राएं शामिल हैं, इसलिए फर्म के द्वारा उसे विभिन्न अनुलाभ प्रदान किए जाते हैं। वह पाती है कि कार्यालय समय के दौरान कुछ कर्मचारी डॉक्टर से मिलने का समय लेने, व्यक्तिगत फोन कॉल या कंप्यूटर व इंटरनेट का प्रयोग नीई उपयोग के लिए करना, जैसे क्रियाकलाप करते हैं। एक नई कर्मचारी के नाते वह इन कार्यों को अनैतिक पाती है, लेकिन उसके सहकर्मी उसे बताते हैं कि चूंकि कर्मचारी सप्ताह का ज्यादातर समय कार्यालय कार्य में व्यतीत करते हैं, इसलिए कुछ व्यक्तिगत कार्यों में लिप्त होना गलत नहीं है।

निम्न विकल्पों का विचार करें व उनका मूल्यांकन करें-

- ऐसे अनैतिक व्यवहार हेतु कर्मचारियों की कड़ाई से निगरानी
- मुद्दे की पूरी तरह अनदेखी करना
- नियमित रूप से ऐसे कार्यों में लिप्त पाए जाने वाले कर्मचारियों को नौकरी से हटाना
- विभागाध्यक्ष को मुद्दे से सम्बन्धित प्रतिवेदन भेजना
- कर्मचारियों को चेतावनी देना

Stakeholders in the above case study are -

- Shalini
- Workers of the firm
- Firm itself
- Society at large

gohri a) ~~strict~~ strict monitoring of employees for such unethical behavior

ethical dilemma
central
dilemma
mention the
issues of
ethics with
them

Prox As an employee in HR dept., it is her job to keep an eye on other employees of the firm. Only with the monitoring can she be assured of any wrongdoing, report it and take corrective action.

→ It is her duty to keep a tab on the activities of employees.

→ It will also lead to desired behavioural change in employees, if they realise they are being watched → it would lead to common good

→ Firm's performance will improve

Cons → Employees may not like it, her relationships with others will sour.

→ On the face of it, it is not affecting any one, so why bother now.

→ As she is new in the job, it would be good for her to maintain cordial relations with all.

→ There is no explicit rule barring such act, she may be going beyond her duties.

→ She needs to respect others' right to privacy and Right to autonomy.

b) Ignoring the issue altogether

You need to explain pros & cons in terms of impact on the issues of ethics

- Pros → Cordial relationship with employee
 → ~~Environment~~ of trust in the firm
 → It's not a ~~serious~~ lapse or violation of any rules, so need not be
 → on the face of it, employees benefit while no one is harmed, ~~max. happiness~~ of maximum
 → Rights of employees are protected

try
to
synthesize
your
analysis

Cons → Shirked of responsibility. Shirked
 it is unethical. It would not make
 us a ~~virtuous~~ person.

- This would not lead issue go away
 → It will set a bad precedent,
slippery slope, would indulge in other unethical
 acts

on
the
basis
using
these
process
from
ethics

→ denigrating the employees

Pros → Set a nice example that organization
 values ethical people & punish unethical
 one.

- It will be good for organization and
 ultimately society that they are ruled
 by ethical people. Common good
 → It protects rights of ethical people
 & justice is done to unethical one.

Cons. Issue is not such to dismiss people
→ may not even have the concrete evidence
to dismiss them.

→ organization may not agree to it, sends
a bad signal outside.

→ Relationship ruined
→ Right to expect a warning

d) Reporting to direct head → But

→ As she is new, better to let
seniors know and they can then guide her

→ It can lead to development of code of
conduct/ code of ethics
→ Her relationship with employees will remain
cordial

Cons → She may be shirking her responsibility
of taking actions.

→ Employees have right to be warned once
before it is taken to higher level.

e) Warning → seems like logical, sensible
choice
→ May change their attitude & behaviour
→ Environment of trust is maintained
→ cordial relationship with everyone

Cons → Employees may not like it, going up
against Mr.
→ she may not have the authority to warn
them

14. You are in charge of the rescue operations in an epidemic hit area, commanding a team of 6 medical professionals. The area is located remotely and not well connected with the nearby town through roads. It takes around 24 hours to reach the nearest district hospital, which has the required vaccines and drugs. Thousands of people have died because of the disease. The disease is contagious, though it gets transmitted only through bodily fluids and not through air. However, one of your team members has fallen sick and his condition is critical. Moreover, the team does not have the required drugs to treat him. Your team members request you to call off the operation as they are scared of the disease and want to take back the sick team-member to the hospital. At the same time, media has been portraying your efforts in a negative light.

(a) What are the options available to you?

(b) Evaluate each option and suggest the best course of action?

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आप एक महामारी पीड़ित क्षेत्र में बचाव ऑपरेशन के प्रभारी हैं और 6 चिकित्कीय पेशेवरों का नेतृत्व कर रहे हैं। क्षेत्र की अवस्थिति दूरवर्ती है और यह निकटवर्ती शहर से सड़क माध्यम से भी नहीं जुड़ा है। निकटवर्ती जिला अस्पताल, जहां आवश्यक दवाइयां एवं टीके हैं, वहां तक पहुंचने में 24 घंटे का समय लगता है। बीमारी के कारण हजारों की मृत्यु हो चुकी है। यह बीमारी संक्रामक है, हालांकि इसका प्रसार वायु के द्वारा नहीं बल्कि सिर्फ शारीरिक सम्पर्क से होता है। फिर भी आपके दल का एक सदस्य बीमार हो गया है और उसकी हालत चिंताजनक है। साथ ही, दल के पास उसकी चिकित्सा हेतु आवश्यक दवाइयां भी नहीं हैं। आपके दल के सदस्य आपसे बचाव ऑपरेशन बंद करने को कहते हैं। वे इस बीमारी से भयभीत हैं और बीमार सदस्य को अस्पताल ले जाना चाहते हैं। वहीं दूसरी ओर मीडिया आपके प्रयासों का नकारात्मक चित्रण कर रहा है।

(क) आपके पास क्या विकल्प उपलब्ध हैं?

(ख) प्रत्येक विकल्प का मूल्यांकन करें व कार्रवाई की सर्वोत्तम योजना प्रस्तुत करें।

Stakeholders

①

Me - In charge of rescue operations

②

Medical professionals in the team

including the one fallen sick

③

Residents of epidemic hit area

④

Society at large

Options

①

Accede to request & call off operation

②

Expect to ~~them~~ continue with operations

③

Do nothing or ~~refuse~~ ^{refuse} from your responsibility

④

Make an effort to call for more resources while ~~arranging~~ ^{arranging} for the treatment of sick doctor

Mention
ethical
dilemma

8

Mention
issues of
ethics
with
each

Q) As call off the operations

→ It would respect Team member's right to autonomy. They want to go home, legitimate expectation that team leader will respect this rights
→ It will allow sick doctor to be treated, his right to life & proper treatment respects

Ans → It will have common good, as residents of the area would suffer
→ It does not lead to max benefit of man, people.
→ I will be subtly to protect my own life & my team member's sacrificing poor people.
→ It would not make me virtuous, objectivity is being compromised as one member is sick
→ Residents here do to expect proper surgery their dignity will be violated, compassion for those in need.

Q) Continue with operations

→ It serves common good,
→ I will be fulfilling my responsibility
→ dedication to duty, objectivity will not be compromised.
→ It respects rights & dignity of people

The whole society expects me to take leadership role in such moments of crisis.

- Case → As doctors are demotivated, optimum outcome will not be achieved,
- This rights are being violated
 - Team work will suffer
 - relationship with doctors will be wound
 - Rift in the team will give more ammo to media to criticize me.

3) Do nothing / resign
Pros → As I am unable to keep doctors motivated, media criticism, lack of public trust,

- better to resign and let others take responsibility.
- owning up to mistakes is courageous task

Cons - It is a moment of crisis, new team can not come w/i hr. It takes 2 hrs to reach there. It will lead to

- Chaos
- Shirking my responsibility → not be keeping with my values.
- Accidents will suffer, common good not being served.
- people in such circumstance expect a leadership role, I will be doing most opposite. Not only me, but whole

↑
then
Try
to
clearly
outline
to
issues
of
crisis
not
various
stakeholders
mentioned
before
↓

profession with better put to them

d) Make an effort to call for more resources while making arrangement for the t/t of ~~sick~~ doctor.

It seems like best course of action.

As it ~~tries~~ to satisfy the interest of all, it respects the right of every one.

→ doctors will be motivated as they know they will be taken care of if they fall sick.

→ doctor who has fallen sick will get treated. His right to life protected.

→ More resources & better utilization will lead to more services, preventive action as it is committed only through every effort.

→ Resident's rights & dignity protected, they will be intrinsically. They can now be taught basic preventive strategies.

→ I will be discharging my responsibilities to the best of my availability.

As help may not be readily and immediately available. Even then, I would like to do my best with limited resources.

Motivate doctors, educate people while making sure doctors' health is protected.

Explain that emergency is best course of action with positive impact on issues of ethics & resolution of the dilemma.

1

Don't write anything this margin
(इस भाग में कुछ ना लिखें)

15. A deadly epidemic has broken out in West Africa killing thousands of people in a short span of time and infecting many others. There is no vaccine or treatment available to cure the disease. You are the head of the health department of one of the countries that have been severely hit by the epidemic. While there is no treatment currently available for the disease, an experimental drug is being used in some other country. This drug has shown positive results and consequently some of the patients have also managed to recover from the disease. However, it is not yet clear whether the relief came due to the drug alone, or otherwise. Given the high mortality rate of the disease and its rapid spread, other countries affected by this disease have already given a go-ahead for the mass production of this experimental drug. But some health experts are skeptical about the efficacy of the drug and have even warned against its use as it may result in some deadly side-effects.

(a) Bring out and discuss the ethical issues involved in the above case.

(b) What would you do in the above situation? Give reasons.

20

पश्चिमी अफ्रीका में एक भयानक महामारी फैली है जिसने अल्पावधि में हजारों लोगों की जान ले ली है और बहुतों को संक्रमित कर दिया है। बीमारी की चिकित्सा हेतु कोई दवा या टीका उपलब्ध नहीं है। आप एक ऐसे देश के स्वास्थ्य विभाग के प्रमुख हैं जिसे इस महामारी ने बुरी प्रकार प्रभावित किया है। चूंकि इस बीमारी हेतु वर्तमान में कोई चिकित्सा उपलब्ध नहीं है, एक दवा प्रायोगिक रूप से दूसरे देश में उपयोग की जा रही है। इस दवा के सकारात्मक परिणाम देखने को मिले हैं और जिसके फलस्वरूप कुछ मरीज इस बीमारी से उबरने में सफल रहे हैं। हालांकि, अब तक यह स्पष्ट नहीं है कि राहत अकेले दवा से मिली है या किसी अन्य प्रकार से। बीमारी की उच्च मृत्यु दर एवं त्वरित प्रसार को देखते हुए अन्य देशों ने इस प्रयोगिक दवा के बड़े पैमाने पर उत्पादन की अनुमति दे दी है। लेकिन कुछ स्वास्थ्य विशेषज्ञ दवा के प्रभाव को लेकर संशकित हैं और उन्होंने इसके उपयोग के विरुद्ध चेतावनी भी जारी की है। उनका कहना है कि इसके जानलेवा साइड इफेक्ट्स (दुष्प्रभाव) हो सकते हैं।

(क) उपरोक्त परिस्थिति में नैतिक मुद्दों की पहचान करें एवं उन पर चर्चा करें।

(ख) उपरोक्त स्थिति में आप क्या करेंगे? कारण बताएं।

ethical issue is whether to use the experimental drug in the event of mass mortality or wait for more evidence on its safety & efficacy but that would lead to people dying ~~that~~ in the meantime.

It is about people's right to be treated with but available medicine v/r not exposing them to unintended deadly side effects, which are not fully known.

88



Fact
A Identity
me
central
dilemma
as
medical
ethics
to
not to
use
unintended
drugs v/s
duty to
save
lives

Ethical issue is - whether to practice
non-maleficence - do no harm 1st
or try to proactively treat people
~~even if it could lead to unintended deadly~~
~~side effect~~

As the disease is ~~spreading~~ rapidly, has
high mortality, time is ~~of the essence~~.

Available options 1) Procure drug & treat people

2) ~~Heed~~ the advice of experts & do not
procure drug

3) ~~Procure drug~~ ~~Outlets~~

3) Use drug only in selected institutions
to monitor adverse effects and see

fully ~~convinced~~ ask for mass production,
Meanwhile take ~~precaution~~ action and
that too ~~after~~ informed consent

4) Do nothing or resign from the job.

1) ~~Procure~~ Procure drug

Pass → People are dying anyway so

~~starting~~ with drug does not in anyway
is more harmful for them while it

may lead to better outcome.

→ People have the right to be treated with
but available ~~treatment~~

→ Other countries are doing it, they must be doing it for good reason.

Con → It can lead to deadly side effects.

→ no harm principle of medical ethics is do no harm → that is violated

→ Treating with experimental drug, violates whole principles of evidence based medicine

→ People may be treated like guinea pig by pharma companies in their interest in the name of common good.

2) do not purchase drug

Pro - Respects 'principle of do no harm' people's dignity is respected, not peaked like guinea pig

→ adverse effects avoided
My own conscience will be clear that I did not kill anyone unintentionally

Con → People will die in the absence of the
→ In the name of my conscience, I

am letting so many people die.

→ 'do no harm' is not the only principle
people have right to be treated until it can harm them if they can't send one signal internationally

3) Resignation

→ It will not ~~be~~ make issue go away
~~It is~~ shirking responsibility that sends
very bad signal to society.

4) ~~As~~ the time is ~~off~~ scarce and
disease is deadly while R/E also appear
to be deadly but course of action will be
to use it in only those setting where
patients can be monitored for R/E.

Educate patients, take informed consent
it respects patient's dignity and their
autonomy also serves common good,

Take measures to protect other people from
disease.

→ seek ~~opinion~~ of other health professionals,
generate reliable data and then only
scale up the production.

downside is that, it can create confusion
in the mind of people, leading to
chaos.

It can also divide medical fraternity
and companies can still exploit people

But in the ~~circumstances~~, some like but
option.

Show
how
your
solution
addresses
the
dilemma
&
has
the
most
positive
impact
on
the
issues
of
equity

16. You are the District Magistrate of one of the poorest districts in the country. Due to widespread poverty and unhygienic conditions, there are many health related problems in the district. Many private medical practitioners have settled in the district and are running a profitable business. There are reports that many of them are charging high fees even for routine medical check-ups. Further, out-of-pocket health expenditure has risen exponentially in the district.

The MP of that constituency has fixed the rates, which the doctors can charge from their patients, for the most common medical treatment. These rates are within the capacity of the poor masses and would not impact the earning of the doctors too. He has also warned that if any doctor is found to be in violation of these, then serious action would be initiated against him.

The medical fraternity has protested against these arm-twisting tactics. They have approached the DM to remedy the situation.

(a) What are the options available to you?

(b) Evaluate each option and suggest the best course of action?

20

आप देश के सबसे निर्धन जिलों में से एक जिले के जिलाधिकारी हैं। व्यापक निर्धनता एवं अस्वास्थ्यकर परिस्थितियों के कारण, जिले में स्वास्थ्य संबंधी बहुत सारी समस्याएं हैं। जिले में ढेरों निजी चिकित्सक आ बसे हैं और मुनाफे का व्यापार चला रहे हैं। ऐसी खबरें हैं कि वे नियमित जांच के लिए भी भारी फीस वसूल रहे हैं, साथ ही जिले में व्यक्ति के जेब से होने वाले स्वास्थ्य खर्च में अत्यधिक वृद्धि हुई है।

क्षेत्रीय सांसद ने चिकित्सकों द्वारा आम उचार हेतु मरीजों से ली जाने वाली फीस निश्चित कर दी है। तय दरें निर्धन से निर्धन व्यक्ति की वहन क्षमता के भीतर हैं और इससे चिकित्सकों की आय पर भी प्रभाव नहीं पड़ेगा। उसने यह भी चेतावनी दी है कि यदि कोई चिकित्सक तय दरों का उल्लंघन करता पाया जाता है तो उसके विरुद्ध गंभीर कार्रवाई की जाएगी।

चिकित्सकीय बिरादरी ने जबरदस्ती की इन युक्तियों का विरोध किया है। परिस्थिति का समाधान निकालने के हेतु उन्होंने जिलाधिकारी से आग्रह किया है।

(क) आपके पास क्या विकल्प उपलब्ध हैं?

(ख) प्रत्येक विकल्प का मूल्यांकन करें व कार्रवाई की सही योजना प्रस्तुत करें।

Elaborate on the central ethical dilemma

Stakeholders → Me (DM)
Local MP
Medical practitioners
Villagers
Society at large

Mention issues of ethics with each

Available options

- ① Accept doctors' protest & talk to MP
- ② Tell them your inability to do anything
- ③ Listen to them, do nothing

4) Arrange a meeting of MP, village representatives and doctors to work out an amicable solution while at the same time make sure public health infrastructure delivers the desired outcome.

Evaluate

1) Talk to MP

Pros - Doctors have right to charge fee

There is no law stipulating a fee and MP can not by himself make law.

→ Doctors are legally right, it protects their right to carry out their profession.

→ MP has right to be informed about activities of doctors

Cons - I may not be the right authority, if they are physically threatened, they may go to Police or Courts.

→ By talking to MP, I may be exceeding my limits

→ on the face of it, MP protects poor people serves common good

→ MP may not like me battling for doctor's my own standing would be diminished

Inability to do anything

Pros
&
cons
will
be
in
terms
of
how
each
option
resolves
the
dilemma
or
not

Poor
→

As it essentially fall in the domain of police & judiciary, I need to keep my ~~hands off~~

→ My relationship with doctors & MP will be maintained.

Con → By ~~taking~~ my narrow view I may be ~~abdicate~~ my responsibility

→ ~~Does not~~ serve common good

→ ~~Conflict~~ b/w MP & doctors may lead to ~~even more~~ exploitation of people as ~~doctors may refuse~~ to provide their services

→ Compassion for poor, mandates me to do something for them

3) Do nothing

Poor - I am safe. My relationship remains cordial with everyone.

- I really don't have any authority over MP

Con - Shirking responsibility, will not make issue go away.

→ Poor people will continue suffering

→ It does not make me a virtuous person as I'm not doing anything to solve problem.

↑
try to rephrase your analysis using terms/phrases from earlier
↓

Q) Arranging a meeting & strengthening
existing village health system.

→ It protects rights of everyone
→ It is an amicable solution & it will lead to benefit of all,
common good.

→ Compassion for poor is a virtuous thing,
so I must do everything to alleviate
their suffering.

→ Strengthening of village health
system will lead to ↓ our of pocket
expenditure. It is also my duty
to see to it that public services are
delivered properly.

Ans: They may not agree to meeting
They may not find a solution.
MP may not like my interference,
leading to her equation with me
getting bad.

But this seems like best option in
the circumstances.

17. You are the Station House Officer of a police station. Recently, there has been a spurt in theft incidents in your area. Some of these incidents have occurred even during daytime. The Resident Welfare Association has blamed the labourers, residing in night shelters, for the crimes.

The night shelters are a result of an initiative by the police to help the homeless people to seek refuge from the biting cold at night. You have taken great pains to get these night-shelters up and running. The record of all those who stay in these night shelters, for instance, their names and identity proofs, is kept with the police. But the police has no information if any one of them has a past criminal record.

Even as an investigation regarding the thefts is going on, the RWA members are demanding to dismantle these night shelters and to not allow these labourers to reside near their homes.

(a) What are the options available to you?

(b) Evaluate each option and suggest the best course of action?

20

आप एक थाने के एसएचओ हैं। हाल के दिनों में, आपके क्षेत्र में चोरी की घटनाओं में काफी तेजी रही है। इनमें से कुछ घटनाएं तो दिनदहाड़े हुईं। रेजिडेंट्स वेलफेयर एसोसिएशन (आरडब्लूए) ने इन अपराधों के लिए रैन बसेरे में रह रहे श्रमिकों पर आरोप लगाया है।

वे रैन बसेरे बेघर लोगों के लिए रात्रि की भयावह ढंड में शरण लेने हेतु पुलिस प्रयोसों के परिणाम हैं। आपने इन रैन बसेरों के निर्माण एवं उन्हें संचालित करवाने के लिए काफी परेशानी उठाई है। इन रैन बसेरों में रहने वालों का ब्यौरा, जैसे कि उनके नाम, उनका पहचान प्रमाण आदि पुलिस के पास है, लेकिन पुलिस के पास इस बात की जानकारी नहीं है कि उनमें से किसी का कोई पूर्व अपराधिक रेकॉर्ड है।

हालांकि, चोरियों की जांच जारी है, फिर भी आरडब्लूए सदस्य इन रैन बसेरों को गिराए जाने एवं इन श्रमिकों को अपने घरों के निकट न रहने दिए जाने की मांग कर रहे हैं।

(क) आपके पास क्या विकल्प उपलब्ध हैं?

(ख) प्रत्येक विकल्प का मूल्यांकन करें व कार्रवाई की सही योजना प्रस्तुत करें।

- Options available → Mention
- 1) Give in to demand, dismantle night shelters
 - 2) Let investigation continue and then take any decision
 - 3) Do nothing or resign
 - 4) Expedite the investigation while increase night patrolling and keep police patrolling ins during day time. Sensitize people & those staying in night shelters

ethical dilemma

1) Dismantling right shelters

Poor - Residents rights respected

→ Law and order situation in the area can improve,

→ My equation with RWA representations will be cordial, Just incidence of theft will also appear good on my

or,

or - Dismantling shelter even w/o investigation is complete, ~~that's~~ it's violation of natural justice.

→ Compassion for poor

→ It shows their bias for poor people and if accuse to demand I may be accused of one attitude for poor people

→ I may not even have right to order dismantling

→ It does not serve common good,

→ Slippery slope as RWA will not

~~do~~ at any thing for poor in the future.

→ Let Investigation continue

2) Seem like logical response.

→ It's my duty to order investigation & let the law take its own course.

→ Everyone is innocent until proven guilty
→ Goal - Protect rights & dignity of
labour.

Comp - RWA may not like it.
my question will be solved, they
may petition higher authorities for my
benefits.

→ RWA has right that there be no trust
in their houses.

→ ~~Procedural~~ Investigation may take a
long time.

3) doing nothing

Prbl - I am protected. hoping situation
will stabilize, winter will pass
away. everything will be back to
normal.

- Respects labour's rights & dignity
→ ~~does~~ not unduly harass them

Ans - It is like shirking responsibility
will not let issue go away
People may take law in their own
hands.

People may complain about me to
higher authorities.

It ~~does not show my~~ leadership
skill, my value!

↑
try
to
use
emical
reasoning
to
justify
it -
use
terms,
phrases
from
emils
↓

→ Best name to organization

4) Expedite the investigation while not patrolling & sensitisation

Pros - very soon, ~~it~~ real culprits will be known and two papers actions with due process of law can be initiated.

→ Respects Rights of resident, rights and dignity of poor labourers

→ Serves ~~common~~ good

→ ↑ patrolling & sensitisation will

increase people's faith in police which keep miscreants away.

→ I will show leadership skills.

Cons - RWA may not like it.

Investigation may still take long time and fuel up residents' complaint to higher authorities.

But in the circumference it looks like but course of action, as it protects rights of anyone.

positive impact on the issues of ethics involved

Show how it is useful the dilemma & how the most positive impact

18. You are a final-year engineering student, studying in a reputed engineering college of India. Campus placements are going on in your college and most of your friends have already been placed in reputed multi-national companies.

You have appeared in selection tests for many companies but have failed to clear any of them. The placement season is drawing to a close. You have taken a student loan to pay for the college tuition fees. Your parents have high hopes from you and placement in a good MNC is very important for your future.

Some of your friends have offered to help you to cheat in the next selection test. Many of them have themselves cleared their tests by cheating and now have job offers from big MNCs. You have never cheated in any exam in your whole student life. But the present situation is making you indecisive.

(a) What are the options available to you?

(b) Evaluate each option and suggest the best course of action?

20

आप भारत के एक प्रतिष्ठित अभियांत्रिकी कॉलेज में अंतिम वर्ष के छात्र हैं। आपके कॉलेज में कैम्पस प्लेसमेंट चल रहा है और आपके अधिकतर मित्र प्रतिष्ठित बहुराष्ट्रीय कंपनियों में नौकरी पा चुके हैं।

आप कई कंपनियों की चयन परीक्षा में पेश हुए, पर किसी में सफलता नहीं पा सके। प्लेसमेंट सीजन सामंजस होने को है। आपने कॉलेज ट्यूशन फीस के लिए एक छात्र ऋण लिया हुआ है। आपके माता-पिता को आपसे काफी उम्मीदें हैं और आपके भविष्य के लिए अच्छी बहुराष्ट्रीय कंपनी में नौकरी पाना अतिआवश्यक है।

आपके कुछ मित्रों ने अगली परीक्षा में आपको नकल कराने का प्रस्ताव रखा है। उनमें से कइयों ने स्वयं भी नकल कर अपनी परीक्षाएं पास की हैं और अब उनके पास बड़ी बहुराष्ट्रीय कंपनियों के जाँव ऑफर उनके पास हैं। आपने अपने छात्र जीवन के दौरान किसी भी परीक्षा में नकल नहीं किया। लेकिन वर्तमान परिस्थिति ने आपको अनिर्णय की स्थिति में डाल दिया है।

(क) आपके पास क्या विकल्प उपलब्ध हैं?

(ख) प्रत्येक विकल्प का मूल्यांकन करें व कार्रवाई की सही योजना प्रस्तुत करें।

- a) options available → *mention the ethical dilemma*
- 1) ~~Cheat~~ in the exam & get job &
 - 2) don't cheat but do your best
 - 3) ~~If not selected~~, seek employment elsewhere & explain situation to parents

1) Cheating in the exam

Pros - I get the job, I am happy,
My parents will be happy.

~~I have~~ I have obligations to my
parent's happiness.

My future will be saved.

So many people have cheated, so I
may not really be doing anything ^{ordinary} ~~extra~~
On the face of it, it does not
harm anyone while leading to maximum
happiness.

Cons - ~~It~~ Disrupt the exam system
→ Slippery slope, it will lead to
more unethical acts in life.

→ Parents will not be happy knowing
I got job doing unethical work.

→ It is against my values, it will
not really make me happy.

→ It violates rights of others who
are more competent and may get job.

→ It also does not ~~serve~~ ~~any~~ ~~good~~
good as incompetent people will be
using

Relate
clearly
to
me
emical
dilemma

4
issues
of
emical

2) Not Cheating

→ It is consistent with my values.

It will make me a better person.

→ It respects rights of others

→ One job is not the end of

life, if I remain honest and

hardworking I will get many

opportunities.

→ Indian values of honesty, patience,

Nishkama Karma

elaborate

Ques - I may not get the job. My

parents will be unhappy.

I will not be able to pay off my

debt.

→ My future will be a

dark cloud.

→ My parents have high expectations.

It's my duty to fulfill them.

*Please
rephrase
using
my
terms,
phrases*

*from
earlier.*



g) Looking for alternative employment, improving myself and exploring to parents,

~~But~~ → One campus placement is not end of life. ~~With~~ improvement I will get good job outside,

→ I will remain true to my values,

→ It will ~~protect~~ rights of everyone,

→ Parents will understand & will ~~not~~ ask me to indulge in unethical acts.

→ ~~It~~ It will hold me in good stead in ~~the~~ long run.

→ It serves common good, society will benefit from a improved me.

Ans - I may not get the job.

I ~~will~~ may not be able to pay off my debt leading to personal & familial tension.

But ~~remaining~~ true to one's values & ~~remaining~~ ethical & moral is very imp.

So, combination of ~~option~~ 2 and 3 will be best available ~~option~~.

Justify
in
context
of
need
to
resolve
the
dilemma