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GENERAL STUDIES (TEST CODE : 760)

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Medium Hindi/Eng.	ENG.	Registration Number	22835
Center	ORN.	Date	7/11/16

INDEX TABLE

Q. No.	Maximum Marks	Marks Obtained
1(a)	10	
1(b)	10	
2(a)	10	
2(b)	10	
3(a)	10	
3(b)	10	
4(a)	10	
4(b)	10	
5(a)	10	
5(b)	10	
6	10	
7	10	
8	10	
9	20	
10	20	
11	20	
12	20	
13	20	
14	20	

Total Marks Obtained:

Remarks:

INSTRUCTIONS

- Do furnish the appropriate details in the answer sheet (viz. Name, Registration Number and Test Code).
उत्तर पुस्तिका में सूचनाएं भरना आवश्यक है (नाम, प्रश्न-पत्र कोड, विद्यार्थी क्रमांक आदि)।
- There are FOURTEEN questions printed in HINDI and ENGLISH. इसमें चौदह प्रश्न हैं तथा हिन्दी और अंग्रेजी दोनों में छपे हैं।
- All questions are compulsory.
सभी प्रश्न अनिवार्य हैं।
- The number of marks carried by a question/part is indicated against it.
प्रत्येक प्रश्न/भाग के अंक उसके सामने दिए गए हैं।
- Answers must be written in the medium authorized in the Admission Certificate, which must be stated clearly on the cover of this Question-Cum-Answer (QCA) Booklet in the space provided. No marks will be given for answers written in medium other than the authorized one.
प्रश्नों के उत्तर उसी माध्यम में लिखे जाने चाहिए जिसका उल्लेख आपके प्रवेश पत्र में किया गया है और उस माध्यम का स्पष्ट उल्लेख प्रश्न-सह-उत्तर (क्यूसीए) पुस्तिका के मुख्य पृष्ठ पर अंकित निर्दिष्ट स्थान पर किया जाना चाहिए। उल्लिखित माध्यम के अतिरिक्त अन्य किसी माध्यम में लिए गए उत्तर पर कोई अंक नहीं मिलेंगे।
- Word limit in questions, if specified, should be adhered to.
प्रश्नों में शब्द सीमा, जहाँ विनिर्दिष्ट है, का अनुसरण किया जाना चाहिए।
- Any page or portion of the page left blank in the Question-Cum-Answer Booklet must be clearly struck off.
उत्तर पुस्तिका में खाली छोड़ा हुआ पृष्ठ या उसके अंश को स्पष्ट रूप से काटा जाना चाहिए।

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EVALUATION INDICATORS

1. Alignment Competence
2. Context Competence
3. Content Competence
4. Language Competence
5. Introduction Competence
6. Structure - Presentation Competence
7. Conclusion Competence

Overall Macro Comments / feedback / suggestions on Answer Booklet:

1.

2.

3.

4.

5.

6.

All the Best

Answer the following questions is not more than 150 words each.

1. (a) Celebrities are paid huge amounts by companies for endorsing products that at times turn out to be harmful for the consumers. Examine the ethical dimensions involved in such instances. 10

विज्ञापन के लिए सेलेब्रिटीज (ख्यातिप्राप्त व्यक्ति) को ऐसे उत्पादों के कंपनियों द्वारा मोटा भुगतान किया जाता है जो कई बार उपभोक्ताओं के लिए हानिकारक होते हैं। ऐसे दृष्टांतों से जुड़े नैतिक आयामों का परीक्षण कीजिए।

Proliferation of consumer culture and associated goods has exacerbated the issue of substandard goods and their advertisement too.

Endorsement of such goods by celebrities is a particularly important issue and involves following ~~is~~ ethical dimensions:

- False heroes - they command big following among people and their wrong endorsement can have grave consequences.

- Health implications - specially on children since they are more prone to such advertisements.

- Lack of due diligence on side of celebrity as celebrities do not themselves evaluate the product before endorsing.

Money over humanity - since their financial gains affect others adversely

On the other side, there may be genuine omission on the side of celebrities like the recent case in which international star Pierro Brosnan said that he did not know of bad effects of Pan Masala before endorsing it.

As the golden rule says, one should not expect others to do what one cannot do. Celebrities should follow this and endorse products that they have indeed used and which they feel are beneficial to society.

1. (b) Lack of cleanliness in urban areas despite schemes such as the Swachh Bharat Abhiyan point to difficulties faced in bringing about attitudinal and behavioural changes. Discuss. 10

स्वच्छ भारत अभियान जैसी योजनाओं के बावजूद शहरी क्षेत्रों में साफ-सफाई का अभाव वस्तुतः लोगों की सोच के साथ-साथ उनके व्यवहार को परिवर्तित करने में सामना की जाने वाली कठिनाइयों को इंगित करता है। चर्चा कीजिए।

Despite two years of Swachha Bharat Abhiyan, the issue of cleanliness in urban area continues.

This is due to deeply imbibed aspect of lack of hygiene specially in public place in people's attitude. We talk of utmost cleanliness in our house but litter the streets.

Also, despite construction of toilets, many do not use it believing it is only for the ladies of households.

Also, the social audit around the issue is missing. Delhi Metro despite its varied ^{user} profile has been able to maintain cleanliness despite very less check. This is because people focus upon

such activities. whereas Indian railways still suffers from the issue. Hence, awareness leading to social audit plays a prominent role.

Also, change within the perception rather than government imposition will bring real change. Celebrates crying, wishful thinking cases where girls are refusing to marry in absence of toilets helps create grass-root awareness around the issue.

Religious doctrines like washing hands can be used to bring simple behavioural changes with far reaching consequences.

2. (a) Issues around economic inclusion are not just about income gaps, there are many dimensions of moral and ethical choices as well. Discuss. 10
आर्थिक समावेशन से जुड़े मुद्दे केवल आय अंतराल से संबंधित नहीं हैं, बल्कि इसमें नैतिक और आचारीय चयन के कई आयाम भी हैं। चर्चा कीजिए।

Economic inclusion in true sense can only be achieved through an approach that extends beyond just economy and income.

It needs to include aspects like feeling the need for equality, compassion for needs of others, avoiding practices like caste inequality and so on.

For ex. despite some economic strength, debit capitalist face other non-income barriers like avoidance of their products due to caste considerations.

Also, any effort at inclusion like Jan Dhan Yojana can be misused by others and corruption and misuse will reduce only when the morality of issue is judged.

Also, no person can survive just on money. Equal treatment, just practices, equality in social customs are other gaps which need to be filled to achieve inclusive growth.

"No person in society can be happy when a majority is in distress" - the people at the top need to realise this to make voluntary efforts to reduce inequality.

"line simply so that others may simply line" is the basic underlining thought here.

- (b) Socially and economically marginalized women are used to make a profit, often at the cost of their own health and reproductive autonomy, in the name of commercial surrogacy. Discuss the ethical issues associated with commercial surrogacy in India. Should commercial surrogacy be completely banned?

10

सामाजिक और आर्थिक रूप से हाशिए पर रहने वाली महिलाओं का वाणिज्यिक सरोगेसी के नाम पर, अक्सर उनके स्वास्थ्य और प्रजनन संबंधी स्वायत्तता की कीमत पर, लाभ कमाने के लिए उपयोग किया जाता है। भारत में वाणिज्यिक सरोगेसी से जुड़े नैतिक मुद्दों पर चर्चा कीजिए। क्या वाणिज्यिक सरोगेसी पर पूर्ण प्रतिबंध लगा दिया जाना चाहिए?

Commercial surrogacy means a woman agreeing to hold other couple's baby in her womb for nine months for a payment of sum.

Various issues involved are:

- Exploitation of women by intermediaries who pay them poorly
- Commercialisation of supreme power of ~~the~~ creation of life by people
- Repeated surrogacy may lead to health issues
- Issue of abandonment of child born with defects or girl child
- Abandonment of child due to international laws.

These point to support of ban on commercial surrogacy. But there are other ethical issues with ban such as:

- Denial of right to productivity of a woman
- It may push surrogacy underground
- Lack of concern for couples who are unable to conceive and find altruistic donors
- Pressure on other women of household to become surrogate may increase.

Hence, rather than banning, a more balanced approach would include regulating commercial surrogacy and of other assistive reproductive technologies so that these women have right to continue as surrogates without letting them get exploited or cheated.

3. (a) While discussing the ethical issues that journalists face on a regular basis, examine the causes of increased sensationalism in news media in recent times. 10

पत्रकारों द्वारा नियमित रूप से सामना किये जाने वाले नैतिक मुद्दों पर चर्चा करते हुए, हाल के दिनों में समाचार जगत में अधिक से अधिक सनसनी फैलाने के कार्य के कारणों का परीक्षण कीजिए।

Media is supposed to be the 4th pillar of democracy that empowers the people by keeping them informed.

The task of a journalist is very complex and he/she may face following issues:

- Monetary gain vs responsible journalism - when the most moral conduct may not bring the money
- fidelity and accurate representation of facts
- fear of security and danger to their own life when dealing with high profile and sensitive cases
- limit upto which media trial should go on so that public is informed without affecting the judicial proceedings.

- Unbiased approach without allegiance towards one ideology or group.

Causes for increased sensationalisation

- Fast paced life which leaves very less time with people to go only through more important or appearing to be important issues.
- Global trend where increased spice (masala) is preferred by people.
- Increased money involved with media.
- Reduced influence and reach of government news channels like Kayyafatba TV and Doordarshan.
- Age of internet media.

(b) What are the various sources through which humans can judge the correctness of their actions? In the context of public life discuss how these sources are important in offering a clear and practical guidance. 10

वे विभिन्न स्रोत क्या हैं जिनके माध्यम से मनुष्य अपने कृत्यों के औचित्य का परीक्षण कर सकता है? चर्चा कीजिए कि सार्वजनिक जीवन के संदर्भ में स्पष्ट और व्यावहारिक मार्गदर्शन प्रदान करने में ये स्रोत किस प्रकार महत्वपूर्ण हैं?

The correctness of an action involves evaluation from various dimensions that can be following :

- Consequences - the theory of 'utilitarianism' encourages one to look for benefit of the maximum and this can be considered

- Ways to achieve the goal are important as no goal can justify killing an innocent man/woman against his/her will

- Situation - every issue needs to be evaluated in the light of the situation prevailing

- Virtue ethics - the personal morals and standards act as the beacon light in guiding a person's actions.

Importance in public life

- Welfare of maximum can help choose between two moral schemes and actions possible which are conflicting eg. water needs for industry and drinking needs.
- Personal morals and ethics help guide a person when there is lack of clarity in rules.
- Prevailing situation help evaluate if an option is too unrealistic for situation.
for ex: encouraging dialogues is good at international stage but doing this in wake of imminent war is not prudent.

4. (a) Should a person resort to leaking of information in case of wrongs done in the organization? Does it cause a conflict of interest between the personal, organizational and societal spheres? Discuss with examples. 10
क्या संगठन में की गई गलतियों के संबंध में व्यक्ति को सूचना लीक करनी चाहिए? क्या यह व्यक्तिगत, संगठनात्मक और सामाजिक क्षेत्रों के बीच हितों का टकराव पैदा करता है? सोदाहरण चर्चा कीजिए।

Leaking of information involves conflicting morality of duty of a person towards his/her organisation against his/her duty towards society at large. This may also have influence on personal sphere.

For ex. leak of data about snooping by Edward Snowden brought great criticism towards US government, was against his responsibility towards his organisation that was given responsibility of classified data. It has influenced his personal life due to his asylum in Russia. But such a step looks important when considered its greater impact on privacy rights of the

Society.

Hence, a person should well evaluate his/her action's consequences on society, organisation and personal life to decide if the task is required and there is not hard and fast criteria in this regard.

- (b) Competition, it is argued, spurs the best of performance, however, can it also instigate cheating and unethical behaviour? Discuss with adequate examples. 10

यह तर्क दिया जाता है कि प्रतियोगिता सर्वोत्तम प्रदर्शन की प्रेरणा देती है, लेकिन क्या यह धोखाधड़ी और अनैतिक व्यवहार के लिए भी प्रेरित कर सकती है? पर्याप्त उदाहरणों के साथ चर्चा कीजिए।

Competition is required so that we can push ourselves to our testing limit. It is required so that a person is not relaxed or careless in his/her approach. It also puts him/her under adversities and tests the fortitude of a person which is considered one of the cardinal virtues of a moral person. For ex. it is at the biggest stages like Olympics that most athletic records are broken.

But competition can also lead to cheating or unethical behaviour to find ways to gain undue or illegitimate advantage. Dry intake to boost physical activity is one way. Countries indulge in snogging to gain knowledge that others obtained through efforts.

In such a scenario to gain the best out of competition one should not forget the age old adage "That is playing for the sake of winning that is important and not the win itself".

5. (a) "A person may cause evil to others not only by his actions but by his inaction, and in either case he is justly accountable to them for the injury". Explain the statement giving one example each from personal and public life.

10

"व्यक्ति न केवल अपने कार्यों द्वारा, बल्कि अपनी निष्क्रियता द्वारा भी दूसरों को क्षति पहुंचा सकता है, और दोनों ही स्थितियों में हुए नुकसान के लिए वह उनके प्रति उचित रूप से जवाबदेह होता है।" व्यक्तिगत और सार्वजनिक जीवन से एक-एक उदाहरण देते हुए इस कथन की व्याख्या कीजिए।

The cause for injury is usually attributed to misdoing on part of someone. Inaction is usually ignored but is inaction that can sometimes become the cause itself.

For example, a person passing on road sees a bleeding man but doesn't help him. Legally he may not be at cost, but morally and ethically the person is responsible since his act was against basic tenets of humanity. His help could have saved the ~~man~~ other person's life.

Similarly, civil servants who do not indulge in corruption themselves but turn a blind eye towards it in their department

are at fault. Such corruption for ex in infrastructure project may lead to faulty construction and collapse leading to loss of life.

Also inaction in policy on side of policymakers has taken a toll on country's progress hence punishment for wrong actions and inaction should coexist.

(b) "A people that values its privileges above its principles soon loses both." What does this quotation mean to you? Explain with an example. 10

"वे लोग जो अपने सिद्धांतों की तुलना में अपने विशेषाधिकारों को महत्व देते हैं, शीघ्र ही दोनों को खो देते हैं।" आपके लिए इस उद्धरण का क्या अर्थ है? उदाहरण सहित व्याख्या कीजिए।

"With great powers comes great responsibility which should be supplemented with great morality". Powers and privileges bring comfort and influence to a person. But in the lack of principles, this can lead to their misuse, egoism and corruption.

Such people then start fulfilling their ambitions over others needs and soon lose their powers and principles.

For example a corrupt leader at some point or other is always taught a lesson by the people through elections.

Hence principles like Prudence,

Compassion, honesty, impartiality,
probity and integrity need to coexist
for privileges to be used in best sense and
Continue.

6. Instances of atrocities against dalits despite stringent legal measures point to the fact that the problem is not one of legality only but a matter of entrenched social prejudices and attitude. In this context suggest some effective measures to address the issue holistically. 10

कठोर कानूनी उपायों के बावजूद दलितों के विरुद्ध अत्याचार के विभिन्न उदाहरण इस तथ्य को इंगित करते हैं कि समस्या केवल कानूनी नहीं है अपितु यह दृढ़ सामाजिक पूर्वाग्रहों और अभिवृत्ति का मामला है। इस संदर्भ में मुद्दे के समग्र समाधान के लिए कुछ प्रभावी उपायों का सुझाव दीजिए।

Despite laws like Benenson of Atrocities Act, Civil Liberties Protection Act, the atrocities against dalits continue.

This is because such widely prevalent issues need societal change and caste discrimination and untouchability still exists in the society. In some cases, dalits themselves subscribe to the view and do not raise voice against wrongdoings like many manual scavengers themselves asking for job.

This mentality extends to the police too which is not sensitive hence the implementation of laws suffers.

Hence, effective measures can be:

- Bottom up financial empowerment of dalits economically, socially by encouraging dalit capitalism, dalit leaders.
- Sensitisation of police and other civil administration and higher intake of dalits into them
- Involving dalits as active stakeholders against them being treated as beneficiaries
- Strong implementation of protective laws
- Education and awareness strictly condemning such discriminatory practices.
- Encouraging efforts from within dalits like 'Safai Karamchahi Andolan'
- As suggested by Grandhiji, dalits themselves need to empower from within and stop thinking themselves as separate from society.

7. What do you mean by 'anonymity in the civil services'? Explain why anonymity and neutrality are considered as important traits for civil servants.

10

'सिविल सेवा में अवैयक्तित्व (anonymity)' से आपका क्या आशय है? व्याख्या कीजिए कि क्यों अवैयक्तित्व और तटस्थता सिविल सेवकों के लिए महत्वपूर्ण लक्षण माने जाते हैं।

'Anonymity of civil services' refers to lack of lavish praises and sensationalisation of their work. This is done so that no one in the civil services become bigger in the ~~idea~~ eyes of the public than the civil administration itself. It is also to emphasise on the fact that work done by them is in service to their duty and they should not expect the headlines like the elected leaders get who are made accountable to people at regular interval.

Neutral bureaucracy is favoured against committed bureaucracy so that it works only in the favour of people and society and not for a party. This helps maintain

objectivity in their working and keep their goals in sync with the constitutional goals.

A committed bureaucrats who favours a party or leader over other alternates into risk of falling out if the next election brings opposition party into power.

Neutral bureaucracy is also important to maintain continuity of policy and administration and so that it does not change with party to party. Neutral bureaucracy with no allegiance to one party maintains uniformity.

8. Prescription of dresscode for women not only violates their liberty but also reflects outdated views on gender relations as well as proper conduct.
Comment.

10

महिलाओं के लिए ड्रेसकोड का विधान न केवल उनकी स्वतंत्रता का उल्लंघन करता है, अपितु यह लैंगिक संबंधों और साथ ही उचित आचरण संबंधी दकियानूसी विचारों को भी प्रदर्शित करता है। टिप्पणी कीजिए।

Dresscodes serve various purpose.

They are sometimes meant to maintain uniformity and dim inequality as in schools. In other cases, they may be suitable for best performance of one's duty as in case of army or police.

Hence, a general comment on dresscode just showing the cause of outdated views is not valid and the situation needs evaluation.

Also, liberty cannot be unlimited and needs to be in consonance with societal and organisational goals.

But dresscode when imposed in a ~~discriminatory~~ discriminatory manner can lead to violation of liberty and outdated norms. For ex. airlines have been accused of imposing dresscodes which make them appear more attractive in a very biased manner.

Also, many TVs and serials and movies make the actors wear provocative dress.

In such cases, the dresscode does become a bondage hence needs to be seriously discouraged by not only the law but society at large.

In the following questions, carefully study the cases presented and then answer the questions that follow (in around 250 words):

9. You are DM of a very poor district in the hinterland of India. It has come to your notice that manual scavenging is widely prevalent in the district even though the new law prohibits manual scavenging in any form. Upon enquiry, you have found that the number of manual scavengers has been reported to be very low, however, hundreds of dry latrines in the district depict a different picture. You have also noticed two more important trends: first, most of the manual scavengers are Dalits, and second, in many of the cases they themselves go to the houses and request the owners to clean their toilets manually, as it would provide monetary benefits. The entire district administration has been criticized by the media and there is political pressure on you to manipulate the data in a way that it shows less number of manual scavengers in the district. Based on the given information answer the following:
1. Identify the ethical issues associated with manual scavenging.
 2. List the options available to you in the given case. Evaluate the merits and demerits of each.
 3. Discuss some feasible steps that you can take to control this serious problem.

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आप भारत के अंदरूनी क्षेत्र में एक बहुत-ही पिछड़े जिले के डी.एम. हैं। आपको यह पता चला है कि नये कानून द्वारा किसी भी रूप में मैला ढोने की प्रथा पर प्रतिबंध लगाए जाने के बावजूद जिले में यह व्यापक रूप से प्रचलित है। पूछताछ करने पर आपको ज्ञात होता है कि मैला ढोने वालों की संख्या बहुत कम बताई गई है, जबकि जिले में सैकड़ों शुष्क शौचालय अलग ही तस्वीर प्रस्तुत करते हैं। आप दो अन्य महत्वपूर्ण प्रवृत्तियों का भी अवलोकन करते हैं: पहला, अधिकांश मैला ढोने वाले दलित हैं और दूसरा, कई प्रकरणों में वे स्वयं घरों में जाते हैं और गृहस्वामियों से उनका शौचालय हाथ से साफ करने का अनुरोध करते हैं, क्योंकि इससे मौद्रिक लाभ होगा। संपूर्ण जिला प्रशासन की मीडिया द्वारा आलोचना की गई है। इस कारण आप पर आंकड़ों में इस प्रकार से हेरफेर करने का राजनीतिक दबाव है जिससे जिले में मैला ढोने वालों की कम संख्या का पता चले। दी गई जानकारी के आधार पर निम्नलिखित का उत्तर दीजिए:

1. मैला ढोने से संबद्ध नैतिक मुद्दों को चिन्हित कीजिए।
2. दिए गए प्रकरण में आप स्वयं के लिए उपलब्ध विकल्पों को सूचीबद्ध कीजिए। प्रत्येक विकल्प के गुणों-अवगुणों का मूल्यांकन कीजिए।
3. आपके द्वारा इस गंभीर समस्या को नियंत्रित करने के लिए उठाए जा सकने वाले कुछ व्यावहारिक कदमों की चर्चा कीजिए।

The issue of manual scavenging that still exists in the society despite 7 decades of

development includes following ethical issues:

- It is a derogatory ~~practices~~ practice that is against respect of fellow humans (garima)
- Such practices further unequal caste status and discrimination in the society
- Dry latrines affect the health of people around
- Shows inability and lack of will to deal with the issue of political and civil administration.
- Poverty and destitution of these castes and classes.

Options available

1) falsify media accusations citing manipulated data

Merits

- Help avoid the issue and further tension

associated with

- Satisfy the political disciplines and maintain my political loyalty.

Demerits

- Escapist route since will neither help solve the issue in hand nor contain the media completely
- Data manipulation is illegal and can be tapped in future.

2) Release the original data and ignore everything else

Merits

- Help avoid tensions associated with case
- I will be doing nothing illegal

Demerits

- May jeopardise relations with senior
- Against the work ethics expected of a civil servant
- Solution to issue still missing
- Criticism in media.

3) Release the data without manipulation
but with agenda and course for action

Merits

- No illegal data manipulation and will be honest acceptance of issue
- Course of action may mild the media criticism and placate the leaders too
- Help take a holistic approach towards the issue of manual scavenging.

Demerits

- May invite media criticism and bad name as immediate consequence.

Evaluating the options, I will take the third approach taking following steps to check the situation:

- Increasing awareness among people regarding sanitation and its impact on health
- Using schemes like "Swachha Bharat Abhiyaan" to convert dry latrines to runny ones
- Strict crackdown on people encouraging manual scavenging and alternative jobs for those people under government schemes
- Inhibiting dalit campaigns like "Safai Karamchauri Abhiyaan" which helps bring the change from within dalit society.

[Faint handwritten notes in Hindi, mostly illegible due to fading and bleed-through.]

10. You are SP of a district where the use of drugs is prevalent, especially among the youth. The neighbouring districts are also suffering from the same problem. There is a huge hue and cry in the national media about the drug issue and the government and political parties are pressurising the police and district administration to act on the issue. A big deal of drugs is busted by the police in your area and all the culprits have been arrested. However, even before you reach your office, a minister from the ruling party of the state calls and asks you to release few of the culprits. You have long suspected the role of many senior leaders in this drug menace of the state. You have also been informed by your juniors that a few officers who dared to act against people involved in drug dealings were transferred or suspended on wrong charges earlier.

1. Identify the options available to you.
2. Evaluate the pros and cons of each of your options.

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आप एक ऐसे जिले के एस.पी. हैं जहां मादक पदार्थों का व्यापक उपयोग होता है, विशेष रूप से युवाओं के बीच यह सर्वाधिक प्रचलित है। पड़ोसी जिले भी इसी समस्या से ग्रसित हैं। मादक पदार्थों से जुड़े मुद्दे के संबंध में राष्ट्रीय मीडिया में हायतौबा मची है और इस मुद्दे पर कार्रवाई करने के लिए सरकार और राजनीतिक दल पुलिस एवं जिला प्रशासन पर दबाव डाल रहे हैं। आपके क्षेत्र में मादक पदार्थों की एक बड़ी डील का पुलिस द्वारा भंडाफोड़ किया जाता है और सभी अपराधियों को गिरफ्तार कर लिया जाता है। हालांकि, इससे पहले कि आप अपने कार्यालय पहुंचते, राज्य के सत्तारूढ़ दल का एक मंत्री आप को बुलाता है और कुछ अपराधियों को छोड़ने के लिए कहता है। आप लंबे समय से राज्य में मादक पदार्थ से जुड़े इस खतरे में कई वरिष्ठ नेताओं की भूमिका पर संदेह करते रहे हैं। आपको, आपके कनिष्ठों द्वारा सूचित किया जाता है कि मादक पदार्थों की डीलिंग में सम्मिलित लोगों के विरुद्ध कार्रवाई करने का साहस जुटाने वाले कुछ अधिकारियों को पूर्व में गलत आरोपों में स्थानांतरित या निलंबित किया जा चुका है।

1. स्वयं के समक्ष उपलब्ध विकल्पों की पहचान कीजिए।
2. अपने प्रत्येक विकल्पों के पक्ष-विपक्ष का मूल्यांकन कीजिए।

The issue of drugs is a sensitive one since it leads to generation of criminal money, destruction of productive human capital and so on. Involvement of politicians further complicate the issue.

The facts of the case are:

- Problem of rampant issue of drug menace
- Arrest of drug dealers but order to release
- Situational conflict between my duty and my relations with minister.

options available to me:

1) Listen to ministers ^{order} advice and release the culprits

Merits

- Helps me avoid any confrontation with seniors and ministers and avoids jeopardy to my career

Demerits

- The approach is loyalist towards minister but does great disservice to society and to my responsibility as SP.

2) Arrest the culprits and name the ministers too in a press release

Merits

- Helps save my duty and catch the bigger fish in the dry menace
- Maintains my integrity and probity

Demerits

- The step seems to be courageous but one of haste and lack of calculations
- The case against minister may not be proved and my career jeopardised
- Is a confrontationalist approach

3) A more cautious and calculated response would include

- I will try to first record the minister ordering me to release as final will of protection
- will release few of the culprits and

choose the situation for present

- Contact senior officers of clean and influential image and ask them to convince the CM of the political advantages of catching the culprits
- Leak information regarding released culprits to some NCO and other cult bodies so they can be put into suspicion.
- Silently start collecting more evidences against minister to form concrete case against him

Merits

- Approach is a rational one and involves both immediate concern and long term

Objectives

- Help tackle the drug issue in a complete manner
- Maintain both my integrity and career prospects.

Demerits

- Risky since at any stage the minister may be informed.

I will take the third approach due to its advantages. It is bit risky but it is the nature of the job that is risky and a public servant takes up the task keeping such issues in mind and should be ready to tackle such situations in public interest.

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(इस भाग में कुछ ना लिखें)

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11. You are the manager of a small hotel which maintains high standards of ethics in dealing with its customers. One day a person comes to your hotel and enquires about booking a room at your hotel. However, due to peak season, all rooms were already booked and hence the staff politely informed him about the unavailability. The person, however, was adamant and took this as a personal insult and started misbehaving with the staff present at the counter. Citing his political connection he also threatened the staff of severe consequences. Next day the person lodged a frivolous complaint with the police under the stringent SC/ST act. In his complaint he accused you and your staff of insulting him deliberately on the basis of his caste. He insisted further that he was denied a room at your hotel due to the caste he belongs to.

1. What are the options available to you?
2. Evaluate each of these options and choose the option which you would adopt, giving reasons.

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आप एक छोटे से होटल के प्रबंधक हैं जिसका अपने ग्राहकों से व्यवहार का उच्च नैतिक मानक है। एक दिन एक व्यक्ति आपके होटल में आता है और आपसे होटल में कमरा बुक करने के संबंध में पूछताछ करता है। हालांकि, पीक सीजन होने के कारण सभी कमरे पहले से ही बुक हैं और इसलिए कर्मचारी विनम्रता पूर्वक उसे अनुपलब्धता के संबंध में सूचित करता है। लेकिन वह व्यक्ति हठी था और इसे व्यक्तिगत अपमान के रूप में ले लेता है और काउंटर पर उपस्थित कर्मचारियों के साथ दुर्व्यवहार पर उतर आता है। अपने राजनीतिक संबंधों का हवाला देते हुए वह कर्मचारियों को गंभीर परिणाम की धमकी देता है। अगले दिन वह व्यक्ति कठोर एस.सी./एस.टी. अधिनियम के तहत पुलिस के पास ओछी शिकायत दर्ज करवाता है। अपनी शिकायत में वह आप पर और आपके कर्मचारियों पर अपनी जाति के आधार पर जानबूझ कर अपमान करने का आरोप लगाता है। वह आगे कहता है कि वह जिस जाति से संबंध रखता है, उसके कारण उसे आपके होटल में कमरा देने से मना किया गया था।

1. आपके समक्ष उपलब्ध विकल्प क्या हैं?
2. इनमें से प्रत्येक विकल्प का मूल्यांकन कीजिए और स्वयं द्वारा चुने जाने वाले विकल्प का कारण बताइए।

The case clearly presents how increasing number of laws also create increasing number of avenues for their misuse.

The case contains following facts and issues:

— Work ethics of my hotel and its staff

which deals with every customer objectively and politely

- Genuine unavailability of rooms
- Rude behaviour of person and his political connections
- Frivolous complaint filed

Options available :

- 1) Talk to person, apologise and ask for out of court settlement

Merits :

- will help avoid a case which can lead to severe punishment due to its sensitive nature

Demerits

- "Nothing strengthens oppressor as much as one's silence" - such an approach will lead to me encouraging his acts
- will affect confidence of my staff and their work ethics

- Is simply an escapist route to the situation and show my weak leadership skill.

2) file a countersuit using one of my SC/ST employee

Merit

- Will be a tit for tat response and may ~~lead~~ ^{send} a warning to person
- May lead to withdrawal of case on both sides

Demerits

- Increased confrontation may lead to problem going out of hand
- I will also fall into the wrong side of morality
- Lack of compassion towards true rights and grievances of SC/ST communities
- If the argument of falsification is proved against my SC/ST employee, may jeopardise his/her career and life.

3) Take a more diligent and calculated approach.

- Since hotels usually have CCTV camera, check if the entire incident was captured on it
- Keep the records properly to prove that rooms were genuinely not present
- Keep the witness especially the non-hotel staff ready
- Approach with these to avoid litigation with person.

Merits

- Will be the cautious and calculated approach and form good defence in courts if case continues
- Will teach a good lesson to person
- Nothing immoral or illegal or outside

Demerits

- The person may not agree for settlement and the case may drag.

Evaluating the options, the third approach seems to be most rational, balanced, diligent, moral and legal and I would go with it.

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12. You are the Health Secretary in a state where there is an outbreak of dengue and chikungunya diseases. There have been reports of negligent attitude of some private hospitals in the city. Also, the public hospitals do not have the required infrastructure and staff to meet such increased number of cases in a short span of time. Additionally, the staff is demoralised by the increased working hours and the public outrage. Despite the efforts of the local authorities this issue emerges year after year.

1. What are the immediate steps which should be taken in such a situation?
2. Suggest some long term measures to ensure that such a situation is not repeated.

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आप एक ऐसे राज्य में स्वास्थ्य सचिव हैं जहां डेंगू और चिकनगुनिया रोगों का प्रकोप है। शहर में कुछ निजी अस्पतालों के उपेक्षा भरे रवैये की भी सूचना है। इसके साथ ही, सरकारी अस्पतालों में इतने कम समय में इन मामलों की इतनी बढ़ती संख्या का सामना करने के लिए आवश्यक अवसंरचना और कर्मचारी नहीं है। इसके अतिरिक्त, कर्मचारी काम के घंटे में वृद्धि और जनता के आक्रोश से हतोत्साहित हैं। स्थानीय प्राधिकरणों के प्रयासों के बावजूद यह समस्या वर्ष दर वर्ष बढ़ती जा रही है।

1. ऐसी स्थिति में उठाये जा सकने वाले तत्कालिक कदम क्या होंगे?
2. यह सुनिश्चित करने के लिए कि ऐसी स्थिति की पुनरावृत्ति न हो, कुछ दीर्घकालिक उपायों का सुझाव दीजिए।

It is a situational emergency which requires immediate and concrete response since outbreaks can cause medical havoc.

The facts of the case are:

- Repeated outbreak of diseases every year
- Lack of adequate infrastructure
- Negligent and irresponsible attitude of some private hospitals
- Demoralised authorities and officials.

Reason for such situation

- Lack of availability of required medicine and infrastructure due to shortage of fund and corruption
- Lack of accountability with private hospitals which leads to adverse selection of patients.
- Lack of proper government official training
- Climate change exacerbating the issue with rising temperature.

Keeping the above facts in mind, myimmediate steps would be :

- Recommendation to release fund from emergency fund in state to establish camps to increase public infrastructure
- Approach national level and international level NGOs like Medical San frontiers for assistance

- Meeting with top private hospitals and stern warning. Provisions under Essential medicines act can be invoked to bring them in consonance with approach.
- Personally, taking a meeting of district health officers to encourage them and ask them to pass on the motivation.
- Help from medical infrastructure of neighbouring states.

Long term solutions

- A proper approach requires research to make the medicine for such diseases available at all the time at affordable rates.
- Creating awareness among people since such diseases can be well contained through daily habits like not letting the water stay stagnant and keeping sanitation.

- Increased fund to improve health infrastructure by increased expenditure on health from 1% of GDP at present to 2.5% as suggested by National Health Policy.
- Research like genetic traits into mosquitoes which limit their growth
- Regular training and motivational courses for employee and public officials.

13. As a Forest Officer, you are receiving increasing complaints of certain animals ruining the farms and causing damage to crops. This is creating an undue financial burden for the farmers who are in deep distress because of the uncontrolled damage. Consequently, the farmers are demanding you to put forward a request for culling of animals. You are an animal lover and against culling of animals. You had made efforts to control the menace but the population of animals has increased beyond the managing capacity.

1. What are the options available to you? Evaluate each of these options and choose the option which you would adopt, giving reasons.

2. Also suggest some long term measures to ensure that such a situation is not repeated.

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एक वन अधिकारी के रूप में, आपको कुछ जानवरों द्वारा खेतों को बर्बाद करने और फसलों को क्षतिग्रस्त करने की बढ़ रही शिकायतें मिलती हैं। यह ऐसे किसानों पर अनुचित वित्तीय बोझ डाल रहा है जो अनियंत्रित क्षति के कारण गहरे संकट में हैं। परिणामस्वरूप, किसान जानवरों को मारने के लिए आपसे अपने बरिष्ठों से अनुरोध करने की मांग कर रहे हैं। आप पशु प्रेमी हैं और जानवरों को मारने के विरुद्ध हैं। आप उक्त समस्या को नियंत्रित करने का प्रयास कर चुके हैं, लेकिन जानवरों की आबादी प्रबंधन क्षमता से अधिक बढ़ गई है।

1. आपके समक्ष उपलब्ध विकल्प क्या हैं? इन उपलब्ध विकल्पों में से प्रत्येक का मूल्यांकन कीजिए और बताईए कि आप किस विकल्प को चुनेंगे। अपने उत्तर के पक्ष में तर्क दीजिए।

2. इसके साथ ही यह सुनिश्चित करने के लिए कि ऐसी स्थिति की पुनरावृत्ति न हो, कुछ दीर्घकालिक उपायों का सुझाव दीजिए।

The case presents to me a situational dilemma which has been created by structure of modern human civilisation and common nowadays.

The facts of the case are:

— My responsibility as 'forest officer' to balance interest of humans and animals

- Right to movement and life for wild animals
- Financial interests of people who are mostly poor
- Growing size of human settlements and disappearing forests.

Options available

- 1) Recommend fitting culling of animals
straightaway

Merits

- I will not have to bother with the case anymore
- will satisfy the demands of people and lead to reduced conflicts and reduced trouble for me.

Demerits

- Right to life extends to animals too as they are living beings too.

- Valid argument in favour of animal's movements since humans are moving deeper into forests
- will be an escape route for me as I will be running from my duty in true spirit
- May damage ecosystem

2) Ignore the request

Merits

- Animals rights protected
- Ecosystem not damaged and preserved
- My personal love towards animals satisfied

Demerits

- will be a confrontationist approach since villagers may get agitated
- losses to continue

3) A more balanced and rational approach will require me to talk with villagers. I will try to talk with villagers to have wire protection around the farms. Also, I will try to talk to my seniors and get the people living in core forest to relocate.

I will also contact an animal NCD and take their advice to better deal with animal behaviour. If all this doesn't work, culling can be considered.

Merits

- Show my ~~own~~ diligence towards the issue and will be the rational approach
- Balance rights of people and animals

Demerits

- May take time.

I will pick the third option due to its balanced approach.

Long term solutions

- Avoiding settlements in core areas of the forest
- Increased awareness among the people

and sensitization towards animals

- Innovative methods to keep away animals like ultrasound alarms
- Cultivating crops and vegetables like mango trees which are less prone to animal destruction
- Create passages for animals to move from one section of forest to other.
- Having a more objective culling policy.

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(इस भाग में कुछ ना लिखें)

14. Dr. A.K. Singh, a professor of medicine, is a prominent cardiologist. His personal financial investments include significant stock holdings in three publicly traded biotechnology firms. He is approached by one of these firms to be a lead investigator in a therapeutic trial of a novel agent for preventing tissue damage from myocardial infarction (MI). This will be a randomized double-blinded, placebo-controlled clinical trial (neither patient nor physician will know whether the drug under investigation or a placebo is being used in a given patient). Dr. Singh is quite familiar with the preliminary animal and cell biology work in the area and believes that there is an excellent chance that this new drug will result in a significant improvement in survival and reduce damage to the heart muscle. He even thinks this novel agent may reduce the risk of heart failure and irregular beats. Dr. Singh's group is one of the few cardiology groups fully prepared to carry out this investigation, which is why he was contacted. He cares for a large number of patients with MI and believes that he could enroll numerous patients efficiently. The drug will only be available to his patients if his group participates in the trial. The company is offering Rs. 25 lakh for each patient enrolled. As a lead investigator, he will become much better known and will likely experience an increase in referrals if the trial succeeds.

1. Is Dr. Singh's participation in this study appropriate? Justify your position.
2. Does Dr. Singh have a conflict of interest? If so, what is the nature of the conflict? How could it be mitigated.
3. How would the nature of the conflict of interest be different had he not already owned stock, but instead had been offered stock as a form of compensation for conducting the study? 20

मेडिसिन के प्रोफेसर डॉ. ए. के. सिंह प्रमुख हृदय रोग विशेषज्ञ हैं। उनके व्यक्तिगत वित्तीय निवेश में सार्वजनिक रूप से व्यापार करने वाली जैव प्रौद्योगिकी की तीन कंपनियों में बड़ी शेयर धारिता सम्मिलित है। उनसे म्योकार्डियल इन्फैक्शन (एम.आई.) से उतकों को होने वाली क्षति को रोकथाम करने के लिए एक नए एजेंट के चिकित्सीय परीक्षण में प्रमुख अन्वेषक बनने के लिए इन में से एक कंपनी द्वारा संपर्क किया जाता है। यह अक्रमिक, दोहरा अज्ञात, प्लेसबो- नियंत्रित नैदानिक परीक्षण है (परीक्षण या प्लेसबो के अंतर्गत औषधि, रोगी में प्रयोग की जा रही है या नहीं, न तो रोगी और न ही चिकित्सक को इसका पता चलता है)। डॉ. सिंह इस क्षेत्र में आरंभिक जन्तु और कोशिका जीव विज्ञान के काम से काफी परिचित हैं। उनका मानना है कि इस नई दवा के परिणामस्वरूप जीवन में महत्वपूर्ण सुधार होने की बहुत अच्छी संभावना है और हृदय की मांसपेशियों की क्षति भी कम होगी। उन्हें यहां तक लगता है कि यह नया एजेंट हृदयाघात और अनियमित धड़कन का खतरा कम कर सकता है। डॉ. सिंह का समूह इस प्रकार के परीक्षण का संचालन करने के लिए पूर्णतया तैयार कुछ हृदय रोग विशेषज्ञ समूहों में से एक है, इसीलिए उनसे संपर्क किया गया है। वह एम.आई. से बड़ी संख्या में रोगियों का इलाज करते हैं और उनका मानना है कि वह कई रोगियों को कुशलता से नामांकित कर सकते हैं। यह दवा उनके मरीजों के लिए केवल तभी उपलब्ध होगी यदि

उनका समूह इस परीक्षण में भाग लेगा। कंपनी, प्रत्येक नामांकित रोगी के लिए 25 लाख रुपए प्रदान कर रही है। प्रमुख अन्वेषक के रूप में, वह अधिक प्रसिद्ध हो जाएंगे और यदि परीक्षण सफल हो जाएगा तो रेफरल में वृद्धि की संभावना होगी।

1. क्या इस अध्ययन में डॉ. सिंह की भागीदारी उचित है? अपना औचित्य सिद्ध कीजिए।
2. क्या डॉ. सिंह हितों के टकराव से जुड़े हैं? यदि हां, तो ऐसे टकराव की प्रकृति क्या है? इसका शमन कैसे किया जा सकता है।
3. यदि उनके नाम पहले से ही शेयर नहीं होते तथा उक्त अध्ययन के संचालन के एवज में शेयर का प्रस्ताव किया गया होता तो हितों के टकराव की प्रकृति किस प्रकार अलग होती?

The case presents a classic situational dilemma where the pecuniary and non-pecuniary interests of a person and group are conflicting.

The facts of the case are :

- Expert ability of doctor which makes him important
- His ownership of stock
- Importance of trials and effect on patients
- Care for personal glory

Prominent professional ethics features are avoiding conflict of interest, fidelity that is conformity to facts, care for patient or customer, diligence and prudence.

We will be evaluating the case under this lens.

1) Dr. Singh's participation in the study is important because of his expert ability in the field. Also, he cares for his patients and the likely success of drug will be highly beneficial to his patients. Success of drug will also bring him glory which forms part of healthy ambition.

(2) But, the case involves conflict of financial interest of Dr. Singh with his work. The shares of company are likely to go up if drug gets successful which may lead Dr. Singh to have a bias towards

positive verdict. Also, his pre-concieved idea of success may affect his eventual work as investigator

Studying the above two sides, the participation of Dr. Singh is both necessary but not appropriate in the present situation. It violates not having conflict of interest, unbiased approach.

To mitigate the conflict, following approach could be taken

- He should sell his stock in the company to avoid financial interests.
- He should make his outlook more balanced towards the medicine by considering both success and failure.

3) No, giving stock as compensation will not help avoid conflict since illegitimate personal gain includes both present and future possible gain. Even with future compensation, he will be bothered about eventual success of company so gains should be limited to cash payment or other types.

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(इस भाग में कुछ ना लिखें)

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VISION 143